



Agenda Action Form Overview

The Board is requested to approve and authorize the County Manager to execute a contract renewal with TriTech Software Systems, a CentralSquare Technologies company, in the amount of \$206,612. The Board is also requested to authorize the County Manager to execute any subsequent extensions, change orders or amendments associated to this contract to continue services as required so long as funding is available within the Sheriff's Office budget. This contract provides 24/7 software support and maintenance for the Sheriff's Office Computer-Aided Dispatch (CAD) and Report Management Systems (RMS). Funding for this contract currently exists in the Sheriff's Office Operating Budget.

Background/Justification

Tritech will provide software support and maintenance on a 24 x 7 basis for Inform Web RMS, Inform CAD, Inform Mobile, JAIL 4, and RMS evidence bar code scanners. The support and maintenance also include support and maintenance for the following interfaces: MorphoTrak LiveScan devices, RMS warrants interface, Renovo interface, JAIL NorthPointe JICS interface, and ERMA interface. Support tickets can also be entered via the assigned customer portal. The Sheriff's Office is notified of software patches and update releases via email, CentralSquare newsletter and/or assigned customer portal. The CAD system will implement workflow queues to streamline dispatch operations. Inform Mobile will give field personnel secure, real-time access to CAD, RMS, and relevant databases, improving both safety and efficiency during on-scene decision-making.

Policy Impact

There is no policy impact.

Procurement Background

Procurement will occur after funding has been approved. This is the continuation of a software solution that has been in place for more than ten years at the Sheriff's Office.

Type of purchase

- ☐ Goods
- ☒ Services
- ☐ Construction Work

Did this request for purchase go through a bid process? Yes ☐ No ☒

Goods: Bids required if $\geq \$30,000$, BOCC approval if $\geq \$90,000$

Services: Bids required if $\geq \$30,000$, BOCC approval if $> \$40,000$

Construction/Repair work: Bids required if $\geq \$30,000$, BOCC approval if $\geq \$500,000$

If yes, attach a copy of bid tab and the minority and women business enterprise (MWBE) compliance review form provided by the Purchasing Division.

If no, why?



- ☐ Sole source exemption
- ☐ Cooperative purchasing program exemption
- ☐ State and federal contract exemption
- ☐ Contract is an amendment to an existing contract
- ☒ Other (please explain) - this is a contract renewal of software that is critical to the operations of the agency. Multiple renewals have taken place over the last several years, outside of Board approval and bid process. Funding currently exists in the Sheriff's Office budget. This request is going before the Board for approval and reasons of transparency.

If exempted from bidding, has this request been reviewed and approved by the Purchasing Division in the agenda Legistar system? Yes ☒ No ☐

If no, why?

Fiscal Impact

Funding for this contract currently exists in the Sheriff's Office Operating Budget.

Recommendation

The Board is requested to approve and authorize the County Manager to execute a contract renewal with TriTech Software Systems, a CentralSquare Technologies company, in the amount of \$206,612. The Board is also requested to authorize the County Manager to execute any subsequent extensions, change orders or amendments associated to this contract to continue services as required so long as funding is available within the Sheriff's Office budget. This contract provides 24/7 software support and maintenance for the Sheriff's Office Computer-Aided Dispatch (CAD) and Report Management Systems (RMS). Funding for this contract currently exists in the Sheriff's Office Operating Budget.