

Item:

..Title

Award Contract Amendment for Janitorial Services to Joy Cleaning Service LLC in the amount of \$35,512.50 for a total annual contract amount of \$271,312.50 for janitorial services at Administration 1, and William V. Bell Building, and Anjappar Durham Restaurant inside of the William V. Bell Building, with the option to amend on a monthly basis until a new RFP can be issued for Administration 1, and William V. Bell Building, and Anjappar Durham Restaurant inside of the William V. Bell Building. The Board also allows the County Manager to sign off on subsequent extensions, change orders, or amendments associated with this contract, as necessary, so long as funds are available within the General Services Budget.

..Body

Date of BOCC Meeting: May 26th, 2026

Request for Board Action:

..Agenda Text

The County Manager recommends the Board authorize the County to enter into an amended contract, subject to the review and approval by the County Attorney's Office, in the amount of \$35,512.50, with Joy Cleaning Service LLC to provide janitorial services at the Durham County Administration 1 Building, William V. Bell Building, and Anjappar Durham Restaurant inside of the William V. Bell Building, for a total contract amount of \$271,312.50 for fiscal year 2025-2026, with the option to amend on a monthly basis, in the amount of \$23,675.00, until a new RFP for fiscal year 2026-2027 can be issued for Administration 1, and William V. Bell Building, and Anjappar Durham Restaurant inside of the William V. Bell Building. The Board also allows the County Manager to sign off on subsequent extensions, change orders, or amendments associated with this contract, as necessary, so long as funds are available within the General Services Budget.

On April 1st, 2025, a Request for Proposals (RFP NO. 25-043) for Janitorial Services was advertised on the eBid system. A site visit of the new facility to receive janitorial services was conducted April 14-17th, 2025 for interested bidders. Nineteen (19) bidders responded on May 8th, 2025. An evaluation committee made up of Six (6) Durham County employees reviewed proposals and convened on June 18th, 2025 for recommendation discussions. H3 Cleaning Solutions was selected originally to service Durham County Administration 1, William V. Bell Building, and Anjappar Durham Restaurant inside of the William V. Bell Building. H3 Cleaning Solutions contract was terminated on March 31st, 2026 due to contract poor performance. Joy Cleaning Service LLC was brought in to retain services at Administration 1, and William V. Bell Building, and Anjappar Durham Restaurant inside of the William V. Bell Building, for the remaining fiscal year 2025-2026, due to prior successes servicing other County Facilities, and until a new RFP can be issued for janitorial services at Administration 1, and William V. Bell Building, and Anjappar Durham Restaurant inside of the William V. Bell Building.

Alignment with Strategic Plan: Goal 2-Health and Well-being for All: Improve the quality of life through preventive, behavioral and physical care services. Reduce barriers to access services.

Resource Persons: Ian Conroy, General Services Quality Control & Contract Specialist; Manny Badillo, Custodian Supervisor; Shawn Davis, General Services Assistant Director; Motiryo Keambiroiro, General Services Director

County Manager's Recommendation: The County Manager recommends the Board authorize the County to enter into an amended contract, subject to the review and approval by the County Attorney's Office, in the amount of \$35,512.50, with Joy Cleaning Service LLC to provide janitorial services at the Durham County Administration 1 Building, William V. Bell Building, and Anjappar Durham Restaurant inside of the William V. Bell Building, for a total contract amount of \$271,312.50 for fiscal year 2025-2026, with the option to amend on a monthly basis, in the amount of \$23,675.00, until a new RFP for fiscal year 2026-2027 can be issued for Administration 1, and William V. Bell Building, and Anjappar Durham Restaurant inside of the William V. Bell Building. The Board also allows the County Manager to sign off on subsequent extensions, change orders, or amendments associated with this contract, as necessary, so long as funds are available within the General Services Budget.

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