



Agenda Action Form Overview

The Board is requested to authorize the County Manager to enter into a service contract in the amount of \$51,000 with Recovery Innovations, Inc. to provide after-hour virtual services for individuals with mental health concerns housed in the Durham County Detention Facility. The funding for this contract is included in the approved FY25-26 budget for the Justice Services Department.

Background/Justification

In 2018, the Durham County Board of County Commissioners entered into a legal agreement that included a provision of around the clock mental health services at the Detention Center. Since then, the Criminal Justice Resource Center (CJRC) now Justice Services Department has worked to expand onsite coverage by clinical staff to meet the agreed upon provision. Mental health clinicians cover Monday through Sunday 8am to 8pm. The after-hour telehealth service provides clinical coverage for the detention center addressing behavioral health concerns for individuals during times when the jail mental health staff is not onsite.

The Justice Services Department has been tasked with coordinating behavioral health and psychiatric services at the Durham County Detention Center (DCDC). The Jail Mental Health (JMH) Team works with the Mental Health Director, per the Jail Medical Plan, making clinical decisions concerning the care of mental health clients and ensure individuals with mental illness who are detained at the detention center have access to psychiatric services. Under this contract, the vendor provides telehealth clinical coverage for the detention center addressing behavioral health concerns for individuals during times when JMH personnel is not at the detention facility. Services include evaluation and assessment, crisis intervention, and communication with JMH Supervisor or designee.

In March 2021, Durham County Purchasing Division issued RFP 21-032 for “Tele Mental Health Services for the Durham County Detention Center”. While some inquiries were submitted, no bids were received by the Due Date. Recovery Innovations, Inc has been providing the service since 2019.

Policy Impact

The agenda item is consistent with historical Board of County Commissioner support for mental health services in the Durham County Detention Facility and a commitment to provide comprehensive 24/7 coverage at the facility.

Procurement Background

Type of purchase

- ☐ Goods
- ☒ Services
- ☐ Architect, Engineer or Surveyor Services
- ☐ Construction and Repair



Did this request for purchase go through a bid process? Yes ☐ No ☒

Goods: Bids required if $\geq \$30,000$, BOCC approval if $\geq \$90,000$

Services: Bids required if $\geq \$30,000$, BOCC approval if $> \$40,000$

Construction/Repair work: Bids required if $\geq \$30,000$, BOCC approval if $\geq \$500,000$

If yes, attach a copy of bid tab and the minority and women business enterprise (MWBE) compliance review form provided by the Purchasing Division. Bid documents are not available, as no bids were received.

If no, why?

- ☐ Sole source exemption
- ☐ Cooperative purchasing program exemption
- ☐ State and federal contract exemption
- ☐ Contract is an amendment to an existing contract
- ☐ Other (please explain)

If exempted from bidding, has this request been reviewed and approved by the Purchasing Division in the agenda Legistar system? Yes ☐ No ☐

If no, why?

Fiscal Impact

This contract has been included in the Justice Services Department's FY25-26 budget for Detention Behavioral Health Services. The availability of after-hours mental health services in the Durham County Detention Facility is paramount to meeting the obligations of the 2018 legal agreement.

Recommendation

The County Manager recommends that the Board of County Commissioners authorize the County Manager to enter into a service contract with Recovery Innovations, Inc in the amount of \$51,000 for Fiscal Year 2025-2026.