GLOBAL OPERATING FUNDING AGREEMENT FOR OPERATIONS AND ADMINISTRATION

DURHAM COUNTY TRANSIT FY 2025

This Global Operating Funding Agreement ("Agreement") is made by and between Research Triangle Regional Public Transportation Authority, d/b/a GoTriangle ("GoTriangle") as the administrator of the Triangle Tax District, and Durham County ("Implementing Party). The foregoing may collectively be referred to as "Parties."

WHEREAS, the Parties to Agreement, who have or may have specific roles in the implementation of public transit and the support of public transit infrastructure in the Durham County area, have determined that it is in their best interest and the best interest of the constituents they represent to coordinate future public transit planning, funding, expansion and construction; and

WHEREAS, an extensive community driven process was used to develop a strategic transit vision document that set forth an enhanced public transit plan for Durham County, referred to as the "Durham County Transit Plan", and this Plan was unveiled on or about May 2023, and adopted by the GoTriangle Board of Trustees on May 24, 2023, the Durham Chapel Hill Carrboro Metropolitan

Planning Organization's ("DCHC MPO") Policy Board on June 14, 2023, and the Durham County Board of Commissioners on May 22, 2023;

WHEREAS, in conjunction with the Durham County Transit Plan, GoTriangle, Durham County, and DCHC MPO (collectively, "the Governance ILA Parties") adopted the Durham Transit Governance Interlocal Agreement ("Governance ILA") that creates a governance structure for the implementation of the Durham County Transit Plan by and through the annual Durham County Transit Work Program; and

WHEREAS, the Governance ILA specifically created the Staff Working Group ("SWG") and charged the SWG with coordinating and recommending the planning and implementation aspects of the Durham County Transit Work Program; and

WHEREAS, the Governance ILA Parties, together with the Implementing Party, and numerous Durham County municipalities, entered into a Comprehensive Participation Agreement ("Participation Agreement"), which, among other purposes, established standards that govern the Participation Agreement Parties' eligibility for inclusion of sponsored Implementation Elements in the Durham County Transit Annual Work Program, receipt of funding allocations from Durham County Transit Tax Revenue, and confirmed the Participation Agreement Parties' roles in carrying out SWG responsibilities; and

WHEREAS, the FY 2025 Durham Transit Work Program was developed and recommended by the SWG, presented for public comment, and adopted, as required, by the Boards of Durham County and GoTriangle; and

WHEREAS, the FY 2025 Triangle Tax District Durham Operating Ordinance was adopted by the GoTriangle Board of Trustees on June 26, 2024; and

WHEREAS, the Parties desire to implement the components of the FY 2025 Durham County Transit Work Program as adopted by GoTriangle and Durham County; and

WHEREAS, as stated in the Comprehensive Participation Agreement, all Implementation Elements ("Projects") contained in the Durham County Transit Annual Work Program, whether partially or fully funded with Durham County Transit Tax Revenues, will not move forward until Implementation Agreements, which shall include a Global/Capital Funding Agreement or an Global/Operating Agreement, are executed by and between the Implementing Party; GoTriangle, as administrator of the Special District, and all other appropriate Parties as identified in Exhibit A.

WHEREAS, the Parties are authorized to enter into this Agreement pursuant to, inter alia, N.C.G.S. §§ 160A-20.1; 160A-312; 160A-313; 160A-610; 153A-275; 153A-276; and 153A-449.

NOW, THEREFORE, in consideration of the above recitals and the mutual covenants herein contained, the Parties hereto agree as follows:

1. Annual Approval:

The Agreement shall be reviewed annually to determine project progress and appropriate updates to Exhibit A documents, which is then executed by all appropriate Parties. The review and approval should consist of:

- A. Addition of new Projects to the Exhibit A if one or more is identified to be included as a part of this Agreement.
- B. Removal of Projects from the Exhibit A if one is identified to be complete or to be discontinued during the Agreement review process.
- C. Update of active Projects in Exhibit A if one or more is identified to require changes to the scope and/or annual funding amount.
- D. Updated Agreement shall be reviewed and executed by all Parties.

2. **Term**:

The Term, or period of performance, is defined as the latest anticipated year for programmed funds allocated by the Durham County Transit Annual Work Program for all Projects identified in Exhibit A, plus an additional twelve (12) months.

3. **Purpose:**

The purpose of this Agreement is to outline the details of how the Project(s) listed in Exhibit A attached hereto and incorporated herein by reference, being approved Project(s) in the Durham County Transit Annual Work Program, shall be implemented

with programmed funding commitments as highlighted in Exhibit A, in accordance with the requirements of the Comprehensive Participation Agreement.

4. Responsibilities:

- A. Responsibilities of the Implementing Party.
- (1) The Implementing Party shall provide the Projects listed in Exhibit A and fund the cost of the Projects on an up-front basis, except as provided herein. The Implementing Party is responsible for ensuring funds are available to pay for the Projects prior to requesting reimbursement from GoTriangle.
- (2) The Durham County Annual Transit Work Program Reimbursement Request and Financial Report Template ("Reimbursement Requests") must be submitted by the Implementing Party at least quarterly, or monthly if preferred by the Implementing Party. The reimbursement request shall be emailed to DOTransitReimbursements@gotriangle.org with a copy to the identified Tax District Administration staff.

All Reimbursement Requests must be made using the Durham Transit Work Program Reimbursement Request and Financial Report template agreed to by the Parties and must include a signed statement by the Implementing Party's Finance Officer or designee stating that funds were spent in accordance with the Durham County Transit Work Program and with all applicable laws, rules, and regulations, and that the Reimbursement Request includes items due and payable. All Reimbursement Requests shall be based on actual expenses incurred as recorded in the financial system.

- (3) In special circumstances where an advance payment may be required, Reimbursement Requests must be submitted using the Reimbursement Request Template and with a justification for the advance payment request. Advance payments received by the Implementing Party must be disbursed within 72 hours of receipt from GoTriangle.
- (4) Any performance on which an Implementing Party receives reimbursement must be performed by June 30 of that fiscal year.
- (5) Reimbursement Requests for expenses incurred as of June 30 shall be submitted by August 10 or date determined by the Tax District Administrator for the fiscal year in which the work was done.
- (6) Further, the Implementing Party shall:
 - (a) Ensure that Durham County Transit funds provided by GoTriangle are not misappropriated or misdirected to any other account, need, project, or line item, other than as listed in Exhibit A.
 - (b) Monitor award activities, to include sub-awards, to provide reasonable assurance that funds are spent in compliance with applicable requirements.

- Responsibilities include accounting for receipts and expenditures, cash management, maintaining adequate financial records, and refunding disallowed expenditures.
- (c) Maintain a financial management system adequate for monitoring the accumulation of costs.
- (7) For new or extended transit routes, the Implementing Party agrees to coordinate with affected municipalities prior to implementation. These coordination efforts should include discussions as it relates to, but are not limited to, route planning and development, schedule development, installation of passenger amenities to support new transit operations, maintenance and upkeep of passenger amenities, public engagement and advertisement in relation to the new services, etc.

B. Responsibilities of GoTriangle.

- (1) GoTriangle, as administrator of the Triangle Tax District, shall have the responsibilities and duties as set forth in the Governance ILA, including appropriating funds from the FY 2025 Triangle Tax District Durham Operating Ordinance in accordance with the Governance ILA. The specific appropriation and approved project budgets are further detailed in Exhibit A and in the FY 2025 Durham County Transit Work Program.
- (2) GoTriangle, upon receipt of a Reimbursement Request, shall verify within five business days whether the Reimbursement Request is complete; is within the approved budget; is within the annual work plan; and is in accordance with the Durham Transit Billing, Payment, and Reimbursement Policy and Guidelines, adopted by GoTriangle, Durham County and DCHC MPO in 2023. Payment will be remitted within thirty (30) days of verification to the Implementing Party according to the payment instructions on file.
 - If GoTriangle is unable to verify the Reimbursement Request, GoTriangle shall, within two (2) business days, notify the Implementing Party in writing of the deficiencies in the Reimbursement Request. The Implementing Party may thereafter submit a revised Reimbursement Request ("Revised Reimbursement Request"), which shall be verified within five business days of receipt. If the Revised Reimbursement Request is denied, the Implementing Party may place the item on the next SWG agenda for discussion and a recommendation to GoTriangle and the Implementing Party.
- (3) Where advance payments are requested, GoTriangle, after due consideration of the request, will remit funds via payment instructions on file.
- (4) All disbursements from GoTriangle shall be in accordance with North Carolina General Statute 159 Article 3, known as the North Carolina Budget and Fiscal Control Act, and the Durham County Transit Financial Policies and Guidelines, which includes Billing, Payment and Reimbursement Policy and Guidelines, adopted by GoTriangle on May 24, 2023 and DCHC MPO on June 14, 2023 and Durham County on June 12, 2023.

5. **Progress Reporting:**

Unless otherwise agreed in writing between Parties, the Implementing Party agrees to provide quarterly and annual reporting per the Comprehensive Participation Agreement for the Reported Deliverables as identified in Exhibit A using a Reporting Template agreed to by the Parties. The Implementing Party shall include a financial status of each Project identified in Exhibit A in all quarterly reports (Q1, Q2, Q3, Q4). The Implementing Party shall include in its enhanced Q2 and Q4 reports a narrative description of physical progress, an assessment of risks that may impact delivery of the Projects identified in Exhibit A, and a forecast of anticipated deviations from project scope, schedule, and budget baselines identified in Exhibit A agreed upon template. If the Implementing Party is allocating local, federal, state, or other funds towards Projects identified in Exhibit A, it is the Implementing Party's responsibility if they desire to report those expenditures to the Tax District Administrator, which shall be included as part of the enhanced Q2 and Q4 reports. The Parties agree to share supporting documentation, if requested, in addition to their quarterly and annual reporting, in a timely manner.

6. **Progress Updates**

- A. Meeting: Parties to this Agreement shall endeavor to schedule one project update meeting annually within the forum of the Staff Working Group, unless otherwise determined, so long as it precedes the development and publication of the Durham County Transit Draft Annual Work Program. This is to review the enhanced Q2 report developed by the Implementing Party and Implementation Partners and discuss the extent to which the Project, or sets of Projects, is achieving documented metrics, as outlined in Section 4 of this Agreement. Generally, these expectations can be defined through the three following elements: Cost, Schedule and Functionality. This meeting shall also evaluate and confirm that the Project or sets of Projects, is meeting expectations outlined in Exhibit A, and provide a forum to discuss proposed mitigation strategies when metrics are not on track.
- B. <u>Amendment Initiation:</u> If metrics for one or more Projects are not being met, Parties to this Agreement shall utilize the approved work program development and/or amendment process to make any necessary adjustments to support the meeting of defined expectations.

7. Further Agreements:

The Parties agree that they will, from time to time, execute, acknowledge and deliver, or cause to be executed, acknowledged and delivered, such supplements hereto and such further instruments as may reasonably be required for carrying out the intention of this Agreement. The Parties agree to work together in good faith and with all due diligence to provide for and carry out the purpose of this Agreement.

8. Amendment:

Any extension of the Term of this Agreement and/or change to the content of this Agreement shall be by written amendment signed by all Parties.

9. **Breach; Termination:**

In the event that (1) the Implementing Party is not able or fails to provide a Project(s) as required by the Agreement; or (2) GoTriangle is not able or fails to provide funding for a Project(s) as required by the Agreement; or (3) GoTriangle fails to fulfill its responsibilities and duties as set out in the Governance ILA; or (4) any Party fails to fulfill a responsibility or duty of this Agreement; or (5) any Party withdraws from the Comprehensive Participation Agreement (separately each a "breach"), any Party to this Agreement shall notify the SWG Administrator and the other Parties to this Agreement. The Non-Breaching party may place the item on a SWG agenda for discussion and a non-binding recommendation to the Parties.

The Non-breaching Party may provide the Breaching Party with a period of time to cure the breach to the reasonable satisfaction of the Non-breaching Party. If the breach is not timely cured, or cannot be cured, the Non-breaching Party may (1) elect to terminate this Agreement in full; or (2) elect to terminate this Agreement only as to one or more Projects listed in Exhibit A. In the event of breach of this Agreement, the Parties shall be entitled to such legal or equitable remedy as may be available, including specific performance.

In the event the Agreement is terminated for any reason other than by the end of the Term of the Agreement:

- (a) The Implementing Party shall not be required to continue implementing the Projects but may elect to continue implementing the Projects using funds from sources other than the Durham Transit Tax.
- (b) The Implementing Party shall have sixty (60) days after the date of termination to submit all Reimbursement Requests.
- (c) The Implementing Party shall report the final status for its Deliverable and GoTriangle shall do a final quarterly report and shall issue the annual report required by this Agreement.

10. ADA and Paratransit Requirements:

The Implementing Party shall provide paratransit service as required by law within the ADA-required radius of the all day fixed-route bus services implemented as Projects pursuant to this Agreement.

11. Record Retention:

All Parties must adhere to record retention guidelines as set forth in North Carolina General Statutes or federal guidelines as appropriate.

12. Notices:

Any notice given pursuant to this Agreement shall be deemed given if delivered by hand or if deposited in the United States Mail, postage paid, certified mail, return receipt requested and addressed as follows:

If to GoTriangle:

GoTriangle

Attn: President and CEO

GoTriangle

4600 Emperor Blvd, Suite 100

Durham, NC 27703

And with a copy to:

GoTriangle

Attn: General Counsel GoTriangle 4600 Emperor Blvd, Suite 100

Durham, NC 27703

If to Clerk to the SWG:

Durham County

Attn: SWG Administrator

201 E Main Street Durham, NC 27701

If to Durham County:

Durham County

Attn: Transportation

Director

201 East Main Street, 7th Floor

Durham, NC 27701

13. Representations and Warranties:

The Parties each represent, covenant and warrant for the other's benefit as follows:

A. Each Party has all necessary power and authority to enter into this Agreement and to carry out the transactions contemplated by this Agreement, and the individuals signing this Agreement have the right and power to do so. This

Agreement is a valid and binding obligation of each Party.

- B. To the knowledge of each Party, neither the execution and delivery of this Agreement, nor the fulfillment of or compliance with its terms and conditions, nor the consummation of the transactions contemplated by this Agreement, results in a breach of the terms, conditions and provisions of any agreement or instrument to which a Party is bound or constitutes a default under any of the foregoing.
- C. To the knowledge of each Party, there is no litigation or other court or administrative proceeding pending or threatened against such Party (or against any other person) affecting such Party's rights to execute or deliver this Agreement or to comply with its obligations under this Agreement. Neither such Party's execution and delivery of this Agreement, nor its compliance with its obligations under this Agreement, requires the approval of any regulatory body or any other entity the approval of which has not been obtained.
- D. The Parties agree to work together in good faith and with all due diligence to provide for and carry out the purpose of this Operating Agreement.

14. Merger and Precedence:

The provisions of this Agreement, including all Exhibits and attachments, constitute the entire agreement by and between the Parties hereto and shall supersede all previous communications, representations or agreements, either oral or written between the Parties hereto with respect to the subject matter hereof.

Notwithstanding the foregoing, in the event of any inconsistency or conflict between this Agreement and the Participation Agreement or the Governance ILA, the terms of the Participation Agreement and Governance ILA have precedence.

15. **Dispute Resolution:**

In the event of conflict or default that might arise for matters associated with this Agreement, the Parties agree to informally communicate to resolve the conflict. If any such dispute cannot be informally resolved, then such dispute, or any other matter arising under this Agreement, shall be subject to resolution in a court of competent jurisdiction. Such disputes, or any other claims, disputes or other controversies arising out of, and between the Parties shall be subject to and decided exclusively by the appropriate general court of justice of Durham County, North Carolina.

16. No Waiver of Non-Compliance with Agreement:

No provision of this Agreement shall be deemed to have been waived by any Party hereto unless such waiver shall be in writing and executed by the same formality as this Agreement. The failure of any Party hereto at any time to require strict performance by the other of any provision hereof shall in no way affect the right of the other Party to thereafter enforce the same. In addition, no waiver or acquiescence by a Party hereto of any breach of any provision hereof by another Party shall be taken to be a waiver of any succeeding

breach of such provision or as a waiver of the provision itself.

- 17. Force Majeure. The performance of each Party hereunder shall be excused for such period of time as performance is delayed due to force majeure. If any Party hereto is delayed in the completion of its obligations hereunder by the act, delay in providing approval, or default of the other Parties through no fault of the delayed Party, or by acts of God (which shall be deemed to include weather delays caused by rainfall, snow or other factors in excess of such weather for the season in which such performance is to occur that actually cause a delay in performance, fire, strikes, lockouts, unavoidable casualties, war, acts of terrorism, civil commotion, fire or other casualty, theft of materials, unseasonable shortages of materials or supplies, pandemic, epidemic, or any other cause whatsoever beyond the commercially reasonable control of the delayed Party then the time herein fixed for completion of such obligations shall be extended by the number of days that the delayed Party has thus been delayed. The delayed Party shall provide the other Parties hereto with written notice of any delay within ten (10) days after commencement of such delay; provided, however, that only one notice is necessary in the case of a continuing delay.
- 18. Compliance Non-Discrimination Law and Policy. Parties shall not discriminate against any contractor, employee, or applicant for employment because of age, race, sex, sexual orientation, gender identity or expression, creed, national origin or ancestry, marital or familial status, pregnancy, military status, religious belief or non-belief, or disability. Parties shall take affirmative action to ensure that qualified applicants are employed and that employees are treated fairly and legally during employment with regard to their age, race sex, sexual orientation, gender identity or expression, creed, national origin or ancestry, marital or familial status, pregnancy, military status, religious belief or non-belief, or disability. In the event Implementing Party is determined by the final order of an appropriate agency or court to be in violation of any non-discrimination provision of federal, state or local law or this provision, this Agreement may be canceled, terminated or suspended in whole or in part by COUNTY. Implementing Party certifies that Implementing Party shall abide by Durham County Ordinance Article I, Sections 15-1 through 15-85. Failure to abide by said Ordinance is a breach of this Agreement and grounds for terminating the Agreement for cause and without fault or liability to COUNTY.

19. **Governing Law:**

The Parties intend that this Agreement be governed by the law of the State of North Carolina. Proper venue for any action shall solely be Durham County.

20. Assignment:

No Party may sell or assign any interest in or obligation under this Agreement without the prior express written consent of the other Parties.

21. Independence of the Parties:

Nothing herein shall be construed to modify, abridge, or deny the authority or discretion of any Party to independently develop, administer, or control transportation projects pursuant to enumerated authority or funding sources separate from those in this Agreement.

22. Execution in Counterparts/Electronic Version of Agreement:

This Agreement may be executed in any number of counterparts, each of which shall be an original and all of which shall constitute but one and the same instrument. Any Party may convert a signed original of the Agreement to an electronic record pursuant to a North Carolina Department of Natural and Cultural Resources approved procedure and process for converting paper records to electronic records for record retention purposes. Such electronic record of the Agreement shall be deemed for all purposes to be an original signed Agreement.

23. No Waiver of Sovereign Immunity:

Nothing in this Agreement shall be construed to mandate purchase of insurance by any municipality pursuant to N.C.G.S. 160A-485; or to in any other way waive any Party's defense of sovereign or governmental immunity from any cause of action alleged or brought against any Party for any reason if otherwise available as a matter of law.

24. No Waiver of Qualified Immunity:

No officer, agent or employee of any Party shall be subject to any personal liability by reason of the execution of this Agreement or any other documents related to the transactions contemplated hereby. Such officers, agents, or employees shall be deemed to execute this Agreement in their official capacities only, and not in their individual capacities. This section shall not relieve any such officer, agent or employee from the performance of any official duty provided by law.

25. <u>Verification of Work Authorization; Iran Divestment Act:</u>

All Parties, and any permitted subcontractors, shall comply with Article 2, Chapter 64, of the North Carolina General Statutes. The Parties hereby certify that they, and all permitted subcontractors, if any, are not on the Iran Final Divestment List created by the North Carolina State Treasurer pursuant to N.C.G.S. 147-86.59.

26. No third-Party Beneficiaries:

There are no third-party beneficiaries to this Agreement.

27. **E – Verify**:

All Parties shall comply with *E-Verify*, the federal E-Verify program operated by the United States Department of Homeland Security and other federal agencies, or any successor or equivalent program used to verify the work authorization of newly hired employees pursuant to federal law and as in accordance with N.C.G.S. §64- 25 *et seq*. In addition, to the best of a Party's knowledge, any subcontractor employed by a Party as a part of this Agreement shall be in compliance with the requirements of E-Verify and N.C.G.S. §64-25 *et seq*. In cases of conflict between this Agreement and any of the above incorporated attachments or references, the terms of this Agreement shall prevail.

28. Companies Boycotting Israel Divestment Act Certification:

The Parties certify that they have not been designated by the North Carolina State Treasurer as a company engaged in the boycott of Israel pursuant to N.C.G.S. 147-86.81.

29. Electronic Signatures:

Parties acknowledge and agree that the electronic signature application Adobe Sign may be used to execute this Agreement and any associated documents. By selecting "I Agree," "I Accept," or other similar item, button, or icon via use of a keypad, mouse, or other device, as part of the Adobe Sign application, Parties consent to be legally bound by the terms and conditions of this Agreement and that such act constitutes Parties' signatures as if signed by Parties in writing. Parties also agree that no certification authority or other third-party verification is necessary to validate the electronic signature and that the lack of such certification or third-party verification will not in any way affect the enforceability of the electronic signature. Parties acknowledge and agree that delivery of a copy of this Agreement or any other document contemplated hereby, through the Adobe Sign application, will have the same effect as physical delivery of the paper document bearing an original written signature.

SIGNATURE PAGES FOLLOW

RESEARCH TRIANGLE REGIONAL PUBLIC	This instrument has been preaudited in the manner
TRANSPORTATION AUTHORITY (d/b/a	required by The Local Government Budget and Fiscal
GoTriangle)	Control Act.
Ву:	
Charles E. Lattuca President and CEO	Jennifer Hayden, Interim Chief Financial
This the second second	Officer for GoTriangle
This, theday of, 2024.	
	This, theday of, 2024.
	Reviewed and Approved as to legal form.
	T. Byron, Smith, General Counsel

DURHAM COUNTY

BY:	Date:		
	Chair, Durham County Board of Commissioners		
	nstrument has been pre-audited in the manner prescribed by the Local Government Budget and Fiscal ol Act.		
BY:	Date:		
	Tiffany Murray, Durham County Chief Financial Officer		











Durham County Transportation Plan Management

20DCO_AD1 | Transit Plan Administration | Administrative Expenses

Funding to support Durham County's role in management of the Transit Plan. The funding will partially fund salary and benefits for the Transportation Director, two Transportation Planners, and a Senior Administrative Officer position. Durham County is also partially funding these positions.

These positions are responsible for the development and maintenance of the Transit Plan, the development of the Annual Work Program, Transit Plan Governance Study implementation including the development and maintenance of the Durham Transit Tracker, and the implementation of County-sponsored Durham Transit Plan projects including: Durham County ACCESS service, Education and Employment Access, Access to Transit, East Durham Railroad Crossing Study, and FAST 2.0 Study.

PROJECT AT A GLANCE

Agency: Durham County

Parties to Project: GoTriangle

Budgeted FY25 Costs (Current Year): \$247,515

Programmed FY26 Costs (Subsequent Year): \$253,703

Planned Start Date: July 1, 2023



PROJECT IMPLEMENTATION METRICS

Metric	Goals
Position Status of Transportation Director	Position filled 100% in FY25
Position Status of Transportation Planner #1	Position filled 100% in FY25
Position Status of Transportation Planner #2	Position filled 100% in FY25
Position Status of Senior Administrative Officer	Position filled 100% in FY25
Provides support for development of annual Work Programs and associated Amendments	Per the schedule established and approved by SWG
Attendance at Staff Working Group Meetings	100% Attendance
Provide support for development of the Transit Plan	Transit Plan developed and approved by governing boards on schedule

Staff Working Group Administrator

24DCO_ADO5 | Transit Plan Administration | Staffing

A SWG Administrator hosts, convenes, and administers the work of the SWG. Durham County was designated as the SWG Administrator by the three governing boards in 2023. This project provides salary and benefits for the Staff Working Group Administrator and contracted expenses directly related to the development of the Annual Work Program and Amendments such as graphic design.

PROJECT AT A GLANCE

Agency: Durham County

Parties to Project: GoTriangle

Budgeted FY25 Costs (Current Year): \$62,628

Programmed FY26 Costs (Subsequent Year): \$64,193

Planned Start Date: July 1, 2023



PROJECT IMPLEMENTATION METRICS

Metric	Goals
Position Status of Staff Working Group Administrator	Position filled 100% in FY25
Attendance at SWG Meetings	100% Attendance
Preparation of Agenda Materials (minutes, agenda packets)	All Materials are prepared and submitted within a timely fashion 100% of the time
Preparation and Coordination of Work Program and associated Amendments	Work Program and/or Amendments are submitted timely based on schedule established by the SWG

Durham County Access Service

19DCO_TS1 | Transit Operations | Bus Service

GoDurham ACCESS is a coordinated demand response transit service for the City of Durham and Durham County. It provides curb-to-curb (or door-to-door upon request) ADA paratransit service for eligible riders to all location within the City of Durham and to any location outside the City that is three-quarters of a mile of any fixed-route bus route operated by GoDurham.

Durham Transit Plan funding is for Durham County trips that are not funded through the NCDOT Rural Operating Assistance Program and supplements federal funding resources.

PROJECT AT A GLANCE

Agency: Durham County

Parties to Project: GoTriangle

Budgeted FY25 Costs (Current Year): \$256,800

Programmed FY26 Costs (Subsequent Year): \$262,150

Planned Start Date: July 1, 2023



PROJECT IMPLEMENTATION METRICS

Metric	Goals
Average Number of trips provided/month	760 trips/month
Average Cost/trip	\$29.00/trip

TRANSIT PLAN PERFORMANCE METRICS



Improved paratransit customer satisfaction survey results



Increase in on-time performance of paratransit services

Durham County Employment and Education Access

24DCO_AD10 | Transit Operations | Bus Service

Funding will be used to administer pilot programs to encourage and subsidize transit, carpool, vanpool, or other non-single-occupant-vehicle modes to serve the needs of emerging employment centers in unincorporated areas of Durham County, employers identified for priority by the Durham County Board of County Commissioners, and education and training opportunities for residents. These programs may include outreach to employers, marketing, subsidies, technical assistance to identified employers and employees for commute planning, travel training, transportation demand management, and the direct provision of transit service.

In Q4 FY24, pilot GoDurham shuttle service to the Museum of Life and Science on the free Community Days will begin. Partnerships and program design with organizations like DurhamTech, Treyburn Corporate Park, and Durham Public Schools will continue to be pursued.

PROJECT AT A GLANCE

Agency: Durham County

Parties to Project: GoTriangle

Budgeted FY25 Costs (Current Year): \$75,751

Programmed FY26 Costs (Subsequent Year): \$77,644

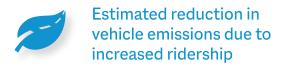
Planned Start Date: July 1, 2023



PROJECT IMPLEMENTATION METRICS

Metric	Goals
Number of Shuttle trips provided outside of a quarter mile of fixed route service	Provide 500 shuttle trips to the Museum of Life and Science on Durham Community Days.
Number of Specialty trips provided outside of a quarter mile of fixed route service	Provide 1,000 specialty trips that allow users to access educational and/or employment opportunities currently outside of normal fixed route service.

TRANSIT PLAN PERFORMANCE METRICS



Durham Transit Tracker

24DCO_ADO1 | Transit Plan Administration | Contracted Services

Consultant support to develop an online performance dashboard and project map for the Durham County Transit Plan. This would be similar to the existing Wake Transit Tracker website. The purpose is to improve plan implementation tracking, accountability, and transparency to the boards and public.

PROJECT AT A GLANCE

Agency: Durham County

Parties to Project: GoTriangle

FY24 Budget: \$90,000

Planned Start Date: July 1, 2023



PROJECT IMPLEMENTATION METRICS

Metric Goals

Project Status - Development of Transit Tracker

Transit Tracker goes live by end of Q2 FY25

(7 months from contract execution)

TRANSIT PLAN PERFORMANCE METRICS



Improved customer satisfaction survey results