



Agenda Action Form Overview

The Board is requested to authorize the County Manager to execute a contract with ADCOMM Engineering, LLC. to provide 911 Consolidation and HEART expansion feasibility study in the amount of \$271,680.

Background/Justification

At the direction of the Board of County Commissioners, Durham County advertised RFQ 25-056, on May 29th, 2025, to evaluate the feasibility of consolidating emergency communications functions between the City of Durham's 911 Communications Center and the Durham County Sheriff's Office Dispatch Center. The RFQ evaluation committee consisted of staff from Durham County Engineering, City of Durham DECC, and County Sheriff's Communications Department. Ten responses were received for the RFQ and the committee interviewed the top four respondents. ADCOMM Engineering LLC was selected through a qualifications-based process to conduct this study.

The purpose of the project is to provide a structured, data-driven assessment of whether a consolidated 911 operation is both feasible and practical. The study will include a comprehensive analysis of current operations, staffing models, technology platforms, governance structures, and facility needs. It will also evaluate how a potential consolidation would impact service delivery, operational resiliency, and equity across the County.

In addition to the core consolidation analysis, the study will address two key components of Durham's emergency response system:

- **HEART Program Integration:** A determination of how best to expand and integrate the HEART (Holistic Empathetic Assistance Response Team) program countywide, including its call-taking and dispatch workflows, staffing requirements, governance, and fiscal implications.
- **Emergency Operations Center (EOC) Backup 911 Facility:** Review and recommendations on how the current EOC design would support integrated operations and serve as a resilient backup communications center in a consolidated model.

ADCOMM will conduct site visits, engage with City and County staff and leadership, and collaborate with other design and engineering professionals as needed. The final deliverable will be an independent, objective report that provides actionable recommendations to support informed decision-making by City and County leadership.

This project aligns with Durham County's commitment to public safety, operational efficiency, and responsible stewardship of taxpayer resources. It also supports efforts to create a modern, resilient, and equitable emergency communications system that attracts and retains high-quality personnel.



Durham County Government
Agenda Action Form Supplemental Document

Policy Impact

Safe & Resilient Community -

Procurement Background

Type of purchase

- ☐ Goods
- ☐ Services
- X - Architect, Engineer or Surveyor Services
- ☐ Construction and Repair

Did this request for purchase go through a bid process? Yes ☐ No x

Goods: Bids required if $\geq \$30,000$, BOCC approval if $\geq \$90,000$

Services: Bids required if $\geq \$30,000$, BOCC approval if $> \$40,000$

Construction/Repair work: Bids required if $\geq \$30,000$, BOCC approval if $\geq \$500,000$

If yes, attach a copy of bid tab and the minority and women business enterprise (MWBE) compliance review form provided by the Purchasing Division.

If no, why?

- ☐ Sole source exemption
- ☐ Cooperative purchasing program exemption
- ☐ State and federal contract exemption
- ☐ Contract is an amendment to an existing contract
- X Other – Qualifications based selection based on advertisement and receipt of proposals from interested firms (RFQ 24-016)

If exempted from bidding, has this request been reviewed and approved by the Purchasing Division in the agenda Legistar system? Yes x No ☐

If no, why?

Fiscal Impact

Adequate funding for these services has been budgeted and is within the CIP project account.

Recommendation

The County Manager recommends that the Board approve execution of a contract with Summit Design & Engineering Services, Inc. for Construction Materials Testing and Special Inspections Services for the New Durham County Sheriff's Training Facility, in the amount of \$128,550 plus ten percent (10%) contingency in the amount of \$12,855 for a total contract amount not to exceed \$141,405.