

CUSTOMER #: 1271506
 UNIT# FM-2

861754
ESTIMATE ONLY

UNIVERSITY



DURHAM COUNTY FIRE MARSHALL'S OFFICE
 2422 BROAD ST
 DURHAM, NC 27704
 HOME: 919-560-0664 CONT: 919-560-0664
 BUS: CELL: 919-201-3693

5001 DURHAM CHAPEL HILL BLVD
 DURHAM, NC 27707
 PHONE: (919) 682-9171
 1-800-737-3673
 www.universityford.com

PAGE 1

SERVICE ADVISOR: 7294 WILLIAM L NEAL

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|---------------|------------|---------------|-------------------|------------------------|------------------|---------|-----------|
| | 18 | FORD F-150 | 1FTFW1E50JFC03469 | 13885-W | 89574/89579 | T5715 | |
| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 07MAY18 DD | | | 18:00 05FEB26 | | | CASH | 17FEB26 |
| R.O. OPENED | | READY | | OPTIONS: ENG:5.0_Liter | | | |
| 10:42 05FEB26 | | 14:02 17FEB26 | | | | | |

| LINE OPCODE TECH TYPE HOURS | LIST | NET | TOTAL |
|-----------------------------|------|-----|-------|
|-----------------------------|------|-----|-------|

| | | | |
|---|---------------|---------|----------|
| A C/S THE TRUCK IS USING 3+ QRTS PER OIL CHANGE | | | |
| 51 INSTALL STORY | | | |
| 999 CAM | | 5500.00 | 5500.00 |
| 16 *W714869*S901 STUD | 5.00 | 5.00 | 80.00 |
| 4 *W520113*S440 NUT | 0.81 | 0.81 | 3.24 |
| 2 *W716530*S440 NUT AND WASHER ASY - HEX. | 2.23 | 2.23 | 4.46 |
| 16 *W714870*S430 NUT | 4.00 | 4.00 | 64.00 |
| 4 *W520514*S440 NUT - HEX. | 2.00 | 2.00 | 8.00 |
| 3 *W713244*S439 BOLT | 2.96 | 2.96 | 8.88 |
| 1 *W715211*S439 BOLT | 6.30 | 6.30 | 6.30 |
| 6 *W714735*S439 BOLT | 0.95 | 0.95 | 5.70 |
| 2 JR3Z*9J323*B TUBE ASY | 19.64 | 19.64 | 39.28 |
| 2 JR3Z*9J323*A TUBE ASY | 34.18 | 34.18 | 68.36 |
| 2 FR3Z*9448*A GASKET | 35.83 | 35.83 | 71.66 |
| 1 FT4Z*9E583*A SEAL | 6.96 | 6.96 | 6.96 |
| 8 FOPZ*9229*A KIT - "O" RING | 1.26 | 1.26 | 10.08 |
| 4 *W715618*S437 NUT | 0.62 | 0.62 | 2.48 |
| 8 JL3Z*6379*A BOLT - HEX.HEAD | 1.67 | 1.67 | 13.36 |
| 1 HL3Z*6006*DARM REMAN SERVICE ENGINE ASY | 7998.67 | 7998.67 | 7998.67 |
| 2 VC*13DL*G ANTI-FREEZE | 23.99 | 23.99 | 47.98 |
| 1 FL*500*S FILTER ASY - OIL | 12.71 | 12.71 | 12.71 |
| 8 XO*5W20*BSP MOTORCRAFT SAE 5W-20 API GF-6A | 4.75 | 4.75 | 38.00 |
| PARTS: 8490.12 LABOR: 5500.00 OTHER: 0.00 | TOTAL LINE A: | | 13990.12 |

 , , , , 89574 VERIFIED CUSTOMER CONCERN, COMMON ISSUE WITH 5.0 TRUCKS
 , , , , REMOVED ALL PLUGS FOUND OIL RESIDUE ON PLUGS INSPECTED CYLINDERS AND
 , , , , VALVES WITH BORESCOPE FOUND CYLINDERS 2 AND 6 HAVE VALVE SEAT ISSUES,
 , , , , FOUND CYLINDER 5 SHOWS SIGNS OF RING FAILURE/ DISCOLORATION OF CYLINDER
 , , , , WALLS REC REPLACING LONG BLOCK

| | | | |
|---|------|---------|---------|
| B C/S THE TRANSMISSION IS SLIPPING | | | |
| 51 INSTALL STORY | | | |
| 999 CAM | | 3000.00 | 3000.00 |
| 7 XT*12*QULV OIL - AUTOMATIC TRANSMISSION | 9.05 | 9.05 | 63.35 |
| 4 *W520113*S440 NUT | 0.81 | 0.81 | 3.24 |

| | | | |
|--|---|-------------------------------|--------|
| ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. | STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. | DESCRIPTION | TOTALS |
| | | LABOR AMOUNT | |
| | | PARTS AMOUNT | |
| | | GAS, OIL, LUBE | |
| | | SUBLET AMOUNT | |
| | | MISC. CHARGES | |
| | | TOTAL CHARGES | |
| LESS INSURANCE | | | |
| SALES TAX | | | |
| (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) | CUSTOMER SIGNATURE | PLEASE PAY THIS AMOUNT | |

CUSTOMER #: 1271506
UNIT# FM-2

861754

ESTIMATE ONLY



DURHAM COUNTY FIRE MARSHALL'S OFFICE
2422 BROAD ST
DURHAM, NC 27704
HOME: 919-560-0664 CONT: 919-560-0664
BUS: CELL: 919-201-3693

4001 DURHAM CHAPEL HILL BLVD
DURHAM, NC 27707
PHONE: (919) 682-9171
1-800-737-3673
www.universityford.com

PAGE 2

SERVICE ADVISOR: 7294 WILLIAM L NEAL

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|---------------|------------|---------------|-------------------|---------------|------------------|---------|-----------|
| | 18 | FORD F-150 | 1FTFW1E50JFC03469 | 13885-W | 89574/89579 | T5715 | |
| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 07MAY18 DD | | | 18:00 05FEB26 | | | CASH | 17FEB26 |
| R.O. OPENED | | READY | | OPTIONS: | | | |
| 10:42 05FEB26 | | 14:02 17FEB26 | | ENG:5.0_Liter | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|------------|-------|----------------------------------|-------|---------|---------|---------|
| 4 | *W520114 | *S442 | NUT - HEX. | | 0.91 | 0.91 | 3.64 |
| 2 | *W715579 | *S439 | BOLT | | 1.62 | 1.62 | 3.24 |
| 4 | *W718353 | *S900 | BOLT | | 1.69 | 1.69 | 6.76 |
| 4 | *W714418 | *S439 | BOLT | | 11.00 | 11.00 | 44.00 |
| 9 | *W716375 | *S900 | BOLT | | 1.44 | 1.44 | 12.96 |
| 4 | *N800594 | *S100 | BOLT | | 1.04 | 1.04 | 4.16 |
| 1 | *W715131 | *S442 | BOLT | | 0.74 | 0.74 | 0.74 |
| 2 | 7L1Z*4B496 | *D | BOLT | | 4.05 | 4.05 | 8.10 |
| 2 | 7L1Z*4B496 | *C | BOLT | | 5.55 | 5.55 | 11.10 |
| 1 | JL3Z*7869 | *A | OIL COOLER ASY | | 203.33 | 203.33 | 203.33 |
| 1 | JL3Z*7000 | *ERM | REMAN AUTOMATIC TRANSMISSION ASY | | 5732.00 | 5732.00 | 5732.00 |

PARTS: 6096.62 LABOR: 3000.00 OTHER: 0.00 TOTAL LINE B: 9096.62
 , , , , 89574 VERIFIED CUSTOMER CONCERN TEST DROVE AS TRANS GETS UP TO TEMP
 , , , , STARTS TO SLIP AS WELL AS EXCESSIVE CONVERTER LOCKUP UNDER LIGHT ACCEL
 , , , , UPHILLS, CHECKED FLUID LEVEL GOOD FLUID CONDITION IS BURNT WITH
 , , , , FRICTION AND CONVERTER MATERIAL EXPERIENCED A HARSH UP SHIFT 3-4 AND
 , , , , DELAYED ENGAGEMENT ONCE TRANS IS HOT REC REPLACING UNIT

C PERFORM MULTI-POINT INSPECTION

99P PERFORM MULTI-POINT INSPECTION
999 C

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

Our commitment to you is 100% CUSTOMER SATISFACTION. If we do not meet this goal, please contact me, Jim Demarais, at (919) 682-9171.

| | | | |
|--|---|------------------------|----------|
| ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. | STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. | DESCRIPTION | TOTALS |
| | | LABOR AMOUNT | 8500.00 |
| | | PARTS AMOUNT | 14586.74 |
| | | GAS, OIL, LUBE | 0.00 |
| | | SUBLET AMOUNT | 0.00 |
| | | MISC. CHARGES | 55.00 |
| | | TOTAL CHARGES | 23141.74 |
| LESS INSURANCE | 0.00 | | |
| SALES TAX | 1735.64 | | |
| (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) | CUSTOMER SIGNATURE | PLEASE PAY THIS AMOUNT | |
| | | 24877.38 | |