

GLOBAL OPERATING FUNDING AGREEMENT
FOR OPERATIONS AND ADMINISTRATION

DURHAM COUNTY TRANSIT FY 2027

This Global Operating Funding Agreement ("Agreement") is made by and between Research Triangle Regional Public Transportation Authority, d/b/a GoTriangle ("GoTriangle") as the administrator of the Triangle Tax District, and GoTriangle ("Implementing Party") and Durham County ("County"). The foregoing may collectively be referred to as "Parties."

WHEREAS, the Parties to Agreement, who have or may have specific roles in the implementation of public transit and the support of public transit infrastructure in the Durham County area, have determined that it is in their best interest and the best interest of the constituents they represent to coordinate future public transit planning, funding, expansion and construction; and

WHEREAS, an extensive community driven process was used to develop a strategic transit vision document that set forth an enhanced public transit plan for Durham County, referred to as the "Durham County Transit Plan", and this Plan was unveiled on or about May 2023, and adopted by the GoTriangle Board of Trustees on May 24, 2023, the Triangle West Transportation Planning Organization ("Triangle West TPO") Policy Board, formerly known as the Durham Chapel-Hill-Carrboro Metropolitan Planning Organization's ("DCHC MPO") on June 14, 2023, and the Durham Board of County Commissioners on May 22, 2023;

WHEREAS, in conjunction with the Durham County Transit Plan, GoTriangle, Durham County, and Triangle West TPO (collectively, "the Governance ILA Parties") adopted the Durham Transit Governance Interlocal Agreement ("Governance ILA") that creates a governance structure for the implementation of the Durham County Transit Plan by and through the annual Durham County Transit Work Program; and

WHEREAS, the Governance ILA specifically created the Staff Working Group ("SWG") and charged the SWG with coordinating and recommending the planning and implementation aspects of the Durham County Transit Work Program; and

WHEREAS, the Governance ILA Parties, together with the Implementing Party, and numerous Durham County municipalities, entered into a Comprehensive Participation Agreement ("Participation Agreement"), which, among other purposes, established standards that govern the Participation Agreement Parties' eligibility for inclusion of sponsored Implementation Elements in the Durham County Transit Annual Work Program, receipt of funding allocations from Durham County Transit Tax Revenue, and confirmed the Participation Agreement Parties' roles in carrying out SWG responsibilities; and

WHEREAS, the FY 2027 Durham Transit Work Program was developed and recommended by the SWG, presented for public comment, and adopted, as required, by the Boards of Durham County and GoTriangle; and

WHEREAS, the FY 2027 Triangle Tax District Durham Operating Ordinance was adopted by the GoTriangle Board of Trustees on June 24, 2026; and

WHEREAS, the Parties desire to implement the components of the FY 2027 Durham County Transit Work Program as adopted by GoTriangle and Durham County; and

WHEREAS, as stated in the Comprehensive Participation Agreement, all Implementation Elements ("Projects") contained in the Durham County Transit Annual Work Program, whether partially or fully funded with Durham County Transit Tax Revenues, will not move forward until Implementation Agreements, which shall include a Global/Capital Funding Agreement or an Global/Operating Agreement, are executed by and between the Implementing Party; GoTriangle, as administrator of the Special District, and all other appropriate Parties as identified in Exhibit A.

WHEREAS, the Parties are authorized to enter into this Agreement pursuant to, inter alia, N.C.G.S. §§ 160A-20.1; 160A-312; 160A-313; 160A-610; 153A-275; 153A-276; and 153A-449.

NOW, THEREFORE, in consideration of the above recitals and the mutual covenants herein contained, the Parties hereto agree as follows:

1. **Annual Approval:**

The Agreement shall be reviewed annually to determine project progress and appropriate updates to Exhibit A documents, which is then executed by all appropriate Parties. The review and approval should consist of:

- A. Addition of new Projects to the Exhibit A if one or more is identified to be included as a part of this Agreement.
- B. Removal of Projects from the Exhibit A if one is identified to be complete or to be discontinued during the Agreement review process.
- C. Update of active Projects in Exhibit A if one or more is identified to require changes to the scope and/or annual funding amount.
- D. Updated Agreement shall be reviewed and executed by all Parties.

2. **Term:**

The Term, or period of performance, is defined as the latest anticipated year for programmed funds allocated by the Durham County Transit Annual Work Program for all Projects identified in Exhibit A, plus an additional twelve (12) months.

3. **Purpose:**

The purpose of this Agreement is to outline the details of how the Project(s) listed in Exhibit A attached hereto and incorporated herein by reference, being approved Project(s) in the Durham County Transit Annual Work Program, shall be implemented with programmed funding commitments as highlighted in Exhibit A, in accordance with the requirements of the Comprehensive Participation Agreement.

4. **Responsibilities:**

A. **Responsibilities of the Implementing Party.**

- (1) The Implementing Party shall provide the Projects listed in Exhibit A and fund the cost of the Projects on an up-front basis, except as provided herein. The Implementing Party is responsible for ensuring funds are available to pay for the Projects prior to requesting reimbursement from GoTriangle.
- (2) The Durham County Annual Transit Work Program Reimbursement Request and Financial Report Template ("Reimbursement Requests") must be submitted by the Implementing Party at least quarterly, or monthly if preferred by the Implementing Party. The reimbursement request shall be emailed to Invoice@gotriangle.org with a copy to the identified Tax District Administration staff.

All Reimbursement Requests must be made using the Durham Transit Work Program Reimbursement Request and Financial Report template agreed to by the Parties and must include a signed statement by the Implementing Party's Finance Officer or designee stating that funds were spent in accordance with the Durham County Transit Work Program and with all applicable laws, rules, and regulations, and that the Reimbursement Request includes items due and payable. All Reimbursement Requests shall be based on actual expenses incurred as recorded in the financial system.

- (3) In special circumstances where an advance payment may be required, Reimbursement Requests must be submitted using the Reimbursement Request Template and with a justification for the advance payment request. Advance payments received by the Implementing Party must be disbursed within 72 hours of receipt from GoTriangle.
- (4) Any performance on which an Implementing Party receives reimbursement must be performed by June 30 of that fiscal year.
- (5) Reimbursement Requests for expenses incurred as of June 30 shall be submitted by August 10 or date determined by the Tax District Administrator for the fiscal year in which the work was done.
- (6) Further, the Implementing Party shall:

- (a) Ensure that Durham County Transit funds provided by GoTriangle are not misappropriated or misdirected to any other account, need, project, or line item, other than as listed in Exhibit A.
 - (b) Monitor award activities, to include sub-awards, to provide reasonable assurance that funds are spent in compliance with applicable requirements. Responsibilities include accounting for receipts and expenditures, cash management, maintaining adequate financial records, and refunding disallowed expenditures.
 - (c) Maintain a financial management system adequate for monitoring the accumulation of costs.
- (7) For new or extended transit routes, the Implementing Party agrees to coordinate with affected municipalities prior to implementation. These coordination efforts should include discussions as it relates to, but are not limited to, route planning and development, schedule development, installation of passenger amenities to support new transit operations, maintenance and upkeep of passenger amenities, public engagement and advertisement in relation to the new services, etc.

B. Responsibilities of GoTriangle.

- (1) GoTriangle, as administrator of the Triangle Tax District, shall have the responsibilities and duties as set forth in the Governance ILA, including appropriating funds from the FY 2027 Triangle Tax District Durham Operating Ordinance in accordance with the Governance ILA. The specific appropriation and approved project budgets are further detailed in Exhibit A and in the FY 2027 Durham County Transit Work Program.
- (2) GoTriangle, upon receipt of a Reimbursement Request, shall verify within five business days whether the Reimbursement Request is complete; is within the approved budget; is within the annual work plan; and is in accordance with the Durham Transit Billing, Payment, and Reimbursement Policy and Guidelines, adopted by GoTriangle, Durham County and Triangle West TPO in 2023. Payment will be remitted within thirty (30) days of verification to the Implementing Party according to the payment instructions on file.

If GoTriangle is unable to verify the Reimbursement Request, GoTriangle shall, within two (2) business days, notify the Implementing Party in writing of the deficiencies in the Reimbursement Request. The Implementing Party may thereafter submit a revised Reimbursement Request ("Revised Reimbursement Request"), which shall be verified within five business days of receipt. If the Revised Reimbursement Request is denied, the Implementing Party may place the item on the next SWG agenda for discussion and a recommendation to GoTriangle and the Implementing Party.

- (3) Where advance payments are requested, GoTriangle, after due consideration of the

request, will remit funds via payment instructions on file.

- (4) All disbursements from GoTriangle shall be in accordance with North Carolina General Statute 159 Article 3, known as the North Carolina Budget and Fiscal Control Act, and the Durham County Transit Financial Policies and Guidelines, which includes Billing, Payment and Reimbursement Policy and Guidelines, adopted by GoTriangle on May 24, 2023, and Triangle West TPO on June 14, 2023, and Durham County on June 12, 2023.

C. Responsibilities of Durham County

- (1) Durham County, as a non-Implementing Party shall serve as a Party to this Agreement in accordance with the Durham County Transit Interlocal Agreement.
- (2) Durham County shall review and approve all invoices for GoTriangle, as an Implementing Party, Projects, whether it be through quarterly, monthly or advanced payment cycles. Durham County shall follow a similar review process of GoTriangle reimbursements listed above "Responsibility of GoTriangle" item 2 and 3 listed in the above section.

5. Progress Reporting:

Unless otherwise agreed in writing between Parties, the Implementing Party agrees to provide quarterly and annual reporting per the Comprehensive Participation Agreement for the Reported Deliverables as identified in Exhibit A using a Reporting Template agreed to by the Parties. The Implementing Party shall include a financial status of each Project identified in Exhibit A in all quarterly reports (Q1, Q2, Q3, Q4). The Implementing Party shall include in its enhanced Q2 and Q4 reports a narrative description of physical progress, an assessment of risks that may impact delivery of the Projects identified in Exhibit A, and a forecast of anticipated deviations from project scope, schedule, and budget baselines identified in Exhibit A agreed upon template. If the Implementing Party is allocating local, federal, state, or other funds towards Projects identified in Exhibit A, it is the Implementing Party's responsibility if they desire to report those expenditures to the Tax District Administrator, which shall be included as part of the enhanced Q2 and Q4 reports. The Parties agree to share supporting documentation, if requested, in addition to their quarterly and annual reporting, in a timely manner.

6. Progress Updates

- A. Meeting: Parties to this Agreement shall endeavor to schedule one project update meeting annually within the forum of the Staff Working Group, unless otherwise determined, so long as it precedes the development and publication of the Durham County Transit Draft Annual Work Program. This is to review the enhanced Q2 report developed by the Implementing Party and Implementation

Partners and discuss the extent to which the Project, or sets of Projects, is achieving documented metrics, as outlined in Section 4 of this Agreement. Generally, these expectations can be defined through the three following elements: Cost, Schedule and Functionality. This meeting shall also evaluate and confirm that the Project or sets of Projects, is meeting expectations outlined in Exhibit A, and provide a forum to discuss proposed mitigation strategies when metrics are not on track.

- B. Amendment Initiation: If metrics for one or more Projects are not being met, Parties to this Agreement shall utilize the approved work program development and/or amendment process to make any necessary adjustments to support the meeting of defined expectations.

7. **Further Agreements:**

The Parties agree that they will, from time to time, execute, acknowledge and deliver, or cause to be executed, acknowledged and delivered, such supplements hereto and such further instruments as may reasonably be required for carrying out the intention of this Agreement. The Parties agree to work together in good faith and with all due diligence to provide for and carry out the purpose of this Agreement.

8. **Amendment:**

Any extension of the Term of this Agreement and/or change to the content of this Agreement shall be by written amendment signed by all Parties.

9. **Breach; Termination:**

In the event that (1) the Implementing Party is not able or fails to provide a Project(s) as required by the Agreement; or (2) GoTriangle is not able or fails to provide funding for a Project(s) as required by the Agreement; or (3) GoTriangle fails to fulfill its responsibilities and duties as set out in the Governance ILA; or (4) any Party fails to fulfill a responsibility or duty of this Agreement; or (5) any Party withdraws from the Comprehensive Participation Agreement (separately each a "breach"), any Party to this Agreement shall notify the SWG Administrator and the other Parties to this Agreement. The Non-Breaching party may place the item on a SWG agenda for discussion and a non-binding recommendation to the Parties.

The Non-breaching Party may provide the Breaching Party with a period of time to cure the breach to the reasonable satisfaction of the Non-breaching Party. If the breach is not timely cured, or cannot be cured, the Non-breaching Party may (1) elect to terminate this Agreement in full; or (2) elect to terminate this Agreement only as to one or more Projects listed in Exhibit A. In the event of breach of this Agreement, the Parties shall be entitled to such legal or equitable remedy as may be available, including specific performance.

In the event the Agreement is terminated for any reason other than by the end of the Term of the Agreement:

- (a) The Implementing Party shall not be required to continue implementing the Projects but may elect to continue implementing the Projects using funds from sources other than the Durham Transit Tax.
- (b) The Implementing Party shall have sixty (60) days after the date of termination to submit all Reimbursement Requests.
- (c) The Implementing Party shall report the final status for its Deliverable and GoTriangle shall do a final quarterly report and shall issue the annual report required by this Agreement.

10. **ADA and Paratransit Requirements:**

The Implementing Party shall provide paratransit service as required by law within the ADA-required radius of the all day fixed-route bus services implemented as Projects pursuant to this Agreement.

11. **Record Retention:**

All Parties must adhere to record retention guidelines as set forth in North Carolina General Statutes or federal guidelines as appropriate.

12. **Notices:**

Any notice given pursuant to this Agreement shall be deemed given if delivered by hand or if deposited in the United States Mail, postage paid, certified mail, return receipt requested and addressed as follows:

If to GoTriangle:
GoTriangle
Attn: President and CEO
4600 Emperor Blvd, Suite 100
Durham, NC 27703

And with a copy to:
GoTriangle
Attn: General Counsel
4600 Emperor Blvd, Suite 100
Durham, NC 27703

If to Clerk to the SWG:
Durham County
Attn: SWG Administrator
201 East Main Street, 4th Floor
Durham, NC 27701

If to Durham County:
Durham County
Attn: Transportation Director
201 East Main Street, 7th Floor
Durham, NC 27701

13. **Representations and Warranties:**

The Parties each represent, covenant and warrant for the other's benefit as follows:

A. Each Party has all necessary power and authority to enter into this Agreement and to carry out the transactions contemplated by this Agreement, and the individuals signing this Agreement have the right and power to do so. This Agreement is a valid and binding obligation of each Party.

B. To the knowledge of each Party, neither the execution and delivery of this Agreement, nor the fulfillment of or compliance with its terms and conditions, nor the consummation of the transactions contemplated by this Agreement, results in a breach of the terms, conditions and provisions of any agreement or instrument to which a Party is bound or constitutes a default under any of the foregoing.

C. To the knowledge of each Party, there is no litigation or other court or administrative proceeding pending or threatened against such Party (or against any other person) affecting such Party's rights to execute or deliver this Agreement or to comply with its obligations under this Agreement. Neither such Party's execution and delivery of this Agreement, nor its compliance with its obligations under this Agreement, requires the approval of any regulatory body or any other entity the approval of which has not been obtained.

D. The Parties agree to work together in good faith and with all due diligence to provide for and carry out the purpose of this Operating Agreement.

14. **Merger and Precedence:**

The provisions of this Agreement, including all Exhibits and attachments, constitute the entire agreement by and between the Parties hereto and shall supersede all previous communications, representations or agreements, either oral or written between the Parties hereto with respect to the subject matter hereof.

Notwithstanding the foregoing, in the event of any inconsistency or conflict between this Agreement and the Participation Agreement or the Governance ILA, the terms of the Participation Agreement and Governance ILA have precedence.

15. **Dispute Resolution:**

In the event of conflict or default that might arise for matters associated with this

Agreement, the Parties agree to informally communicate to resolve the conflict. If any such dispute cannot be informally resolved, then such dispute, or any other matter arising under this Agreement, shall be subject to resolution in a court of competent jurisdiction. Such disputes, or any other claims, disputes or other controversies arising out of, and between the Parties shall be subject to and decided exclusively by the appropriate general court of justice of Durham County, North Carolina.

16. **No Waiver of Non-Compliance with Agreement:**

No provision of this Agreement shall be deemed to have been waived by any Party hereto unless such waiver shall be in writing and executed by the same formality as this Agreement. The failure of any Party hereto at any time to require strict performance by the other of any provision hereof shall in no way affect the right of the other Party to thereafter enforce the same. In addition, no waiver or acquiescence by a Party hereto of any breach of any provision hereof by another Party shall be taken to be a waiver of any succeeding breach of such provision or as a waiver of the provision itself.

17. **Force Majeure.** The performance of each Party hereunder shall be excused for such period of time as performance is delayed due to force majeure. If any Party hereto is delayed in the completion of its obligations hereunder by the act, delay in providing approval, or default of the other Parties through no fault of the delayed Party, or by acts of God (which shall be deemed to include weather delays caused by rainfall, snow or other factors in excess of such weather for the season in which such performance is to occur that actually cause a delay in performance, fire, strikes, lockouts, unavoidable casualties, war, acts of terrorism, civil commotion, fire or other casualty, theft of materials, unseasonable shortages of materials or supplies, pandemic, epidemic, or any other cause whatsoever beyond the commercially reasonable control of the delayed Party then the time herein fixed for completion of such obligations shall be extended by the number of days that the delayed Party has thus been delayed. The delayed Party shall provide the other Parties hereto with written notice of any delay within ten (10) days after commencement of such delay; provided, however, that only one notice is necessary in the case of a continuing delay.

18. **Compliance Non-Discrimination Law and Policy.** Parties shall not discriminate against any contractor, employee, or applicant for employment because of age, race, sex, sexual orientation, gender identity or expression, creed, national origin or ancestry, marital or familial status, pregnancy, military status, religious belief or non-belief, or disability. Parties shall take affirmative action to ensure that qualified applicants are employed and that employees are treated fairly and legally during employment with regard to their age, race sex, sexual orientation, gender identity or expression, creed, national origin or ancestry, marital or familial status, pregnancy, military status, religious belief or non-belief, or disability. In the event Implementing Party is determined by the final order of an appropriate agency or court to be in violation of any non-discrimination provision of federal, state or local law or this provision, this Agreement may be canceled, terminated or suspended in whole or in part by COUNTY. **Implementing Party certifies that Implementing Party shall abide by Durham County Ordinance Article I, Sections 15-**

1 through 15-85. Failure to abide by said Ordinance is a breach of this Agreement and grounds for terminating the Agreement for cause and without fault or liability to COUNTY.

19. Governing Law:

The Parties intend that this Agreement be governed by the law of the State of North Carolina. Proper venue for any action shall solely be Durham County.

20. Assignment:

No Party may sell or assign any interest in or obligation under this Agreement without the prior express written consent of the other Parties.

21. Independence of the Parties:

Nothing herein shall be construed to modify, abridge, or deny the authority or discretion of any Party to independently develop, administer, or control transportation projects pursuant to enumerated authority or funding sources separate from those in this Agreement.

22. Execution in Counterparts/Electronic Version of Agreement:

This Agreement may be executed in any number of counterparts, each of which shall be an original and all of which shall constitute but one and the same instrument. Any Party may convert a signed original of the Agreement to an electronic record pursuant to a North Carolina Department of Natural and Cultural Resources approved procedure and process for converting paper records to electronic records for record retention purposes. Such electronic record of the Agreement shall be deemed for all purposes to be an original signed Agreement.

23. No Waiver of Sovereign Immunity:

Nothing in this Agreement shall be construed to mandate purchase of insurance by any municipality pursuant to N.C.G.S. 160A-485; or to in any other way waive any Party's defense of sovereign or governmental immunity from any cause of action alleged or brought against any Party for any reason if otherwise available as a matter of law.

24. No Waiver of Qualified Immunity:

No officer, agent or employee of any Party shall be subject to any personal liability by reason of the execution of this Agreement or any other documents related to the transactions contemplated hereby. Such officers, agents, or employees shall be deemed to execute this Agreement in their official capacities only, and not in their individual capacities. This section shall not relieve any such officer, agent or employee from the performance of any official duty provided by law.

25. **Verification of Work Authorization: Iran Divestment Act:**

All Parties, and any permitted subcontractors, shall comply with Article 2, Chapter 64, of the North Carolina General Statutes. The Parties hereby certify that they, and all permitted subcontractors, if any, are not on the Iran Final Divestment List created by the North Carolina State Treasurer pursuant to N.C.G.S. 147-86.59.

26. **No third-Party Beneficiaries:**

There are no third-party beneficiaries to this Agreement.

27. **E – Verify:**

All Parties shall comply with *E-Verify*, the federal E-Verify program operated by the United States Department of Homeland Security and other federal agencies, or any successor or equivalent program used to verify the work authorization of newly hired employees pursuant to federal law and as in accordance with N.C.G.S. §64- 25 *et seq.* In addition, to the best of a Party's knowledge, any subcontractor employed by a Party as a part of this Agreement shall be in compliance with the requirements of E-Verify and N.C.G.S. §64-25 *et seq.* In cases of conflict between this Agreement and any of the above incorporated attachments or references, the terms of this Agreement shall prevail.

28. **Companies Boycotting Israel Divestment Act Certification:**

The Parties certify that they have not been designated by the North Carolina State Treasurer as a company engaged in the boycott of Israel pursuant to N.C.G.S. 147- 86.81.

29. **Electronic Signatures:**

Parties acknowledge and agree that the electronic signature application Adobe Sign may be used to execute this Agreement and any associated documents. By selecting "I Agree," "I Accept," or other similar item, button, or icon via use of a keypad, mouse, or other device, as part of the Adobe Sign application, Parties consent to be legally bound by the terms and conditions of this Agreement and that such act constitutes Parties' signatures as if signed by Parties in writing. Parties also agree that no certification authority or other third-party verification is necessary to validate the electronic signature and that the lack of such certification or third-party verification will not in any way affect the enforceability of the electronic signature. Parties acknowledge and agree that delivery of a copy of this Agreement or any other document contemplated hereby, through the Adobe Sign application, will have the same effect as physical delivery of the paper document bearing an original written signature.

SIGNATURE PAGES FOLLOW

RESEARCH TRIANGLE REGIONAL PUBLIC TRANSPORTATION AUTHORITY (d/b/a GoTriangle) By: _____ Brian C. Smith, President and CEO This, the ____ day of _____, 2026.	This instrument has been preaudited in the manner required by The Local Government Budget and Fiscal Control Act. _____ Michelle Jeng, Chief Financial Officer This, the ____ day of _____, 2026.
	Reviewed and Approved as to legal form. _____ T. Byron, Smith, General Counsel

DURHAM COUNTY

BY: _____
Chair, Durham Board of County Commissioners

Date: _____

This instrument has been pre-audited in the manner prescribed by the Local Government Budget and Fiscal Control Act.

BY: _____
Crystally Wright, Durham County Chief Financial Officer

Date: _____

Tax District Administration: Financial Oversight Staff

21GOT_AD1 | Tax District Administration | Administration and Accountability

GoTriangle will employ staff to manage various financial and administrative tasks, including producing annual budgets, updating the Transit financial plan, coordinating funding agreements, generating reports, and monitoring spending.

Staff will also review reimbursement submissions, track projects, and manage local revenue. Costs will cover salaries, benefits, professional development, supplies, and administrative expenses.

The team will focus on improving financial policies, providing analysis for Transit plans, and leading the year-end financial audit.

Additionally, staff will oversee transit plan accounting, audit processes, fund investments, revenue collection, and provide financial support services.

The total Full Time Equivalent (FTE) staff across the three transit plans will be 7.2 FTEs, broken down as follows:

Wake Transit Plan 3.0, Durham Transit Plan 2.3, and Orange Transit Plan 1.9.

- Allocation breakdown is based on a combination of:
- 70% of tasks that are consistent between the three transit plans and 30% which vary for each plan.
 - The variable 30% is allocated as follows: 60% to Wake, 30% to Durham, and 10% to Orange.

The Durham Transit Plan pays 100% of the cost of Transit Plan-eligible activities. Staffing costs encompass salary, benefits, professional development, supplies, and related administrative expenses required for employees to perform their duties, in accordance with project sponsor benefit guidelines, as well as overhead, indirect costs, and any other incidental, ancillary, or operational expenses that are reasonably connected to and necessary for the performance of project-related work.

PROJECT AT A GLANCE

Agency: GoTriangle
Parties to Project: Durham County
Budgeted FY27 Costs (Current Year): \$391,669
Programmed FY28 Costs (Subsequent Year): \$401,461

DTP Cost Share: 100%
Sponsor Cost Share: 0%
Other Cost Share: 0%
Planned Start Date: July 1, 2025

PROJECT IMPLEMENTATION METRICS

Metric	Goal (this is aspirational, not necessarily binding)
Position Status of Financial Oversight Staff	Positions filled 100% in FY27
Provide Financial Analysis for Transit Plan	Ongoing – Financial analyses are completed and provided to SWG throughout fiscal year
Process Quarterly Reimbursements and Reporting	Process quarterly reimbursements and reporting per the established guidelines within the financial policy

Tax District Administration: Financial Consulting and Overhead Administrative Costs

21GOT_AD22 | Tax District Administration | Administration and Accountability

The project request is a continuation of ongoing operations and reflects the consolidation of 21GOT_AD21 and 21GOT_AD22.

The Tax District will continue to utilize financial consultants in support of the Durham Transit Plan to address fiduciary responsibilities and other related needs required to carry out the responsibilities of the Tax District. The project will also provide advisory services and costs related to potential debt issuance for projects in the Durham Transit Plan. In addition, project funds may be used to cover Durham Transit bank and service fees charged to the Tax District, as well as audits or other financial reviews that are determined to be necessary or appropriate by the Tax District administrator. Funds may also support any other financial, administrative or advisory services deemed necessary to effectively manage Durham Transit financial obligations.

The Durham Transit Plan pays 100% of the cost of Transit Plan-eligible activities. Expenses will include engaging financial consultants to update and test various scenarios in the Durham transit financial model for the Durham Transit Plan, provide advisory services related to debt issuance for major capital projects, program inputs and funding applications, cover associated bank and service fees charged to the transit plan, and support audits or other ancillary compliance reports. These activities may also encompass other reasonable advisory, administrative, ancillary compliance, operational, or related expenses necessary to fulfill project objectives and fund reporting requirements.

PROJECT AT A GLANCE	
Agency: GoTriangle	DTP Cost Share: 100%
Parties to Project: Durham County	Sponsor Cost Share: 0%
Budgeted FY27 Costs (Current Year): \$113,610	Other Cost Share: 0%
Programmed FY28 Costs (Subsequent Year): \$116,450	Planned Start Date: July 1, 2026

PROJECT IMPLEMENTATION METRICS	
Metric	Goal (this is aspirational, not necessarily binding)
Financial Consulting and Bank Service Charges paid withing timely manner	Charges are billed and paid within timely manner
Audit Fees paid within timely fashion	Fees are billed and paid within timely fashion

Customer Surveys

18GOT_AD10 | Transit Plan Administration | Administration and Accountability

GoTriangle will use these funds to continue the development and implementation of annual transit customer surveys that help to continually evaluate user experiences as additional services are implemented. This includes all GoDurham and the applicable share of GoTriangle Regional Routes surveyed including the 700, 800, 805, DRX, and ODX.

The Durham Transit Plan pays 40% of the cost of Transit Plan eligible activities.

PROJECT AT A GLANCE

- Agency:** GoTriangle
- Parties to Project:** Durham County
- Budgeted FY27 Costs (Current Year):** \$116,011
- Programmed FY28 Costs (Subsequent Year):** \$118,912
- DTP Cost Share:** 40%
- Sponsor Cost Share:** 0%
- Other Cost Share:** 60%
- Planned Start Date:** July 1, 2018

PROJECT IMPLEMENTATION METRICS

Metric	Goal (this is aspirational, not necessarily binding)
Develop and share summary reports of completed surveys with the SWG on an annual basis	Reports are shared with SWG on annual basis

TRANSIT PLAN PERFORMANCE METRICS



Improved customer satisfaction survey results

Transit Plan Administration: Program Management Staff

21GOT_AD2 | Transit Plan Administration | Administration and Accountability

GoTriangle will allocate 0.5 FTE of GoTriangle program management staff to the Durham Transit Plan. Staff will provide oversight and program management support for GoTriangle's bus facilities, bus stop amenities planning and development programs, and GoDurham bus stop improvements program. This funding also incorporates GoTriangle's support for the Durham Bus Plan update and the Bus Rapid Transit Vision Plan, as well as management support for partner's efforts to evaluate opportunities for rail infrastructure improvements. Specific tasks include oversight of project planning, project scope, schedule, and budget development and monitoring; oversight of quarterly reporting; and supervision of GoTriangle's planning, capital development, and real estate/facilities teams and contractors.

The Durham Transit Plan pays 25% of the cost of Transit Plan eligible activities. Eligible activities include salary and benefits, dues and subscriptions, travel, and property & general liability insurance.

PROJECT AT A GLANCE

Agency: GoTriangle

Parties to Project: Durham County

Budgeted FY27 Costs (Current Year): \$151,222

Programmed FY28 Costs (Subsequent Year): \$155,003

DTP Cost Share: 25%

Sponsor Cost Share: 42%

Other Cost Share: 33%

Planned Start Date: July 1, 2020

PROJECT IMPLEMENTATION METRICS

Metric

Goal (this is aspirational, not necessarily binding)

Position Status of Program Management Staff

Position filled 100% in FY27

Oversight and Program Management Support are provided throughout fiscal year

Yes

Transit Plan Administration: Project Implementation Staff

21GOT_AD3 | Transit Plan Administration | Administration and Accountability

GoTriangle will allocate 4.425 FTE for planning and project implementation activities for the Durham Transit Plan.

This team will manage and execute service improvements, planning, design, construction management, procurement, and contract administration activities for GoTriangle's bus facilities and bus stop amenities programs, as well as GoDurham's bus stop amenities program.

Additionally, they will also participate in the Bus Rapid Transit Vision Plan, capital planning, and support activities for partner efforts to evaluate rail infrastructure improvements.

Specific tasks include but are not limited to the following:

- **Budget/Procurement/Contract Administration** - includes budget development and monitoring, quarterly reporting, coordination with DBE Program Officer, monitoring compliance with federal, state, and local contract requirements, procurement and management of consultants and contractors.
- **Planning and Project Development** - includes planning and the planning/prioritization for bus stop, park-and-ride, and transit center improvements.

- **Design/Engineering/Architecture/Construction** - includes field investigations, feasibility analysis, design management, construction inspections, project management/coordination, technical support for bus stops, park-and-ride improvements, CRT and Bus Transit Corridor studies, and major facilities projects.
- **Project Coordination** - includes managing coordination and fostering timely conflict resolution with GoTriangle's partners, as well as coordination with regulatory agencies for federally funded projects.

The Durham Transit Plan pays 23.29% of the cost of Transit Plan eligible activities. of the cost of Transit Plan eligible activities. Eligible activities include salary and benefits, conference registrations, copier/printer/fax lease, debt service principal and interest, dues and subscriptions, employee training and travel, meeting refreshments, miscellaneous rentals, office supplies, property & general liability insurance, technology maintenance contracts, and telephone/WAN services.

PROJECT AT A GLANCE

Agency: GoTriangle

Parties to Project: Durham County

Budgeted FY27 Costs (Current Year): \$753,823

Programmed FY28 Costs (Subsequent Year): \$772,669

DTP Cost Share: 23.29%

Sponsor Cost Share: 39.87%

Other Cost Share: 36.84%

Planned Start Date: July 1, 2020

PROJECT IMPLEMENTATION METRICS

Metric	Goal (this is aspirational, not necessarily binding)
Position Status of Project implementation Staff	Positions filled 100% in FY27
Execute service improvements, planning, design, construction management, procurement, and contract administration throughout fiscal year	Yes

Transit Plan Administration: Legal and Real Estate (Support Staff)

21GOT_AD4 | Transit Plan Administration | Administration and Accountability

Funds will be allocated to GoTriangle for 1.2 FTE of Legal and Real Estate support staff and miscellaneous administrative and related expenses to the Durham Transit Plan. These tasks include but are not limited to:

- Provide legal support for implementation of capital and operating projects
- Interlocal Agreements related to Transit Plan administration
- Support Partner's efforts to evaluate opportunities for rail infrastructure improvements
- Real estate management and FTA compliance activities for the GoTriangle properties located along the rail corridor
- Managing appraisals and potential disposition of properties acquired for the regional rail project and DOLRT
- Managing real estate acquisition activities for projects assigned to GoTriangle in the Durham Transit Work Plan including Durham Bus Stop Improvements and site-specific facilities projects.
- Addressing miscellaneous matters related to GoTriangle's property interests in Durham County, including compliance with FTA requirements where applicable
- Addressing facility matters at GoTriangle's regional admin and operations/ maintenance facilities
- Other property issues requiring real estate acquisition, disposition, and management
- Property appraisals, Property maintenance/ repairs, Paratransit lease
- Legal Consulting expenses to include but not limited to debt issuance, capital, and operating project support

The Durham Transit Plan pays 20.33% of the cost of Transit Plan eligible activities. Eligible activities include salary and benefits, copier/printer/fax lease, debt service principal and interest, dues and subscriptions, employee training and travel, lawn maintenance, licensing & certifications, printing, property & general liability insurance, office space rentals, technology maintenance contracts, telephone/WAN services, and tuition reimbursement.

PROJECT AT A GLANCE

Agency: GoTriangle

Parties to Project: Durham County

Budgeted FY27 Costs (Current Year): \$334,511

Programmed FY28 Costs (Subsequent Year): \$342,874

DTP Cost Share: 20.33%

Sponsor Cost Share: 18.16%

Other Cost Share: 61.51%

Planned Start Date: July 1, 2018

PROJECT IMPLEMENTATION METRICS

Metric	Goal (this is aspirational, not necessarily binding)
Position Status of Legal & Real Estate Support Staff	Positions filled 100% in FY27
Provide Legal and Real Estate Support Activities throughout fiscal year	Yes

Transit Plan Administration: Marketing, Communication and Public Engagement (Support Staff)

21GOT_AD5 | Transit Plan Administration | Administration and Accountability

Funds will be allocated to GoTriangle for 1.0 FTE to support portions of Public Engagement, Marketing, and Communications staff that will be dedicated to collaborating with project teams to plan and execute public involvement activities related to the implementation of GoTriangle sponsored projects in the Durham County Transit Plan. They will support the establishment and maintenance of relationships with community stakeholders that include public officials, strategic partners, community groups, property owners and businesses.

The Durham Transit Plan pays 10% of the cost of Transit Plan eligible activities. Eligible activities include salary and benefits, copier/printer/fax lease, debt service principal and interest, employee travel, technology maintenance contracts, and telephone/WAN services.

PROJECT AT A GLANCE

- Agency:** GoTriangle
- Parties to Project:** Durham County
- Budgeted FY27 Costs (Current Year):** \$146,734
- Programmed FY28 Costs (Subsequent Year):** \$150,402
- DTP Cost Share:** 10%
- Sponsor Cost Share:** 65%
- Other Cost Share:** 25%
- Planned Start Date:** July 1, 2025

PROJECT IMPLEMENTATION METRICS

Metric	Goal (this is aspirational, not necessarily binding)
Position Status of Marketing, Communication and Public Engagement Support Staff	Positions filled 100% in FY27
Provide Public Engagement Support for Advertising of Transit Plan Quarterly Amendments, Annual Work Programs, and Transit Plan Updates	Yes

Transit Plan Administration: Regional Technology and Administration (Support Staff)

21GOT_AD6 | Transit Plan Administration | Administration and Accountability

GoTriangle will continue to allocate 0.2 FTE of Regional Technology and Administration support staff to the Durham Transit Plan. Staffing includes budgeted time for the Regional Technology Manager, Contract and Grants Coordinator and Contract Administrator.

In FY27 the following Technology and Administration functions will continue:

- Proposed continuation of the outcomes of the Regional Technology study that assesses existing technology within all participating transit agencies to design a coordinated technology integration plan.

- Assist with the strategic capital improvement of regional park and ride program, proposed RTC relocation, and other infrastructure projects.

The Durham Transit Plan pays 17.5% of the cost of Transit Plan eligible activities. Eligible activities include salary and benefits, copier/printer/fax lease, debt service principal and interest, property & general liability insurance, technology maintenance contracts, and telephone/WAN services.

PROJECT AT A GLANCE

Agency: GoTriangle

Parties to Project: Durham County

Budgeted FY27 Costs (Current Year): \$84,331

Programmed FY28 Costs (Subsequent Year): \$86,439

DTP Cost Share: 17.5%

Sponsor Cost Share: 0%

Other Cost Share: 82.5%

Planned Start Date: July 1, 2018

PROJECT IMPLEMENTATION METRICS

Metric

Goal (this is aspirational, not necessarily binding)

Position Status of Regional Technology and Administration Support Staff

Positions filled 100% in FY27

Provide Regional Technology Study Support

Yes

Provide Strategic Capital Improvement Support

Yes

Transit Plan Administration: Marketing, Communications, and Public Engagement (Support Services)

21GOT_AD12 | Transit Plan Administration | Administration and Accountability

GoTriangle is requesting funds for marketing, communications and public engagement support related to the Durham County Transit Plan. Funding will also support capacity to utilize creative consultant services, or expand the scope of service through current consultants to support materials for community outreach, public meetings, marketing campaigns, information kits, web elements, translation, and interpretation, etc.

The Durham Transit Plan pays 23.33% of the cost of Transit Plan eligible activities. Eligible activities include advertising services, debt service principal and interest, dues and subscriptions, other professional services, printing, marketing surveys and promotions, special events, and technology maintenance contracts.

PROJECT AT A GLANCE

Agency: GoTriangle

Parties to Project: Durham County

Budgeted FY27 Costs (Current Year): \$81,241

Programmed FY28 Costs (Subsequent Year): \$83,272

DTP Cost Share: 23.33%

Sponsor Cost Share: 33.33%

Other Cost Share: 43.34%

Planned Start Date: July 1, 2018

PROJECT IMPLEMENTATION METRICS

Metric	Goal (this is aspirational, not necessarily binding)
Provide Transit Plan Marketing, Communications, and Public Engagement Support	Yes
Reports prepared for marketing, communications, and public engagement support efforts	Narrative will be reported twice per year

TRANSIT PLAN PERFORMANCE METRICS



Improved customer
satisfaction survey
results

Transit Plan Administration: Transit Planning (Support Services)

21GOT_AD13 | Transit Plan Administration | Administration and Accountability

GoTriangle is requesting reimbursement for on-going support costs (including indirect costs) that benefit the Durham County Tax District.

This project also includes the revised 21GOT_AD14 Transit Plan Administration – Performance Data Processing and Visualization Tool. Costs are limited to the direct costs of the software. It also includes the cost of an origin/destination survey to support regional transportation modeling and planning.

The Durham Transit Plan will pay the following for Transit Plan eligible activities:

20% of the cost of Performance Data Processing and Visualization Tool (Swiftly) and technology maintenance contracts; and 25% of the cost for the Origin Destination Survey.

PROJECT AT A GLANCE

Agency: GoTriangle	DTP Cost Share: 20%
Parties to Project: Durham County	Sponsor Cost Share: 70%
Budgeted FY27 Costs (Current Year): \$53,864	Other Cost Share: 10%
Programmed FY28 Costs (Subsequent Year): \$55,210	Planned Start Date: July 1, 2018

PROJECT IMPLEMENTATION METRICS

Metric	Goal (this is aspirational, not necessarily binding)
Triangle Regional Model available and used for transit planning, population, and employment projection	Yes
Triangle West TPO Membership: Ensure transit projects are included in TPO’s CTP, MTP, and TIP	Yes
Performance Data Processing and Visualization Tool available. Tool is used to support bus speed and reliability improvements and capital project development	Yes

TRANSIT PLAN PERFORMANCE METRICS



Population (total and BIPOC) within a 45 or 60-minute transit trip to job centers



Jobs within a 45 or 60-minute trip from affordable housing locations

Paratransit Expansion

19GOT_TS8 | Transit Operations | Paratransit Improvements

Due to span increases on Saturday, Sundays, and holidays for Routes 400, 700, and 800, there are additional ADA paratransit costs incurred. These costs are split 64% to Durham County and 36% to Orange County.

The Durham Transit Plan pays 64% of the cost of Transit Plan eligible activities.

PROJECT AT A GLANCE

- Agency:** GoTriangle
- Parties to Project:** Durham County
- Budgeted FY27 Costs (Current Year):** \$88,056
- Programmed FY28 Costs (Subsequent Year):** \$90,257
- DTP Cost Share:** 64%
- Sponsor Cost Share:** 0%
- Other Cost Share:** 36%
- Planned Start Date:** Ongoing

PROJECT IMPLEMENTATION METRICS

Metric	Goal (this is aspirational, not necessarily binding)
Extend Span of Service on Sundays	Yes (Operate Sunday Trips on Paratransit)

TRANSIT PLAN PERFORMANCE METRICS

- 

Improved paratransit customer satisfaction survey results
- 

Increase in on-time performance of paratransit services

Route 700 Improvements

20GOT_TS1 | Transit Operations | Enhance and Extend Bus Service

This project includes full-year costs for Phase 1 implementation of the GoTriangle Short Range Transit Plan Durham-Raleigh improvements.

In Phase 1:

- Weekday frequency on Route 700 will operate in two patterns before 7pm
- Early evening (7-9pm) and Sunday daytime frequency (before 7pm) would increase to 30 minutes
- Route 700 would operate in two patterns, every 30 minutes each:

A: Regional Transit Center <--> Hub RTP <--> Durham (weekdays)

B: Regional Transit Center <--> Miami Blvd <--> Ellis Rd <--> NCCU <--> Durham (all day, every day)

Phase 2: In FY28, GoTriangle will request funding to operate service between Durham, NCCU, Durham Tech and RTC every 15 minutes on weekdays. This level of frequency provides enhanced access from Durham Tech, NCCU to regional destinations including RTP, RDU Airport and Raleigh. 15-minute frequency on this

Regional Connection will provide quick and reliable Bus Rapid Transit (BRT) – Ready levels of service in a future BRT corridor identified in the adopted 2050 MTP. Investing in service sooner will make investments in regional transit that people need now and build the case for future infrastructure investments to support improved bus speed and reliability

Prior Improvements: This project includes off-peak span and frequency improvements to GoTriangle Route 700 (Durham - RTC) since the Tax District began providing funding for it. On Route 700:

- Weekday midday frequency was increased from 60 to 30 minutes.
- Saturday daytime frequency was increased from 60 to 30 minutes.
- Saturday evening service was extended from 7 PM to 10:55 PM.
- Sunday service was added from 7 AM to 9 PM. In FY25, 2 more hours of service on Sundays until 11PM is included, per the Durham Transit Plan.

The Durham Transit Plan pays 100% of the cost of Transit Plan eligible activities.

PROJECT AT A GLANCE

- Agency: GoTriangle
- Parties to Project: Durham County
- Budgeted FY27 Costs (Current Year): \$1,492,507
- Programmed FY28 Costs (Subsequent Year): \$1,529,819
- DTP Cost Share: 100%
- Sponsor Cost Share: 0%
- Other Cost Share: 0%
- Planned Start Date: January 1, 2027

PROJECT IMPLEMENTATION METRICS

Metric	Goal (this is aspirational, not necessarily binding)
Operating at 30-Minute Service Interval	Yes
Operating Until 12 AM on Weekdays and 11 PM (or later) on Weekends	Yes
Passenger Trips (Avg. Weekday)	2% annual increase
Annualized Revenue Hours Funded by Durham Transit Plan	8,616

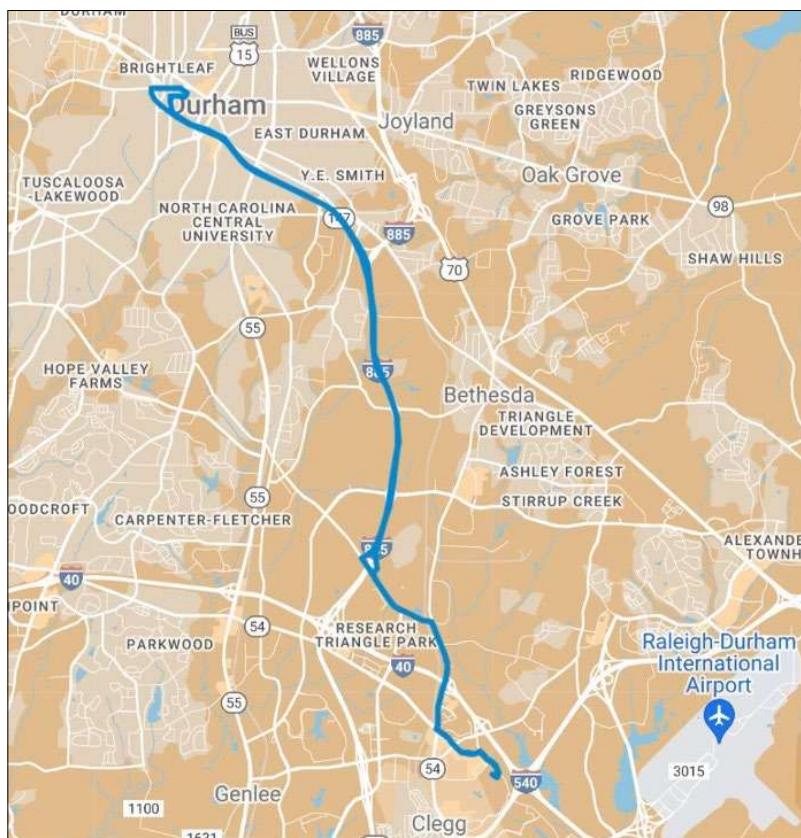
TRANSIT PLAN PERFORMANCE METRICS



Improved customer satisfaction survey results



Total ridership on routes with increased frequency and extended service



Route 800 Improvements

20GOT_TS2 | Transit Operations | Enhance and Extend Bus Service

This project includes costs full year FY27 costs and future year costs for SRTP Route 800 improvements that were programmed in FY25 Q3.

- This project consolidates all off-peak span and frequency improvements to GoTriangle Route 800 (Chapel Hill - Southpoint - RTC) since the Tax District began providing funding for it. On Route 800:
- Weekday midday frequency was increased from 60 to 30 minutes.
- Saturday daytime frequency was increased from 60 to 30 minutes.

- Saturday evening service was extended from 7:15 PM to 11:20 PM.
- Sunday service was added from 6:45 AM to 7:20 PM. - It also includes former 19GOT_TS1 extending service to 9:20 PM (the 800 component) and 18GOT_TS4 adding additional trips (800S).

The Durham Transit Plan pays 50% of the cost of Transit Plan eligible activities. The remaining costs are paid by Orange County.

PROJECT AT A GLANCE

- Agency:** GoTriangle
- Parties to Project:** Durham County
- Budgeted FY27 Costs (Current Year):** \$658,082
- Programmed FY28 Costs (Subsequent Year):** \$674,534
- DTP Cost Share:** 50%
- Sponsor Cost Share:** 0%
- Other Cost Share:** 50%
- Planned Start Date:** Ongoing

PROJECT IMPLEMENTATION METRICS

Metric	Goal (this is aspirational, not necessarily binding)
Operating at 30-Minute Service Interval	Yes
Passenger Trips (Avg. Weekday)	2% annual increase
Operating Until 12 AM on Weekdays and 11 PM (or later) on Weekends Miles of Service	Yes
Annualized Revenue Hours Funded by Durham Transit Plan	5051

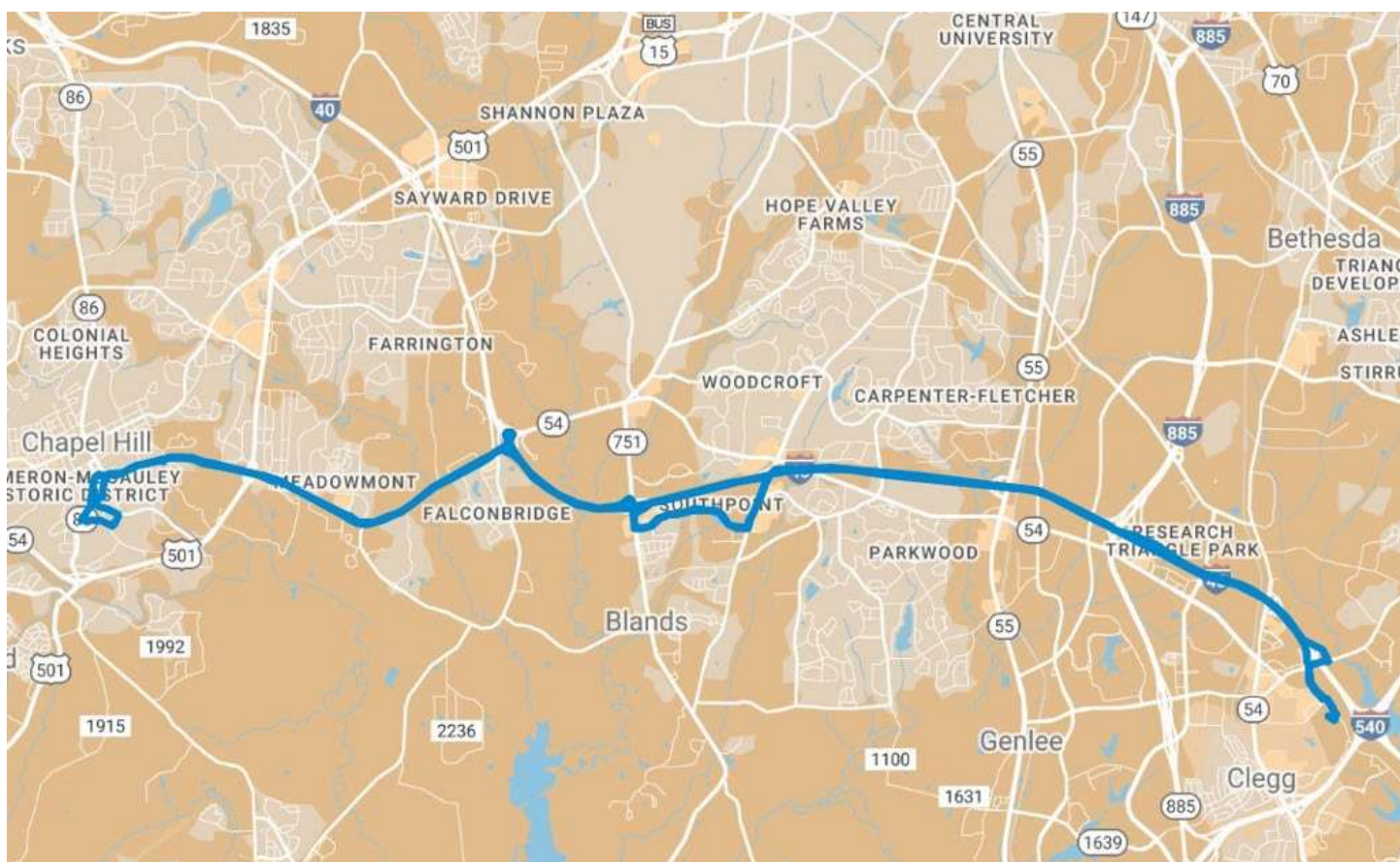
TRANSIT PLAN PERFORMANCE METRICS



Improved customer
satisfaction survey
results



Total ridership
on routes with
increased frequency
and extended service



Route 400 Improvements

20GOT_TS3 | Transit Operations | Enhance and Extend Bus Service

The Durham Transit Plan funds the following improvements to Route 400:

- Weekday daytime (before 7pm) frequency increases from 30 minutes to 15 minutes
- Weekday early evening (7pm-9pm) frequency increase from every 60 minutes to every 30 minutes
- Sunday daytime (before 7pm) frequency increases from every 60 minutes to every 30 minutes

This project consolidates all off-peak span and frequency improvements to GoTriangle Route 400 (Durham - Chapel Hill) since the Tax District began providing funding for it. On Route 400:

- Weekday midday frequency was increased from 60 to 30 minutes.
- Saturday daytime frequency was increased from 60 to 30 minutes.
- Saturday evening service was extended from 6:55 PM to 10:55 PM.

It also includes former 19GOT_TS1 extending service to 9:20 PM (the 400 component).

The Durham Transit Plan pays 50% of the cost of Transit Plan eligible activities. The remaining costs are paid by Orange County.

PROJECT AT A GLANCE

- Agency:** GoTriangle
- Parties to Project:** Durham County
- Budgeted FY27 Costs (Current Year):** \$1,599,561
- Programmed FY28 Costs (Subsequent Year):** \$1,639,550
- DTP Cost Share:** 50%
- Sponsor Cost Share:** 0%
- Other Cost Share:** 50%
- Planned Start Date:** Ongoing

PROJECT IMPLEMENTATION METRICS

Metric	Goal (this is aspirational, not necessarily binding)
Passenger Trips (Avg. Weekday)	2% annual increase
Operating Until 12 AM on Weekdays and 11 PM (or later) on Weekends	Yes
Operating at 30-Minute Service Interval	Yes
Annualized Revenue Hours Funded by Durham Transit Plan	9238

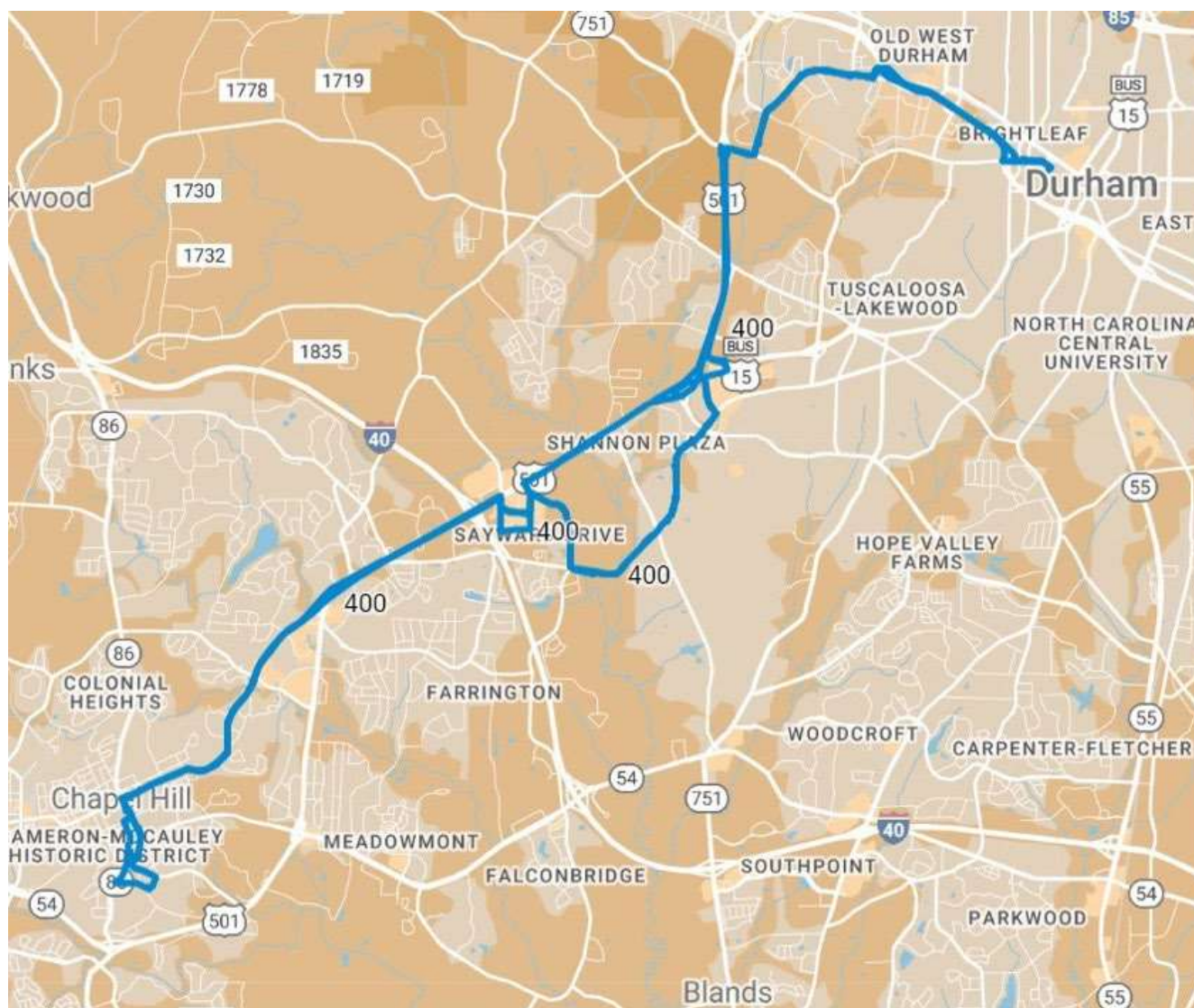
TRANSIT PLAN PERFORMANCE METRICS



Improved customer
satisfaction survey
results



Total ridership
on routes with
increased frequency
and extended service



Route ODX: Orange-Durham Express

20GOT_TS5 | Transit Operations | Enhance and Extend Bus Service

An Orange-Durham Express route was implemented, linking Mebane, Efland, and Hillsborough in Orange County to the Duke & VA Medical Centers and downtown Durham during weekday peak hours with 60-minute service frequencies.

The Durham Transit Plan pays 50% of the cost of Transit Plan eligible activities. The remaining costs are paid by Orange County.

PROJECT AT A GLANCE

- Agency: GoTriangle
- Parties to Project: Durham County
- Budgeted FY27 Costs (Current Year): \$237,205
- Programmed FY28 Costs (Subsequent Year): \$243,135
- DTP Cost Share: 50%
- Sponsor Cost Share: 0%
- Other Cost Share: 50%
- Planned Start Date: Ongoing

PROJECT IMPLEMENTATION METRICS

Metric	Goal (this is aspirational, not necessarily binding)
Passenger Trips (Avg. Weekday)	2% annual increase
On Weekdays: Operating from 5:45 AM - 8:55 AM in the Mornings and 4:00 PM - 7:10 PM in the Evenings	Yes
Operating at 60-Minute Service Interval	Yes
Annualized Revenue Hours Funded by Durham Transit Plan	1369

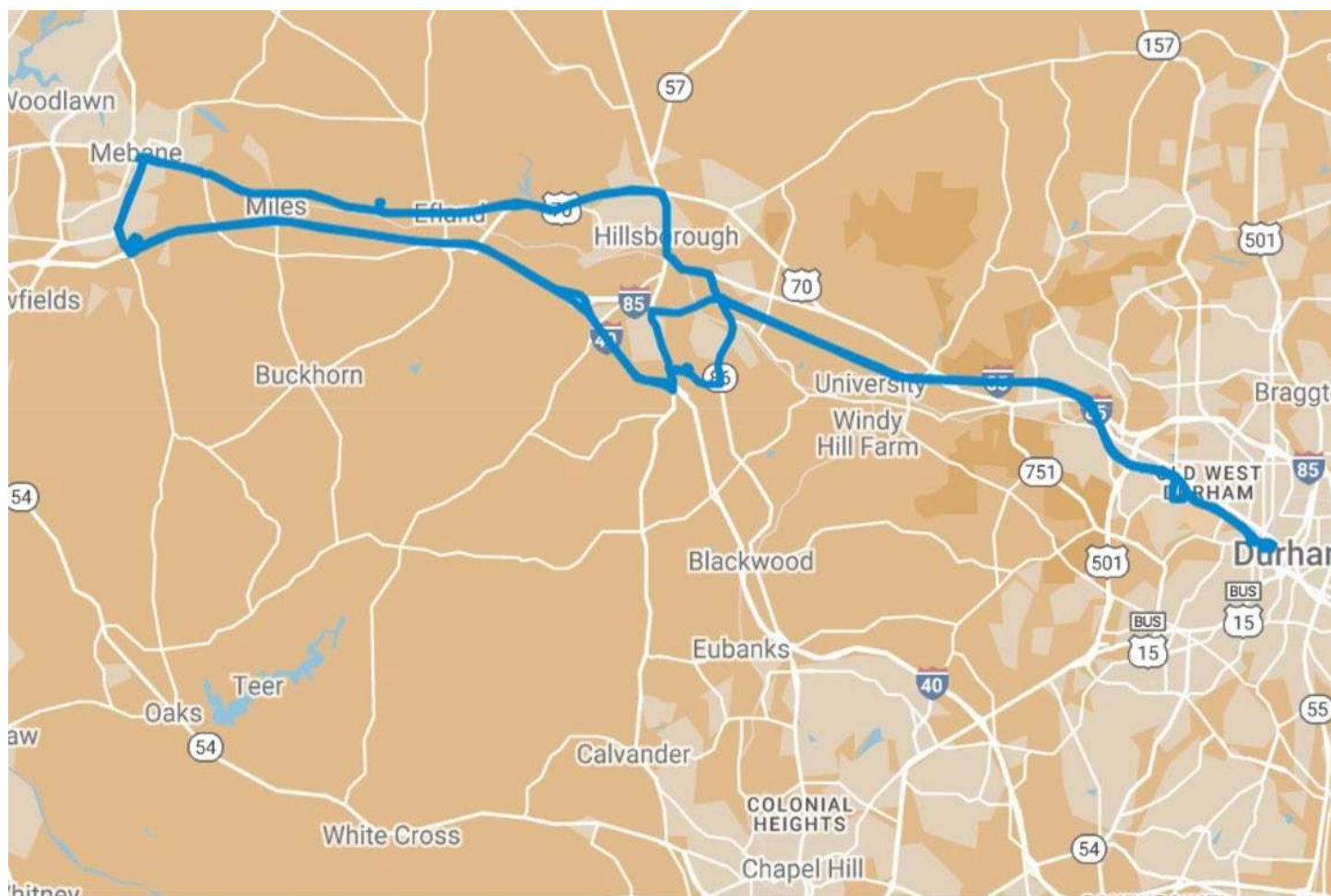
TRANSIT PLAN PERFORMANCE METRICS



Improved customer
satisfaction survey
results



Total ridership
on routes with
increased frequency
and extended service



Route DRX Improvements: Durham-Raleigh Express

20GOT_TS7 | Transit Operations | Enhance and Extend Bus Service

GoTriangle will continue to provide trips on the Durham-Raleigh Express (DRX) between Downtown Durham, Duke University/VA Medical Center and Downtown Raleigh. This route will continue the FY26 service levels, operating at peak 30-minute frequency during the morning and evening with 60-minute frequency outside of peak hours.

The Durham Transit Plan pays 50% of the cost of Transit Plan eligible activities. The remaining costs are paid by Wake County.

PROJECT AT A GLANCE

- Agency:** GoTriangle
- Parties to Project:** Durham County
- Budgeted FY27 Costs (Current Year):** \$373,468
- Programmed FY28 Costs (Subsequent Year):** \$382,805
- DTP Cost Share:** 50%
- Sponsor Cost Share:** 0%
- Other Cost Share:** 50%
- Planned Start Date:** August 2021

PROJECT IMPLEMENTATION METRICS

Metric	Goal (this is aspirational, not necessarily binding)
Passenger Trips (Avg. Weekday)	2% annual increase
On Weekdays: Operating from 5:35 AM to 8:40 PM	Yes
Operating at 30-Minute Service Interval	Yes
Annualized Revenue Hours Funded by Durham Transit Plan	5239

TRANSIT PLAN PERFORMANCE METRICS



Improved customer
satisfaction survey
results



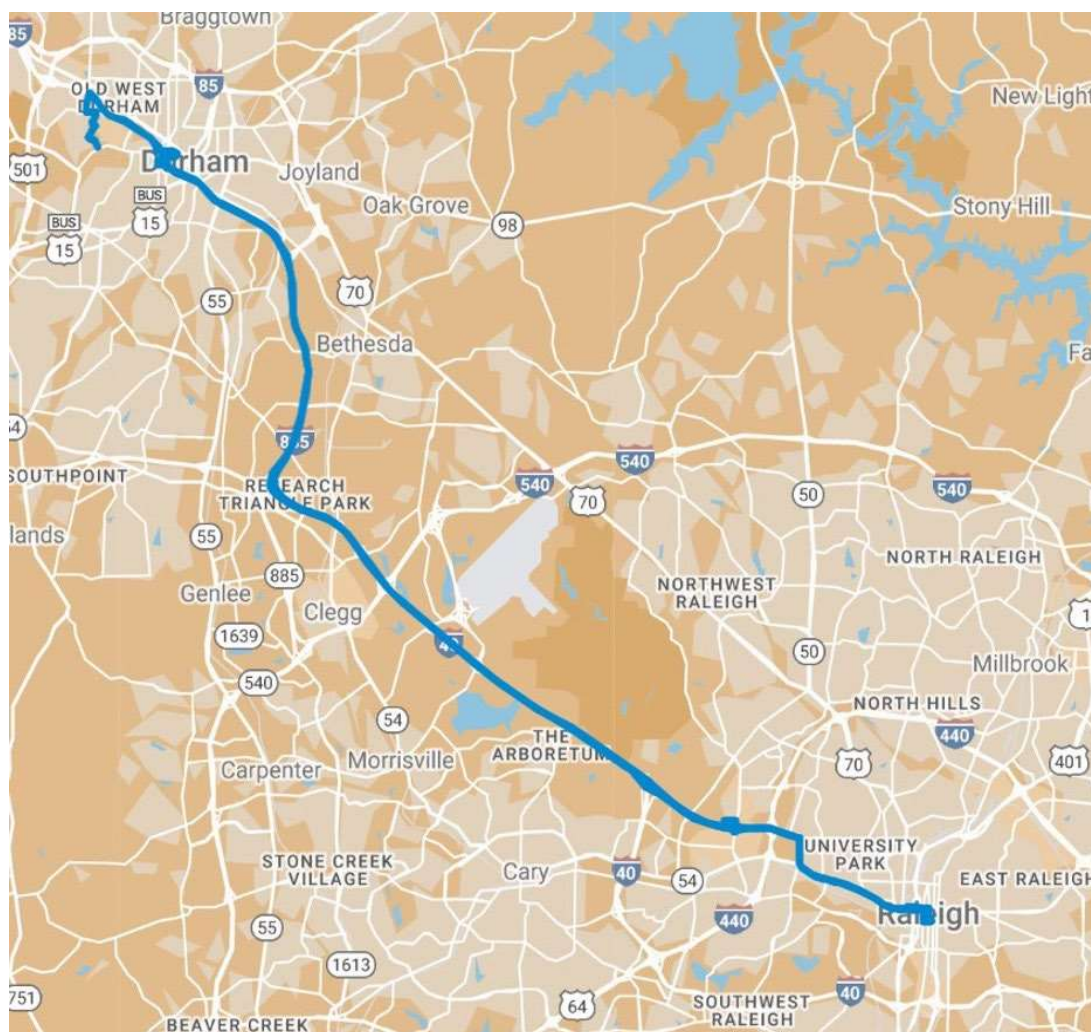
Total ridership
on routes with
increased frequency
and extended service



Estimated reduction
in vehicle emissions
due to increased
ridership



Total ridership on
new crosstown
services



Youth GoPass

21GOT_001 | Transit Operations | Operations and Maintenance

For youth ages 13-18, transit agencies across Durham, Wake and Orange County will continue to offer a “Youth GoPass” program. These fare passes are issued by GoTriangle, GoDurham, GoRaleigh, or GoCary with valid K-12 School ID Cards, or with transit agency issued identification cards.

GoTriangle, GoDurham GoRaleigh, and GoCary in partnership with the respective County, will continue to work with schools along the County’s triangle bus network to issue the passes. Passes will also continue to be available to those with a valid ID at GoDurham Station, GoRaleigh Station, the Town of Cary Finance Department, the GoTriangle Regional Transportation Center, public libraries, and regional centers.

This project covers the cost of offsetting fares that would have been collected by GoTriangle in the county share of routes, in addition to purchasing the supplies needed for this program. The estimated cost is an allocation of the GoTriangle - Durham share of Youth GoPass boardings in Durham County.

Costs are based on ridership.

The Durham Transit Plan pays 75% of the cost of Transit Plan eligible activities.

PROJECT AT A GLANCE	
Agency: GoTriangle	DTP Cost Share: 75%
Parties to Project: Durham County	Sponsor Cost Share: 25%
Budgeted FY27 Costs (Current Year): \$28,589	Other Cost Share: 0%
Programmed FY28 Costs (Subsequent Year): \$29,304	Planned Start Date: July 1, 2020

PROJECT IMPLEMENTATION METRICS	
Metric	Goal (this is aspirational, not necessarily binding)
Number of users in past 12 months	2% increase over FY19

TRANSIT PLAN PERFORMANCE METRICS



Improved customer
satisfaction survey
results

Fare Collection Improvements

21GOT_002 | Transit Operations | Operations and Maintenance

This project will cover the annual costs associated with updated mobile ticketing technology for GoTriangle buses.

This project request also allocates a portion of hold harmless against any reduction of fare revenue due to the implementation of this uniform fare strategy.

The regional fare-working group priorities include:

1. Improving Pass Distribution and Sales
2. Balance Revenue and Ridership Goals
3. Improve the Passenger Experience

4. Improve Regional Coordination
5. Make Transit an Affordable Option
6. Explore New Fare Technologies

These earmarked funds will be estimated and are dependent on the final methodology developed by a Fare Working Group.

The Durham Transit Plan pays 100% of the cost of Transit Plan eligible activities.

PROJECT AT A GLANCE

Agency: GoTriangle

Parties to Project: Durham County

Budgeted FY27 Costs (Current Year): \$26,161

Programmed FY28 Costs (Subsequent Year): \$26,815

DTP Cost Share: 100%

Sponsor Cost Share: 0%

Other Cost Share: 0%

Planned Start Date: July 1, 2020

PROJECT IMPLEMENTATION METRICS

Metric

% trips using contactless payment forms

Goal (this is aspirational, not necessarily binding)

60% of trips in Year 1

TRANSIT PLAN PERFORMANCE METRICS



Improved customer satisfaction survey results

Low Income Fare Pass

25GOT_0014 | Transit Operations | Operations and Maintenance

As GoTriangle prepared to return to fares in FY25, a Title VI equity analysis was completed to evaluate the effects of the fare change on minority and low-income populations and to identify mitigation strategies if necessary. One of the recommended mitigations of this Title VI equity analysis was the creation of a low-income fare program. When GoTriangle returned to collecting fares in July 2024, GoTriangle implemented a low-income fare program called TAP (Transit Assistance Program).

The Transit Assistance Program (TAP) expands mobility and ensures equitable access to public transit by funding fully subsidized fixed-route and paratransit trips for adults with low or no income. TAP supports the goals of the Durham Transit Plan while advancing regional priorities such as climate sustainability and transportation demand management.

In FY25 TAP helped over 20,000 riders across the Triangle get to work, school, and medical appointments. The 2025 TAP Evaluation found that the most common trip purposes for TAP rides were: Work (77%), Running Errands (79%), Visiting Family (73%), Medical Appointments (74%), School (34%). Over 50% of TAP riders said that without the program they would not be able to continue riding at the same level as they currently do. Without the TAP Program, thousands of riders across Durham County would lose access to affordable transit and ultimately connect less with their communities.

Program objectives include:

- Maximizing program use among eligible individuals.
- Minimizing administrative costs relative to the overall program.
- Gathering data to continually improve service for low-income riders.

Eligibility Criteria :

Riders must self-certify that they meet the following criteria:

1. Not eligible for another GoPass (e.g., through a school or employer).
2. Age 19–64.
3. Riders ages 13–18 qualify for a Youth GoPass.
4. Riders 65+ qualify for a Senior GoPass.

Income/benefits qualification:

1. Medicaid recipient, or
2. SNAP/EBT recipient, or
3. Household income under \$35,000/year.

Eligibility Monitoring

Enrollment in FY25 was consistent with onboard survey data. A TAP Evaluation completed in FY25 found that up to 8% of riders may not have been eligible. To account for this, an 8% reduction modifier will be applied to future reimbursement requests. This modifier may be updated if future survey data suggests a different rate.

Program Evaluation

A regional evaluation of TAP was completed in FY25 with stakeholder participation. Based on recommendations, staff implemented:

- Enhanced training for GoTriangle staff creating TAP accounts (see “2025 TAP Renewal Script” attached)
- A simplified “decision tree” enrollment process (outlined in TAP Renewal Script)
- Added “disability fare modifier” and “eligibility modifier” to reimbursement requests

Future onboard rider satisfaction surveys could provide additional insights into program effectiveness and rider experience.

Costs for TAP are based on ridership.

The Durham Transit Plan pays the following for Transit Plan eligible activities:

- 46% for fixed route service
- 100% for paratransit service

PROJECT AT A GLANCE

Agency: GoTriangle

Parties to Project: Durham County

Budgeted FY27 Costs (Current Year): \$265,475

Programmed FY28 Costs (Subsequent Year): \$272,112

DTP Cost Share: Fixed Route: 46%; Paratransit: 100%

Sponsor Cost Share: Fixed Route: 54%; Paratransit: 0%

Other Cost Share: 0%

Planned Start Date: July 1, 2024

PROJECT IMPLEMENTATION METRICS

Metric

Goal (this is aspirational, not necessarily binding)

Low Income GoPass Enrollment

20% of Low-Income Riders based on most recent customer service survey

TRANSIT PLAN PERFORMANCE METRICS



Improved customer satisfaction survey results

GoTriangle Property Operations and Maintenance

26GOT_TS16 | Transit Operations | Operations and Maintenance

Fund leases, operations, maintenance, and replacements for transit-plan funded GoTriangle park-and-rides, facilities, capital assets, and properties in Durham County.

The Durham Transit Plan pays 100% of the cost of Transit Plan eligible activities.

PROJECT AT A GLANCE

Agency: GoTriangle	DTP Cost Share: 100%
Parties to Project: Durham County	Sponsor Cost Share: 0%
Budgeted FY27 Costs (Current Year): \$54,474	Other Cost Share: 0%
Programmed FY28 Costs (Subsequent Year): \$55,835	Planned Start Date: July 1, 2025

PROJECT IMPLEMENTATION METRICS

Metric	Goal (this is aspirational, not necessarily binding)
Is lease agreement fully executed?	Yes
% Utilization of park and ride spaces	75% Utilization of park and ride spaces

TRANSIT PLAN PERFORMANCE METRICS



Improved customer
satisfaction survey
results

