

County IT

Enterprise Resource Planning (ERP)



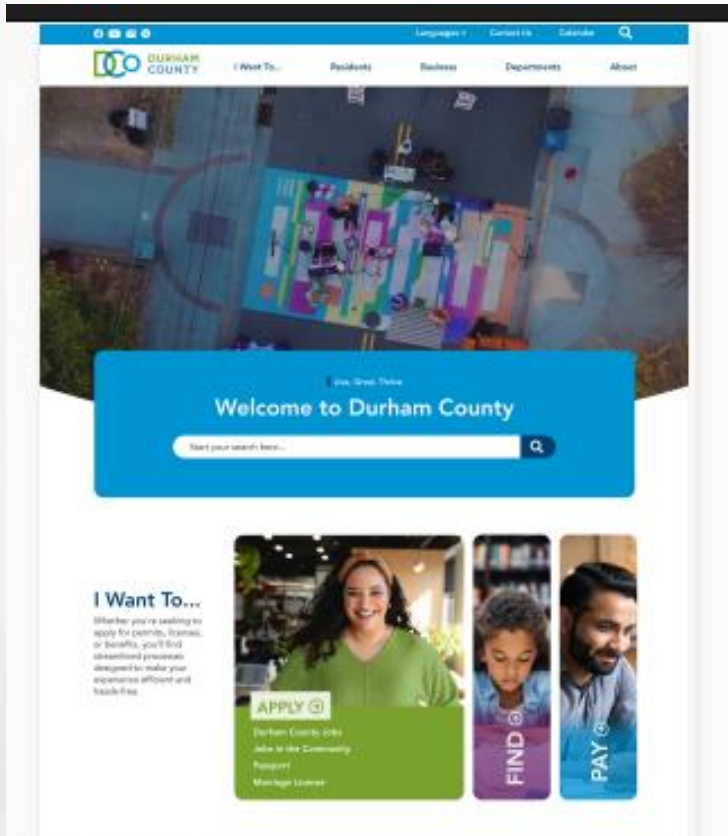
County IT, Current Department Highlights

Delivering IT value through innovation, security, and responsible stewardship to support the county's mission today and into the future.

- \$19M+ digital assets now managed by IS&T in support of the County
- Over \$100K in savings through reductions & strategic IT investments
- 33 IT projects completed across the county in last 24-months alone
- 10,683 incidents & 9,726 tasks closed in the past 12 months
- Top 10 digital county award winner in 2024
- 11 NACo Awards in 2024



Current Department Highlights



ComputerHope.com

FY 2025-26 Recommended Budget Highlights

What is an ERP System?

Enterprise resource planning (ERP) is a software system that helps organizations streamline their core business processes—including finance, HR, manufacturing, supply chain, sales, and procurement—with a unified view of activity and provides a single source of truth.

Durham County's ERP System

- Company: SAP (we run SAP ECC)
- Implemented here in the County in the early 90's
- Runs the County's Financial, Human Resources, and Procurement System
- End of life: 2027 (extended maintenance through 2029)

County's IT Budget Request for FY25-26

- Primarily reflects resources required to implement new ERP software (7 new FTEs)



FY 2025-26 Recommended Budget Highlights

CIO

Topics Leadership Latest Newsletters Resources BrandHubs Events



At issue is SAP's mandate for its customer CIOs: Transition to S/4HANA by 2027 or face extended maintenance fees to remain on ECC. However, the broad install base for SAP's flagship ECC ERP system has been slow on its S/4HANA uptake, with almost two-thirds yet to make the leap off ECC as of the end of 2024, according to Gartner.

Even more pressing, CIOs on older versions are staring down end of support as soon as the end of 2025. Despite these pressures, the current rate of migrations will not meet SAP's deadline target, Gartner reports, indicating the complexity of the project CIOs face.

ECC's end of support

CIOs face a daunting task in migrating their legacy ERP systems to S/4HANA and an entirely new platform in the cloud as the technology vendor's deadline moves closer.

By Rosalyn Page

May 19, 2025 • 11 mins

FEATURE

Critical infrastructure CIOs chart a vital new course for IT

By Dan Roberts

May 15, 2025 • 14 mins

Critical Infrastructure Data Center Data Center Management

Current SAP System End of Life

*“Even if you think you have a year until zero day, give yourself adequate time to understand what’s involved because **it’s not just an IT project, it’s an entire business initiative,**”* says Gartner Consulting!



[illegible]

- SAP ECC
Extended
Maintenance



DURHAM
COUNTY

DCo NC

1881

Summary: Where are we today?



Software Selection / Vendor Demonstrations / Partner Selection

1. **Plan - Plan the Project**
 - a) Project schedule
 - b) Project kickoff
2. **Elicit - Determine ERP RFP Requirements**
 - a) Solution Requirements
3. **Solicit - Develop and issue ERP RFP**
 - a) RFP document & package
 - b) Evaluation scorecard
4. **Field - Field RFP Activity and prepare Demo Scripts**
 - a) RFP Addenda as required
 - b) Demonstration scripts and agenda
5. **RFP response review and short list activity**
 - a) Completed evaluation scorecards
 - b) Short list recommendation
6. **Prepare - Allow time for vendors to prepare demonstrations, finalize demonstration logistics**
 - a) First draft implementation partner RFP
7. **Evaluate – Vendor Demonstrations**
 - a) Vendor demo scores
 - b) Vendor solution recommendation proposal
8. **Solicit Partner - Issue implementation partner RFP**
 - a) Implementation partner RFP package
 - b) Implementation partner evaluation scorecard
 - c) Presentation guide
9. **Evaluate Partner - RFP response review and partner presentations**
 - a) Partner evaluation scores
 - b) Implementation partner recommendation presentation

