



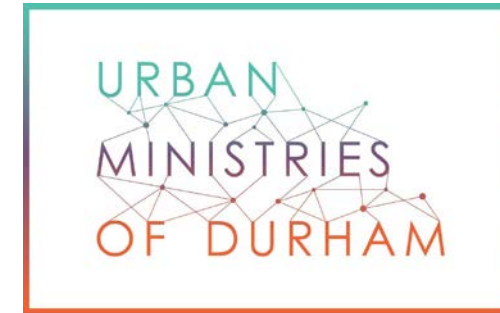
Collaborative Impact in Durham: Future Homeless Services Center

COLLABORATIVE PARTNERS

Site Partner:
St. Philip's
Episcopal Church



Lead Partner:



FOOD, SHELTER AND A FUTURE

**Design &
Planning:**



**Service
Partners /
On-site
Providers:**



U.S. Department
of Veterans Affairs



DIAPER BANK
of North Carolina

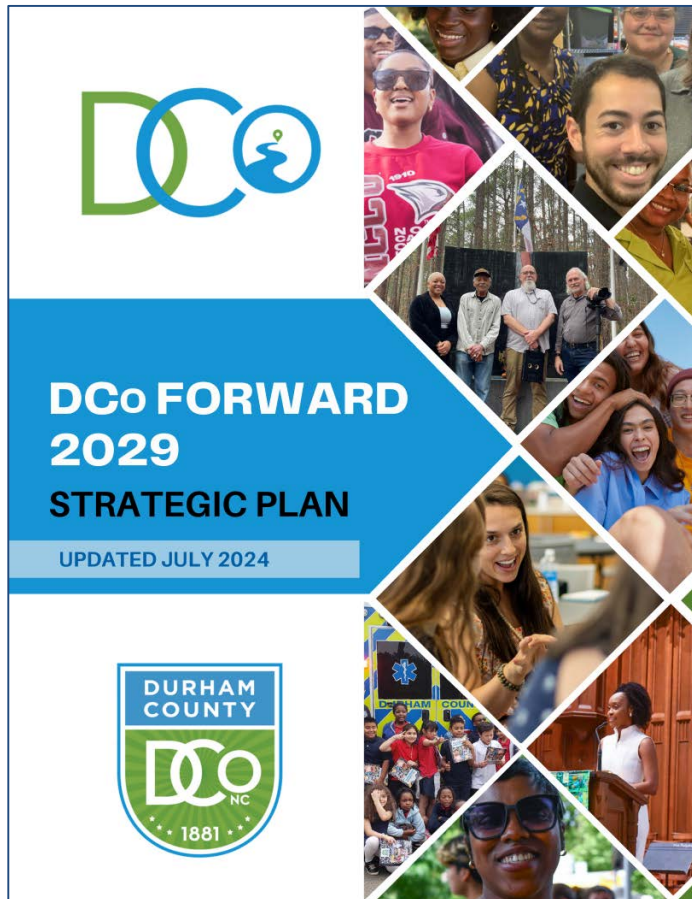


PROJECT
ACCESS

OF DURHAM COUNTY

Duke
UNIVERSITY

STRONG ALIGNMENT WITH DCO FORWARD



Healthy & Inclusive Community

Emergency shelters, physical & mental health care, and other services that reduce barriers to stable housing and employment (HI 1b, HI 1c, HI 3b, EC 1b, SR 2c, SR 3a)

Empowered Community

Food programs, low-income interventions (EC 1d)

Safe & Resilient Community

Emergency response and preventative services (SR 2a)

CONTINUUM HOUSING SUPPORT SERVICES

Prevention

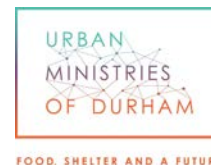
- Food & Nutrition
- Medical Care
- Street Outreach



FOOD, SHELTER AND A FUTURE

Emergency

- Shelters
- Transitional Housing
- Daycenters
- Hygiene & Healthcare



FOOD, SHELTER AND A FUTURE

Housing

- Affordable Housing Inventory
- Rapid Rehousing
- Permanent Supportive Housing



FOOD, SHELTER AND A FUTURE

Lead Partner:



URBAN MINISTRIES
OF DURHAM

UMD's mission is to connect with the community to
end homelessness and fight poverty by offering
FOOD, SHELTER & A FUTURE
to neighbors in need.

Serving 6,500 individuals and
families served annually



Urban Ministries, 410
Liberty St, Durham, Nort...

UMD: 40+ YEARS FOOD, SHELTER, & A FUTURE

COMMUNITY SHELTER

People served through shelter	588
Total shelter nights	14,275
Average length of stay for individuals	18 days
Average length of stay for families	34 days
Positive housing exits	300
Individuals moved to permanent housing	95

COMMUNITY RESOURCE CENTER

Community Cafe	
Total meals served	238,939
Average meals per day	654
Food Pantry & Clothing Closet	
Amount in lbs of food distributed	168,093
Average households receiving groceries/clothing per month	548

PERSONAL IMPACT OF HOMELESS SERVICES

80% fewer
emergency
department
visits

80%
reduction in
criminal
potential

24%
increase in
employment
potential



Homeless shelter services, when integrated with broader support systems, can lead to improved housing stability, health outcomes, and increased employment and education opportunities.

COMMUNITY IMPACT OF HOMELESS SERVICES

Fewer cost-burdened families

Increased public safety

Reduced healthcare and justice costs

ROI for tax base & community

Community savings of **\$20,000+/person** for every chronically homeless person provided permanent, supportive housing

National Alliance to End Homelessness, 2017
When average costs for supportive housing estimated at \$12,800.



Durham and the Nation Facing Increased
Economic Uncertainty & Growing Need

NATIONAL LANDSCAPE

Record-High Homeless Counts.

771,480 people experienced homelessness on a single night in January 2024: +18%, highest level since 2007.

Severe Housing Cost Burden on the Rise.

Renter households paying more than 50% of their income on rent increased dramatically: +12.6 % between 2015 to 2022.

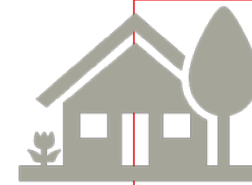
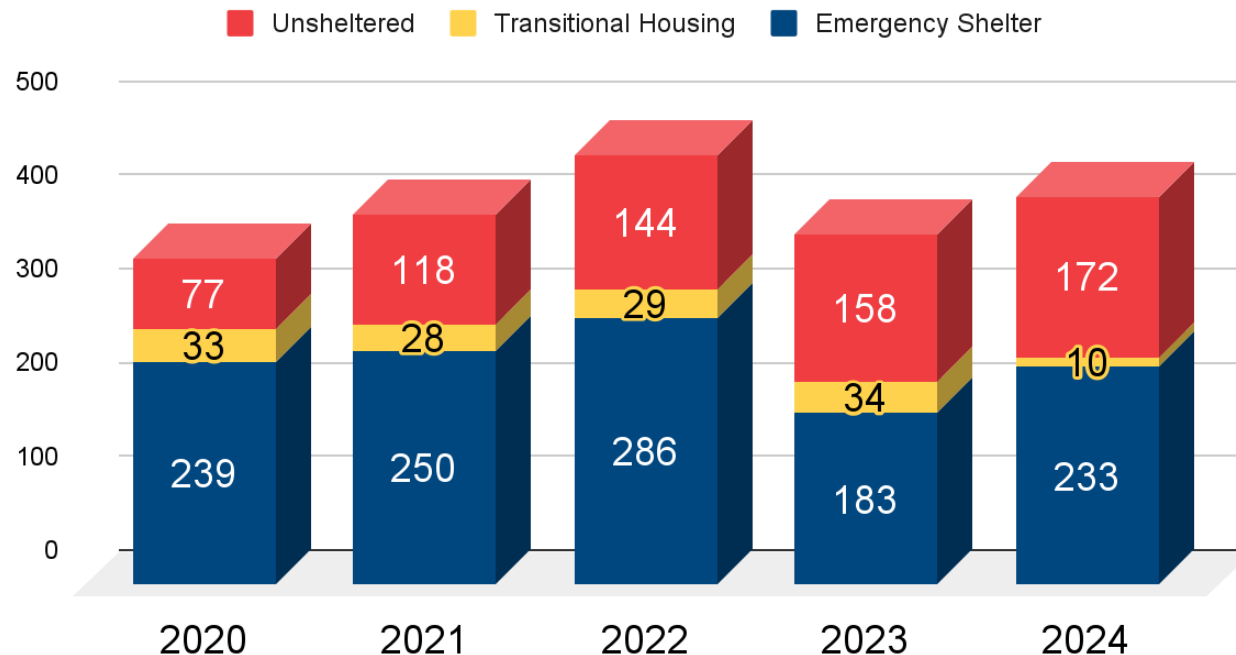
Backward Movement.

After years of declines, the numbers of veterans and chronically homeless is again on the rise: +7% and +12%, respectively.

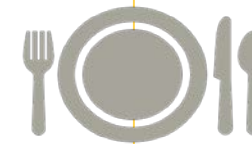


DURHAM FACING GROWING NEED

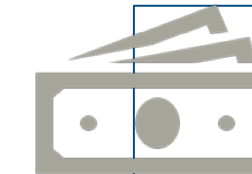
Annual Point in Time Count



More than **DOUBLE** unsheltered in less than 5 years



14% of residents are food insecure (80,000 citizens)



22% increase in cost of living since 2020

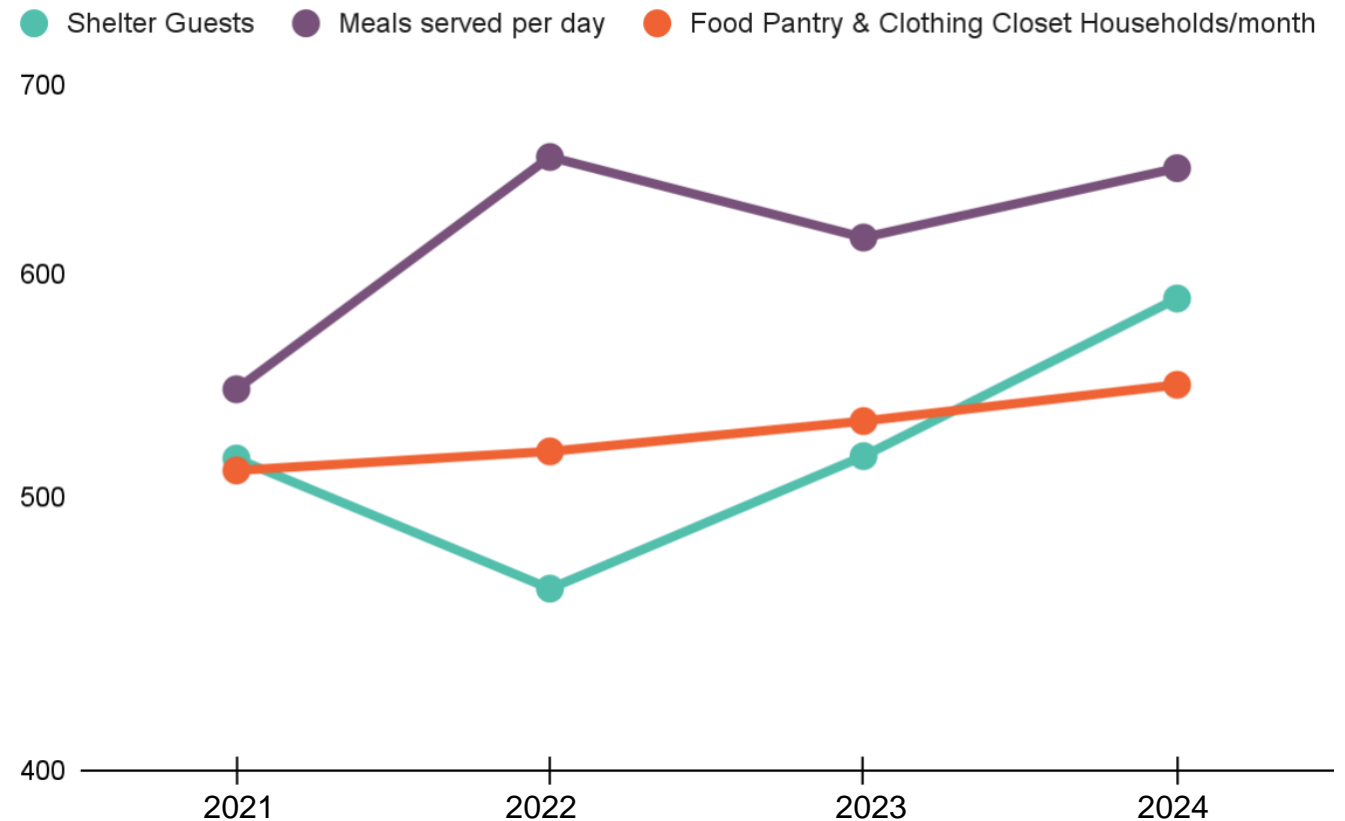
SOCIAL SERVICE ORGS STRETCHED

- **Increase in chronically homeless**, hard to shelter, and homeless families with children.
- **35% reduction** in emergency shelter capacity.
- **Waiting lists** regularly three to four times capacity.
- **10% increase** in those entering the homeless system.
- **Decreased opportunities** for public housing units or vouchers.
- **End of eviction moratorium** and pandemic assistance programs.



UMD IMMEDIATE URGENT NEEDS

- Increasing challenges have strained UMD's resources to meet the most immediate and urgent community needs.
- UMD has requested increased county support in this budget cycle to help offset the operational strain of meeting this needs.
- **Increased Total Request of \$660,000** covering 16% of UMD's 25-26 operating costs.



An aerial photograph of a city skyline during sunset. The sky is filled with large, colorful clouds in shades of orange, pink, and blue. The city features a mix of modern high-rise buildings and older, lower-rise structures. A prominent tall, thin building stands out in the center. The foreground is dominated by lush green trees and a few residential houses. A blue rectangular box is overlaid on the lower half of the image, containing white text.

Collaborative Impact: Homeless Services Center

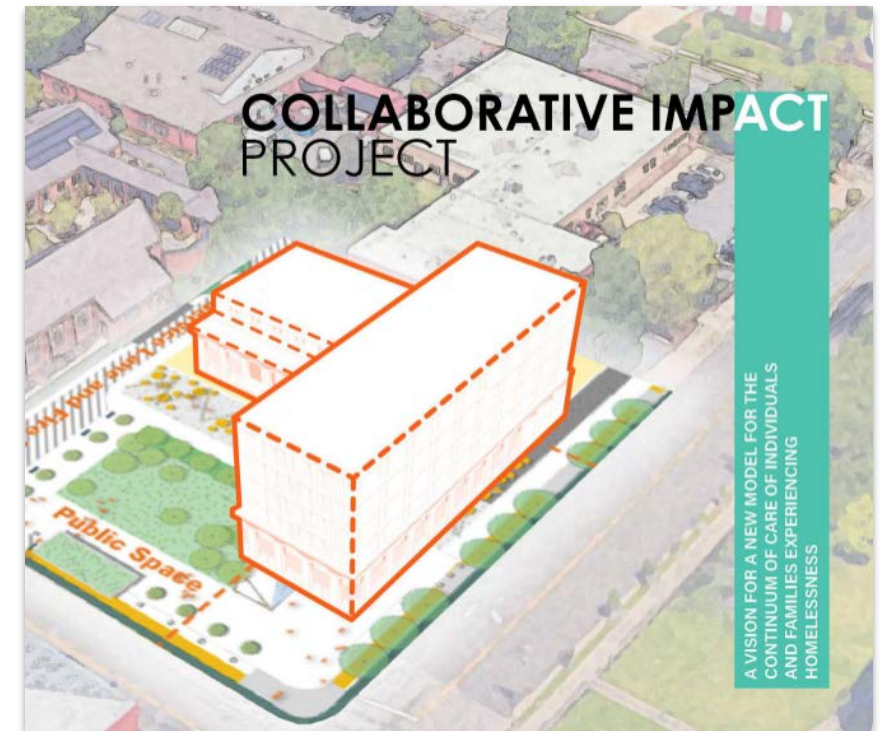
FOUNDING PRINCIPLES

Purpose-built: addressing the unique needs of Durham

Client-focused: increasing ability to access a range of services easily

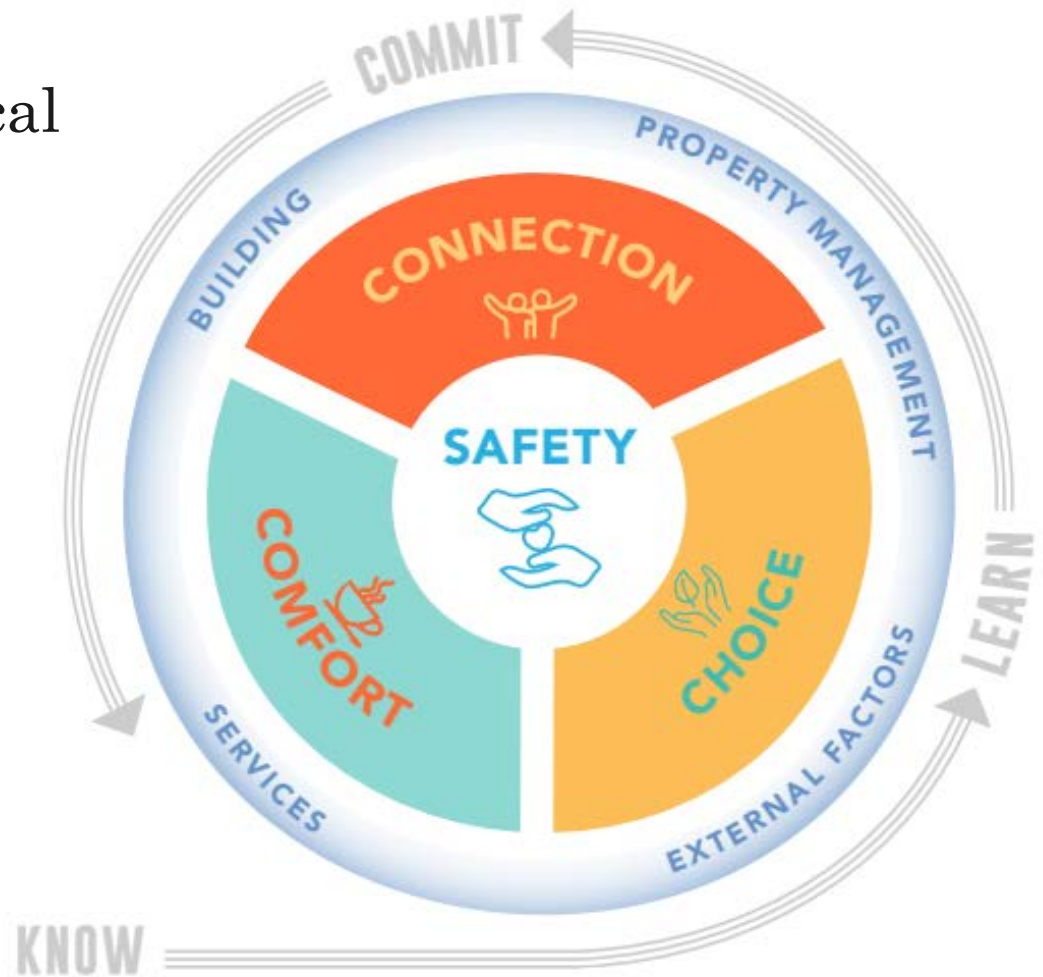
Collaborative: all service providers contribute their unique expertise

Trauma-informed design: human-centered approach



TRAUMA-INFORMED DESIGN

- Enhancing Emotional and Psychological Well-Being
- Increasing Safety and Security
- Supporting Social Connection and Community Building
- Improving Sleep and Recovery
- Encouraging Empowerment and Autonomy
- Promoting Long-Term Stability and Growth



TRAUMA-INFORMED DESIGN IMPACTS

Reduction
in Shelter
Stay
Duration

Lower
Rates of
Return to
Homeless-
ness

Increased
Housing
Placement
Rates

Improved
Education
stability/
Academic
Performance

Increased
Employment
Readiness

Reducing shelter recidivism and improving housing stability through TID **saves cities an average of \$8,000–\$12,000 per resident annually** in emergency services, hospital visits, and law enforcement costs.

FACILITY INTERVENTIONS: ESSENTIAL HOMELESS SERVICES

Current Landscape

Record-high homeless,
longer waits, shelters 3-4x
capacity

Fewer exits to permanent
housing destinations

Fewer public housing units
or vouchers

- Non-congregate **shelter options for 300+** men, women, and children
- **Day Services Center** offering showers, laundry, phone charging, mail center, and internet and computer access
- **Street outreach and rapid re-housing**

FACILITY INTERVENTIONS: COMPREHENSIVE SUPPORT SERVICES

Current Landscape

Increase in chronically homeless and those with severe mental health and/or substance use illnesses

Fewer exits to permanent housing destinations

- Project Access **medical respite**
- Improved Lincoln Community Health clinic for the homeless, **pediatric services, double adult capacity**
- **Case management and workforce development** support with partner programs on-site
- Offices and conference rooms for **partner agencies**

FACILITY INTERVENTIONS: LOW-INCOME SUPPORT

Current Landscape

46% of renters and 18% of homeowners are cost burdened

12% of households live below the poverty line

25% of Durham households are food insecure

- Community Café to **serve meals** for residents and hungry community members
- Food Pantry and Clothing Closet for **low-wealth households**

A MODEL REPLICATED AROUND THE COUNTRY



MINNEAPOLIS, MN: SHELTER & SUPPORTIVE HOUSING

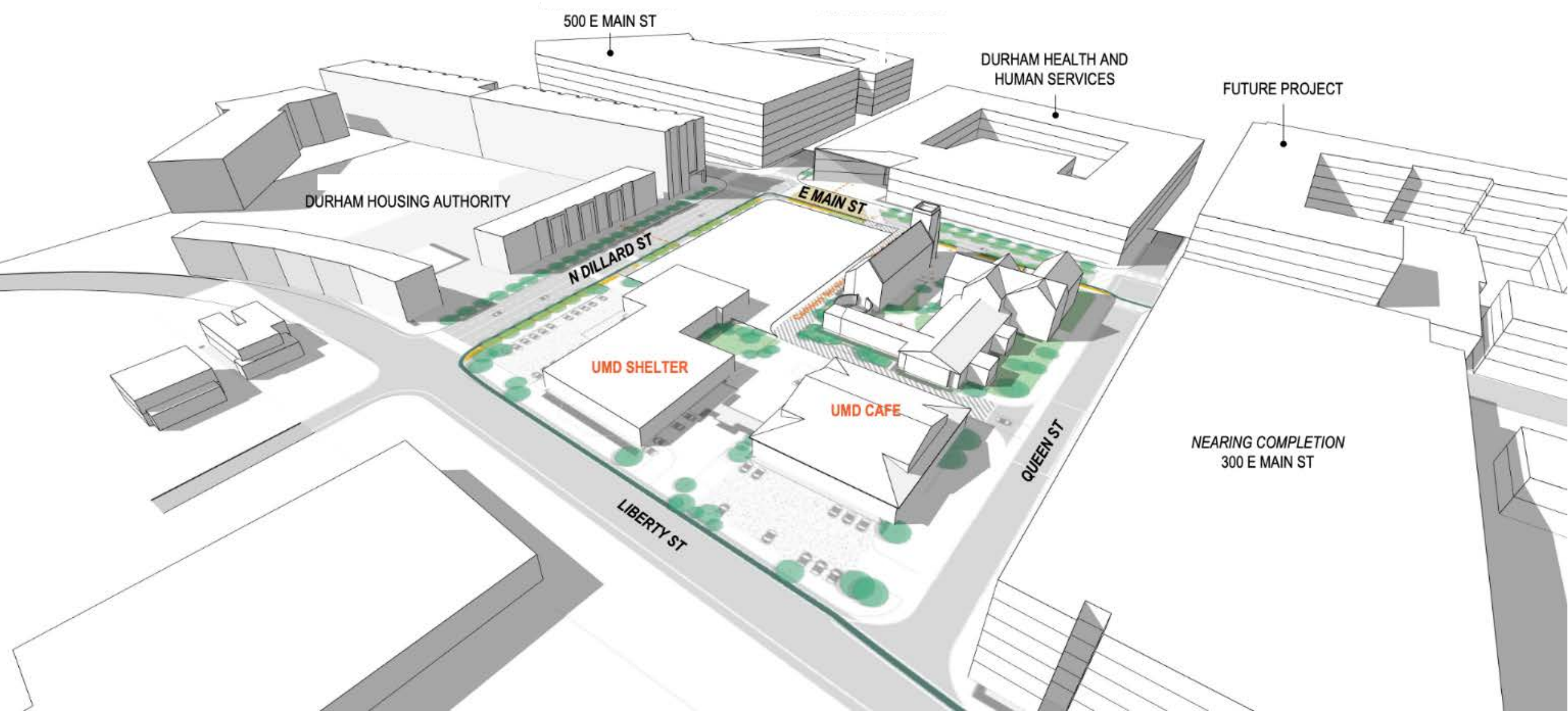


FAIRFAX, VA: SHELTER & SUPPORTIVE HOUSING



PITTSBURGH, PA: SHELTER & DAY CENTER

OPPORTUNITY AT UMD'S CAMPUS

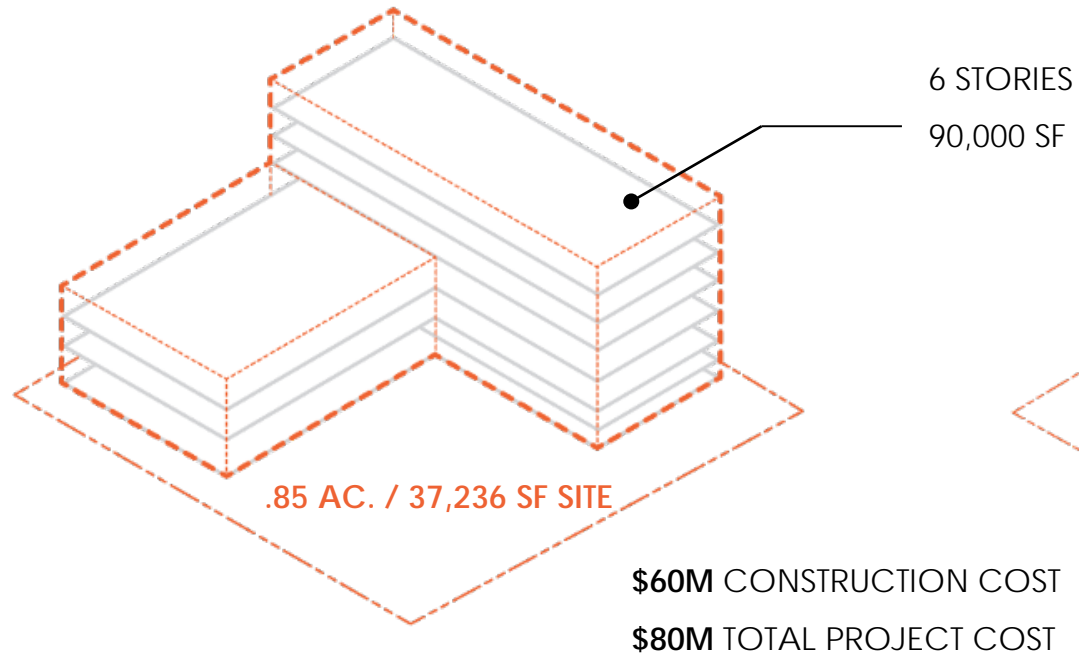


FOOTPRINT OF BUILDING / SITE

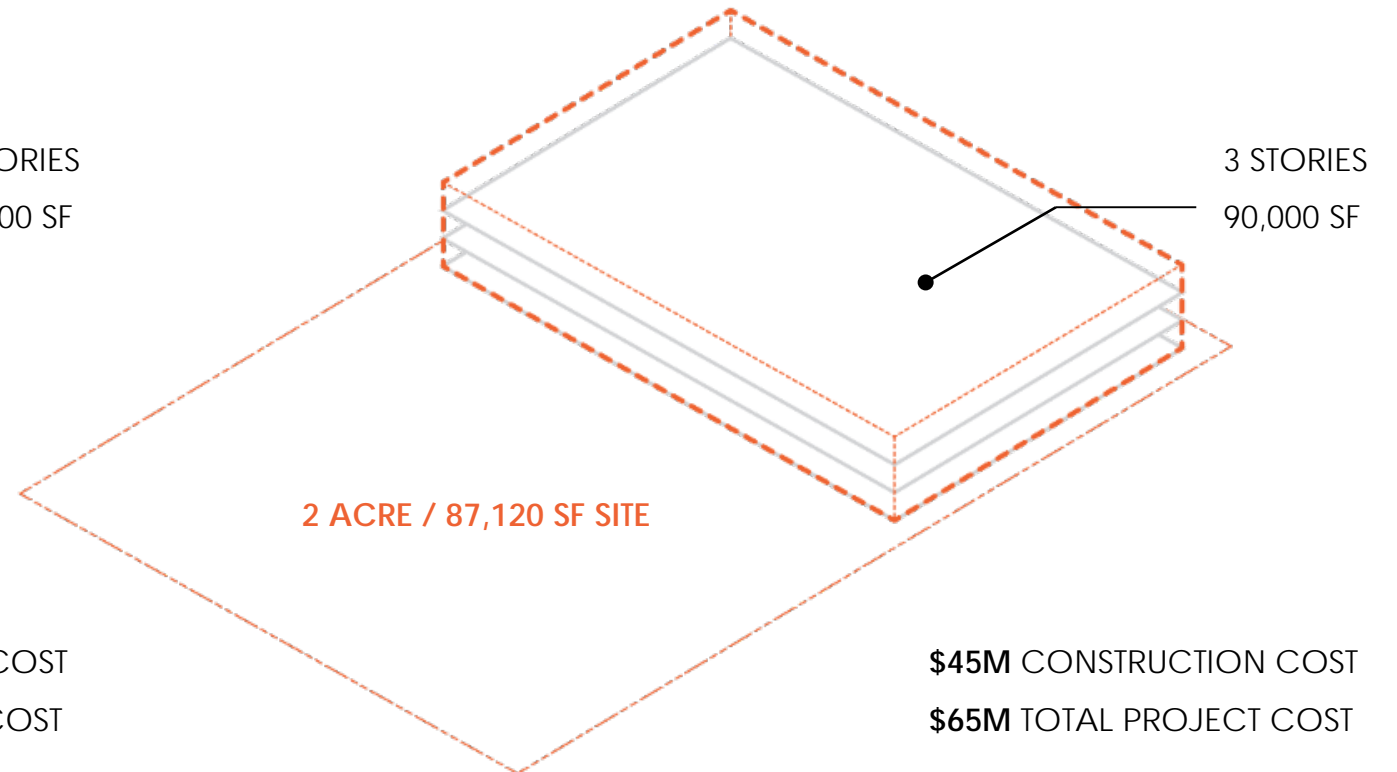


COST COMPARISONS

Highrise at
St. Phillips



Alternative with
larger acreage



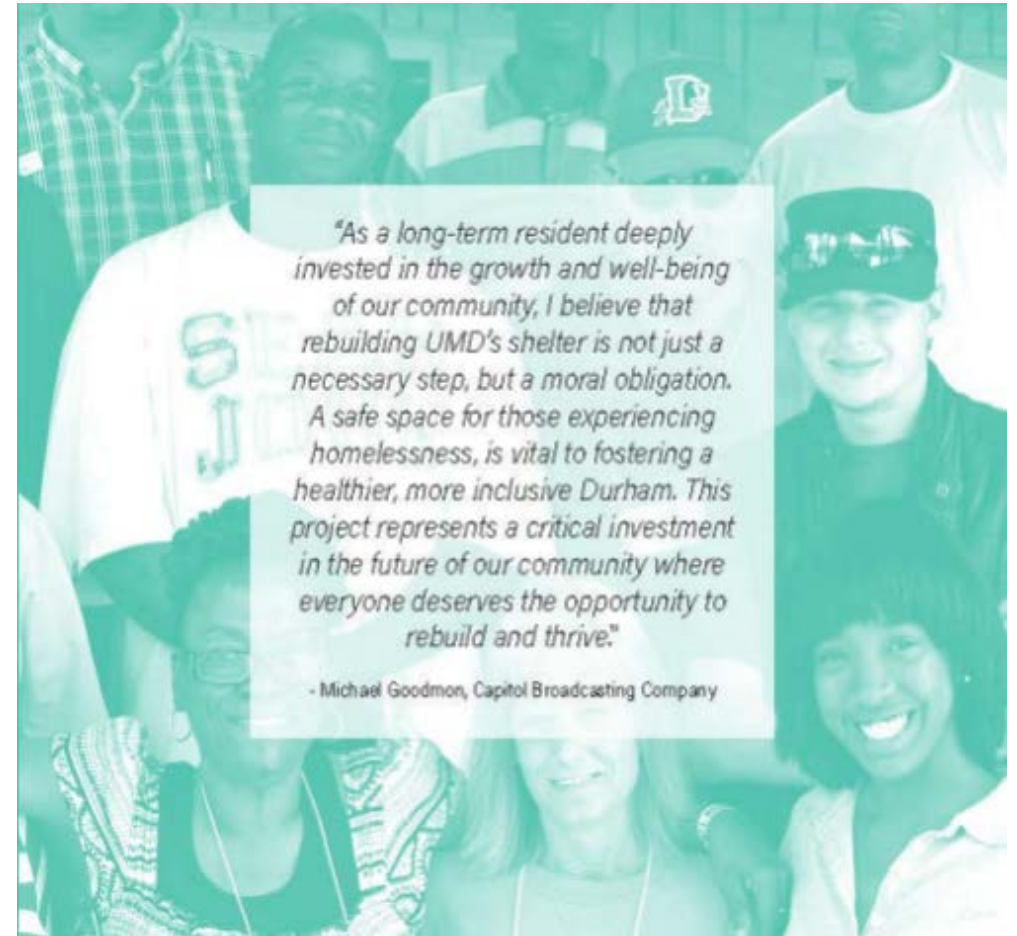


CURRENT PROGRESS: Still Early Days

- Established Homeless Services Center Project Planning Committee with potential site partners
- Peer group meetings with similar projects across the country
- Developed initial service and program design
- Secured initial commitment from Durham County
 - ◆ Line item in the Durham County Capital Improvement Plan
- Feasibility study verified strong community support and the ability to generate \$10-\$12M from a capital campaign

COMMUNITY FEEDBACK

- Participants believe **the project is needed in Durham** and are willing to contribute to a future campaign.
- Respondents say **philanthropic giving is contingent upon commitment of public funding**.
- Desire to see an **ongoing strategy for investing public funds**.



An aerial photograph of a city, likely Denver, with a mountain range in the background. The image is faded and serves as a background for the slide. At the top, there is a horizontal bar with three segments: red, yellow, and blue.

WHAT'S NEXT? WHAT'S NEEDED?

- Investment of public support for initial design phase (\$3 million)
- Confirmed public commitment of 75% total project costs, City & County (\$50+m for current location)
- OR Alternative site option for lower-cost low-rise development (2+ acres) with a reduced City & County commitment (\$30-40m)
- Formalizing partnership agreements

An aerial photograph of Durham, North Carolina, taken during the 'golden hour' of sunset. The sky is filled with large, dramatic clouds in shades of orange, pink, and blue. The city skyline is visible in the background, featuring several tall buildings, including a prominent glass skyscraper. The foreground and middle ground are dominated by a dense collection of urban buildings, mostly in shades of brick and concrete, interspersed with lush green trees and parks. A large, dark blue rectangular box is overlaid on the bottom portion of the image, containing white text.

Thank you!

Collaborative Impact in Durham:
Future Homeless Services Center