



Agenda Action Form Overview

The Board is requested to authorize the County Manager to enter into a contract with NWN in the amount of \$182,431.80 utilizing current CIP Project 4200DC140-21-Telecommunications dollars within the County’s IT Budget. The contract will allow Durham County to secure consulting services to assist with support and management of the County’s Information Technology ACI (Application Centric Infrastructure) fabric on a twenty-four hour, seven-day per week basis.

Background/Justification

The contract will allow Durham County to secure consulting services to assist with support and management of the County’s Information Technology ACI (Application Centric Infrastructure) fabric on a twenty-four hour, seven-day per week basis. The County’s ACI fabric is a software-defined networking solution designed for data centers. ACI simplifies, optimizes, and accelerates the application deployment lifecycle. The ACI fabric is built on an automation model that allows the tool to securely change the County’s IT network based on current conditions. NWN proposes a hybrid managed services approach, which includes 24x7 monitoring and management of all ACI systems as well as the incorporation of a block of time to allow NWN to support other technologies that interact with the ACI solution. This managed services approach helps to alleviate the need for 24x7 staff resources and enables County IT resources to focus on other key IT services requiring support.

Policy Impact

This contract will not have an impact on policy but will promote best practice technology utilization and innovation.

Procurement Background

Explain the procurement process. Using the below section, clarify the type of contract purchase type (i.e. goods, services, construction).

Type of purchase

- Goods
- Services
- Construction Work

Did this request for purchase go through a bid process? Yes No

Goods: Bids required if \geq \$30,000, BOCC approval if \geq \$90,000

Services: Bids required if \geq \$30,000, BOCC approval if $>$ \$40,000

Construction/Repair work: Bids required if \geq \$30,000, BOCC approval if \geq \$500,000

If yes, attach a copy of bid tab and the minority and women business enterprise (MWBE) compliance review form provided by the Purchasing Division.

If no, why?

- Sole source exemption



- Cooperative purchasing program exemption
- State and federal contract exemption
- Contract is an amendment to an existing contract
- Other (please explain)

If exempted from bidding, has this request been reviewed and approved by the Purchasing Division in the agenda Legistar system? Yes No

If no, why?

Fiscal Impact

The contract will be funded out of IS&T’s existing IS&T FY2023-2024 CIP budget.

Recommendation

The County Manager recommends that the Board authorize the County Manager to approve the execution of a contract with NWN in the amount of \$182,431.80 utilizing current CIP Project 4200DC140-21-Telecommunications dollars within the County’s IT Budget. The County Manager also recommends the Board allow the County Manager to sign off on subsequent renewals, extensions, or amendments associated with this contract as necessary to continue services as required.