

# Social Services

FY 2025-26 County Budget Retreat



# CORE SERVICES

## *Programs and Services*



## Major Programs:

- Medicaid
- Food and Nutrition
- Childcare Subsidy
- Energy
- Work First
- Protective Services (Children and Vulnerable Adults)
- Coordinated Entry
- Child Support
- Emergency Assistance
- Eviction Diversion

# Department of Social Services Budget

Category	FY 2022-23 Actuals	FY 2023-24 Original	FY 2023-24 Estimate	FY 2024-25 Requested	FY 2024-25 Approved	% Change Orig. v. Appr.
<b>Expenditure</b>	<b>\$56,872,935</b>	<b>\$62,249,991</b>	<b>\$61,945,696</b>	<b>\$67,264,747</b>	<b>\$66,121,355</b>	<b>6.22%</b>
Personnel	\$38,827,914	\$43,491,799	\$43,411,481	\$49,952,240	\$49,135,664	12.98%
Operating	\$18,016,964	\$18,758,192	\$18,535,513	\$17,312,507	\$16,985,691	-9.45%
Capital	\$28,057		(\$1,298)			
Transfers Out						
<b>Revenue</b>	<b>\$38,889,987</b>	<b>\$32,795,979</b>	<b>\$40,652,810</b>	<b>\$37,652,839</b>	<b>\$37,652,839</b>	<b>14.81%</b>
Intergovernmental	\$38,787,945	\$32,791,069	\$40,393,184	\$37,447,339	\$37,447,339	14.20%
Contributions and Donations	\$218	\$2,620	\$2,200	\$2,500	\$2,500	-4.58%
Service Charges	\$3,001	\$2,290	\$7,625	\$3,000	\$3,000	31.00%
Other Revenues	\$98,823		\$249,801	\$200,000	\$200,000	
<b>Net County Cost</b>	<b>\$17,982,948</b>	<b>\$29,454,012</b>	<b>\$21,292,886</b>	<b>\$29,611,908</b>	<b>\$28,468,516</b>	<b>-3.35%</b>

FY 2022-23 Actual FTE	FY 2023-24 Original FTE	FY 2023-24 Estimated FTE	FY 2024-25 Requested FTE	FY 2024-25 Approved FTE
566.00	567.00	602.00	602.00	602.00

*\*Due to Medicaid Transformation, Durham County Social Services anticipates a higher than budgeted revenue collection for FY 2023-24 that will continue into FY 2024-25. As Medicaid Transformation continues and trending data can be assessed, the original revenue budget will be more reflective of the collection rate.*



# Department Hot Topics

- Possible Federal Funding Cuts to mandated Programs
- Title IV-E Funding
- Eviction Diversion
- The impact of the growth of Durham population resulting in increased need for services .
- Financial Impact in relation to the Increase Aging population



# Program Highlights – Current Initiatives

- Reduction in Temp Staff approx. \$200k saving from last year
- Contracts to Consults to review, enhance, and improve Social Services programs.
  - ❖ Allies for Outcomes (A4O)
  - ❖ Cansler Collaborative Resources, INC (CCR)

These contracts are nearing the end and resulted in a positive impact on enhancing the programs overall.
- Traverse – Document Management system for Child Welfare & Aging Adult Service
  - Initial contract - ARPA funding
  - Adding a Reporting Module APS/CPS– Reimbursed @ approx. rate 47%
  - Child Support – Document Management - 100% Incentive Funding

# Incentive Dollars paid Directly to the County

The State requires local agencies to reinvest their Incentive dollars into the respective programs

- Adoption Promotion Incentive Dollars - DSS is granted these dollars when we meet or exceed the benchmark the state has allocated for our county.
- Child Support Incentive Dollars – Based on the State’s performance in relation to other states in the federal performance measures and data reliability audits.

	<u>Total</u>	<u>October</u>	<u>November</u>	<u>December</u>
DURHAM COUNTY	\$ 52,836.00	17,612.00	17,612.00	17,612.00

*FY24 monthly payments \$17,475 monthly Oct-June w/ a settlement payment of \$113,063*



# FY Budget Estimates

<https://www.ncdhhs.gov/divisions/social-services/county-staff-information/budget-information/dss-budget-estimates>

Durham County	ESTIMATED RESOURCES				ESTIMATED PERCENT		
	Total	Federal	State	County	Federal	State	County
<b>A. Division of Social Services</b>							
NC CORELS	4,307	0	0	4,307	0.00%	0.00%	100.00%
<b>Total Cost For</b>							
<i>Note that the totals may be off due to rounding.</i>	4,307	0	0	4,307	0.00%	0.00%	100.00%

## 1. Public Assistance Programs

<b>A. Division of Social Services</b>							
01 Work First Family Assistance	0	0	0	0	0.00%	0.00%	0.00%
02 Title IV-B Adoption Assistance Payments	332,853	0	249,638	83,215	0.00%	75.00%	25.00%
03 Title IV-B Adoption Vendor Payments	224,141	0	168,106	56,035	0.00%	75.00%	25.00%
04 State Adoption Assistance Payments	77,760	0	77,760	0	0.00%	100.00%	0.00%
05 Title IV-E Adoption Assistance Payments	3,041,388	1,976,902	532,243	532,243	65.00%	17.50%	17.50%
06 Title IV-E Non-Recurring Adoption Expense Pymts	1,000	500	250	250	50.00%	25.00%	25.00%
07 Title IV-E Foster Care - Standard Board Rate	1,014,918	659,697	177,610	177,611	65.00%	17.50%	17.50%
08 Title IV-E Foster Care Maximization	611,618	308,011	151,804	151,803	50.36%	24.82%	24.82%
09 Title IV-E Guardianship Assistance Payments	24,644	16,019	4,313	4,312	65.00%	17.50%	17.50%
10 State Guardianship Assistance Payments	34,020	0	17,010	17,010	0.00%	50.00%	50.00%
11 Title IV-E Extended Foster Care	196,189	127,523	68,666	0	65.00%	35.00%	0.00%
12 State Extended Foster Care	104,845	0	104,845	0	0.00%	100.00%	0.00%
13 State Foster Care Benefits Program	708,048	0	367,319	340,729	0.00%	51.88%	48.12%
14 State Kinship Care Program	108,866	0	54,433	54,433	0.00%	50.00%	50.00%
15 Low Income Energy Assistance Payments	1,415,873	1,415,873	0	0	100.00%	0.00%	0.00%
16 Crisis Intervention Program	890,575	890,575	0	0	100.00%	0.00%	0.00%
17 Duke Progress Energy - Share the Light Fund	32,335	0	32,335	0	0.00%	100.00%	0.00%
19 Wake Electric Membership Corp - Roundup Program	2,402	0	2,402	0	0.00%	100.00%	0.00%
20 Piedmont Natural Gas - Share the Warmth	0	0	0	0	0.00%	0.00%	0.00%
21 Refugee Public Assistance	71,595	71,595	0	0	100.00%	0.00%	0.00%
<b>B. Division of Aging and Adult Services</b>							
22 State/County Special Assistance for Adults	2,531,036	1,265,518	0	1,265,518	50.00%	0.00%	50.00%
<b>C. Division of Child and Family Well Being</b>							
23 Food and Nutrition Benefits	112,815,968	112,815,968	0	0	100.00%	0.00%	0.00%

# FY Budget Estimates

	ESTIMATED RESOURCES				ESTIMATED PERCENT		
	Total	Federal	State	County	Federal	State	County
<b>1. Public Assistance Programs</b>							
<b>A. Division of Social Services</b>							
01 Work First Family Assistance	0	0	0	0	0.00%	0.00%	0.00%
02 Title IV-B Adoption Assistance Payments	332,853	0	249,638	83,215	0.00%	75.00%	25.00%
03 Title IV-B Adoption Vendor Payments	224,141	0	168,106	56,035	0.00%	75.00%	25.00%
04 State Adoption Assistance Payments	77,760	0	77,760	0	0.00%	100.00%	0.00%
05 Title IV-E Adoption Assistance Payments	3,041,388	1,976,902	532,243	532,243	65.00%	17.50%	17.50%

<https://www.ncdhhs.gov/divisions/social-services/county-staff-information/budget-information/dss-budget-estimates>



# Budget Estimates cont.

	ESTIMATED RESOURCES				ESTIMATED PERCENT		
	Total	Federal	State	County	Federal	State	County
51 Child Support Services (IV-D) Admin Reimbursement	6,524,631	4,306,256	0	2,218,375	66.00%	0.00%	34.00%
52 Offset - IV-D Incentive Restricted Federal Incentive that must be re-invested in the program	154,701	154,701	0	0	100.00%	0.00%	0.00%
53 Work First County Block Grant Services & Admin Reimbursement Capped Allocation	6,373,130	2,420,183	0	3,952,947	37.97%	0.00%	62.03%
<b>B. Division of Aging and Adult Services</b>				Required to meet the county portion or the state will pull Federal dollars to force the county to meet. This is the county's MOE (Maintenance of Effort). There are specific requirements that must be met to count towards this.			
54 State In-Home Services Fund Admin Reimbursement Capped Allocation	66,919	58,554	0	8,365	87.50%	0.00%	12.50%
55 Adult Day Care Federal & State Adult Daycare Service Capped Allocation	204,681	93,698	85,398	25,585	45.78%	41.72%	12.50%
56 Adult Protective Services – SSBG Admin Reimbursement Capped Allocation	28,820	21,615	0	7,205	75.00%	0.00%	25.00%
57 Adult Homes Specialist Admin Reimbursement Only the State portion is capped then goes 50% Federal & 50% County	132,024	66,012	33,006	33,006	50.00%	25.00%	25.00%
<b>C. Division of Child and Family Well Being</b>							
58 Food and Nutrition - Employment & Training Services & Admin Reimbursement Capped Allocation	143,972	71,986	0	71,986	50.00%	0.00%	50.00%

# State Budget Estimate Narrative

- Highlights up coming changes and reminders
- Includes a Brief Program Description for each Funding Source
- Capped or Uncapped
- Reimbursement Percent
- Are funds Recurring

Program Name: 05 Title IV-E Adoption Assistance Payments

Service Name: Adoption Services

Brief Program Description:

IV-E Adoption Assistance, authorized by Title IV-E of the Social Security Act, provides federal financial participation adoption assistance benefits to children with special needs meeting Title IV-E eligibility requirements. Local social service agencies are responsible for determining Title IV-E eligibility for children, managing adoption assistance cases, and conducting annual verification of continued eligibility. Reasonable, but unsuccessful efforts to place the child with a suitable adoptive family without providing adoption assistance, unless such efforts would not be in the best interest of the child, must be documented. Adoption assistance begins, for eligible children, the month after the final order of adoption. Payments cannot be more than the foster care board rate.

Adoption assistance benefits terminate at age 18 except for young adults who were adopted at 16 or 17 years of age who continue to meet the requirements connected to extended foster care. Those young adults continue to be eligible for adoption assistance benefits until they turn 21.

Please see the Adoption Assistance Manual at the web address below for additional information on eligibility.

Funding for Title IV-E Adoption Assistance is Federal, State, and County.

Capped Allocation: Yes \_\_\_\_\_  
No   X  

Percent Reimbursement: Federal 67.71% State 16.145% County 16.145%

Citation: P.L. 96-272; P.L. 99-514; P.L. 103-382; P.L. 106-395; P.L. 105-89; P.L. 103-382; P.L. 106-169; P.L. 109-171

NC General Statute Reference: N.C.G.S. 108A-49

Related web link for this program: [https://policies.ncdhhs.gov/wp-content/uploads/Appendix-3-6-Adoption-Assistance-Funding\\_7-2024.pdf](https://policies.ncdhhs.gov/wp-content/uploads/Appendix-3-6-Adoption-Assistance-Funding_7-2024.pdf)

Funds recurring into future years: Yes   X   No \_\_\_\_\_ (If “no”, give brief explanation):

Brief reason for projected increase/decrease in program costs:

As of July 1, 2024, all children are eligible based on age, which will increase program costs.

# A Look at Cost Allocation...

Source	Cost Center	Program	FTE	Salary	Benefits	Other Admin	Total
Summary of Administrative Costs	Services	375: Med Transportation	2.170	8,635.22	4,476.60		13,111.82
Summary of Administrative Costs	Services	478: MAC Cord/Transp	3.380	23,698.66	10,649.90		34,348.56
Summary of Administrative Costs	Services	480: MAC APPS/Outreach	0.060	322.09	147.24		469.33
Summary of Administrative Costs	Services	488: APS	3.060	17,386.01	8,457.59		25,843.60
Summary of Administrative Costs	Income Maintenance	434: Special Assistance	2.610	13,013.27	6,606.51	(21,351.14)	(1,731.36)
Summary of Administrative Costs	Income Maintenance	444: Special Assistance				21,351.14	21,351.14
Summary of Administrative Costs	Income Maintenance	412: 50% Medicaid Admin	0.240	1,484.43	913.06	423,667.80	426,065.29
Summary of Administrative Costs	Income Maintenance	421: 75% Medicaid Admin	51.790	236,400.45	122,048.78	(423,667.80)	(65,218.57)
	Income Maintenance	440: NC MIC 1	7.140	32,578.38	18,380.74		50,959.12
			<b>70.45</b>				<b>505,198.93</b>
Source	Cost Center	Program	FTE	Salary	Benefits	Other Admin	Total
XS325 Final Distribution	Services	375: Med Transportation	3.4898	16,552.25	4,648.90	6,031.94	27,233.09
XS325 Final Distribution	Services	478: MAC Cord/Transp	5.436	36,029.87	16,525.06	20,809.03	73,363.96
XS325 Final Distribution	Services	480: MAC APPS/Outreach	0.0965	541.06	251.57	369.33	1,161.96
XS325 Final Distribution	Services	488: APS	4.921	28,549.52	13,776.41	18,837.98	61,163.91
XS325 Final Distribution	Income Maintenance	434: Special Assistance	4.43	22,051.45	10,946.93	(4,714.83)	28,283.55
XS325 Final Distribution	Income Maintenance	444: Special Assistance	-			21,351.14	21,351.14
XS325 Final Distribution	Income Maintenance	412: 50% Medicaid Admin	0.41	2,315.95	1,312.39	425,198.33	428,826.67
XS325 Final Distribution	Income Maintenance	421: 75% Medicaid Admin	87.96	415,744.90	208,175.76	(93,555.81)	530,364.85
XS325 Final Distribution	Income Maintenance	440: NC MIC 1	12.13	57,303.63	30,254.60	45,511.17	133,069.40
			<b>118.8673</b>				<b>1,304,818.53</b>

# Medicaid Revenue Comparison

	Description	Total	Federal	State	County	Amount Reimbursed
2.Income Maint.	412 50% MED ADMN	4,749,322.31	2,374,661.18	0	2,374,661.18	2,374,661.18
2.Income Maint.	421 75% MED ADMIN	6,792,625.76	5,094,469.33	0	1,698,156.46	5,094,469.33
2.Income Maint.	426 MAE Medicaid Assistance Expansion 75% Federal	785,410.73	589,058.06	196,352.69	0	785,410.73
2.Income Maint.	434 75% SPEC ASST	221,256.56	165,942.44	0	55,314.17	165,942.44
2.Income Maint.	440 NC MIC1 / Continuous Coverage Unwinding	1,156,479.89	935,592.22	220,887.67	0	1,156,479.89
2.Income Maint.	444 50% SPEC ASSIST	166,222.00	83,111.03	0	83,111.03	83,111.03
2.Income Maint.	481 MAE Medicaid Assistance Expansion 50% Federal	1,211,001.00	605,500.52	605,500.52	0	1,211,001.00
Jun-Jan Services FY25						10,871,075.60

	Description	Total	Federal	State	County	Amount Reimbursed
2.Income Maint.	412 50% MED ADMN	3,630,267.13	1,815,133.59	0	1,815,133.59	1,815,133.59
2.Income Maint.	421 75% MED ADMIN	4,843,747.22	3,632,810.42	0	1,210,936.80	3,632,810.42
2.Income Maint.	426 MAE Medicaid Assistance Expansion 75% Federal	292.78	219.59	73.2	0	292.78
2.Income Maint.	434 75% SPEC ASST	161,719.20	121,289.40	0	40,429.80	121,289.40
2.Income Maint.	440 NC MIC1 / Continuous Coverage Unwinding	38,359.27	60,961.39	-22,602.12	0	38,359.27
2.Income Maint.	481 MAE Medicaid Assistance Expansion 50% Federal	323.22	161.61	161.61	0	323.22
2.Income Maint.	483 NC HLTH CHOICE-LOCAL	628,755.28	478,734.28	0	150,021.00	478,734.28
2.Income Maint.	496 Continuous Coverage Unwinding	722,929.62	542,197.23	0	180,732.42	542,197.23
2.Income Maint.	497 Continuous Coverage Unwinding	622,588.26	311,294.13	0	311,294.13	311,294.13
Jun- Jan Services FY24						6,940,434.32

Jul-Jan Services FY 23 5,770,631.00

# Direct Services in our General Ledger

5300643099 PUBLIC ASSISTANCE-DIRECT	-	53,743,680.11	
5200174000 ADPTN ASSIST--TITLE IV-E (IAS)	-	1,332,460.81	Fed/State Share
5200175000 TANF	-	109.62	Citizen Benefits
5200175300 SPECIAL ASSISTANCE TO ADULTS	-	849,215.39	State Share
5200175900 FOOD STAMPS	-	46,836,505.00	Citizen Benefits
5200179500 MEDICAID	-	4,725,389.29	Citizen Benefits

Food & Nutrition Benefits - Approx. 37,000 Recipients in Durham County

Medicaid Beneficiaries – Currently 76,427 and 16,447 are Medicaid Expansion Recipients





# Factors that Impact Budget Items and Concerns

- Court Order Services related Protective Services & Preventative Services
- Community Need
  - Effect Caseloads (Across the board)
  - Operational Cost (travel, postage, interpreter services)
  - Increase cost to county due to capped grants
  - Reallocation Focused
- Federal Pause
  - Contract concerns, prioritizations of mandated services to ensure we have funds needed to carry out mandated services.





# Any Questions?

Feel free to reach out or ask about anything.

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