

# Tropical Depression Chantal

Presented by:  
Durham City/County Emergency Management

August 12, 2025



# Initial Response (July 6-7)

- Emergency Management (EM) **proactively** deployed to area of potential flooding to investigate
  - Flooding confirmed
  - **EM contacted** Durham Emergency Communications Center (DECC) to **initiate response** from Durham Fire (DFD) and Durham Police Departments (DPD)
- DFD assumed command of scene and **went door-to-door**
  - 81 water rescues over a 6-hour period
  - Performed **initial damage assessments**
- EM coordinated with American Red Cross (ARC) to **determine needs**
  - **Housing assistance** provided to 5 displaced families
- At 0155, the Eno crested at 25.63ft.; **Incident stabilized** by 0830



# Initial Recovery (July 8-11)

- Focus on identifying needs and connecting community members to resources
  - Targeted human services canvassing
  - Mucking and clearing support from local VOADs
  - Non-congregate housing support for 15 family units
  - ARC case management support
- EM Coordination
  - Joint City and County messaging
  - Cooling center operations with Durham County Libraries
  - Preliminary Damage Assessments (PDAs) and data collection for Individual Assistance (IA) and Public Assistance (PA)
  - Continued monitoring and messaging for additional inclement weather



# Ongoing Recovery (July 12-30)

- Coordination for Disaster Recovery Center
  - DCo Library - North Regional Branch (Monday-Friday 10:00AM-5:00PM and Saturday 10:00AM-2:00PM) July 30-August 30
  - 6 individuals served on first day
- Conducted Joint Preliminary Damage Assessments (PDAs)
  - Individual Assistance (FEMA, NCEM, SBA, Durham EM)
  - Public Assistance (Durham EM, FEMA, NCEM and local stakeholders)
- State of Emergency
  - North Carolina issued a State of Emergency
  - Durham County and City of Durham issued retroactive local State of Emergency to enable residents and businesses to receive funding support



# Longterm Recovery (July 31- present)

- Governor Stein signed a State Type I Disaster Declaration for Individual Assistance (IA)
  - Enabled NCEM to begin offering IA Grants
- NCEM requested a Presidential Declaration for Public Assistance
  - Local documentation from PDAs provided; continuing to await formal declaration
- Local coordination efforts continue to Support the Disaster Recovery Center at the Durham County Library - North Regional branch
  - County Communications developed a joint press release
  - City Communications developed a flyer to be distributed
  - Neighborhood Improvement Services conducted canvassing



# Individual Assistance (IA)

There are six (6) IA categories, each providing different resources to disaster survivors:

- Crisis Counseling Assistance and Training Program
- Disaster Case Management
- Disaster Legal Services
- Disaster Unemployment Assistance
- Mass Care and Emergency Assistance
- Individuals and Households Program



# Individuals and Households Program

**Table 1. Types of Housing Assistance and Other Needs Assistance**

<b>Housing Assistance: Financial</b>	<b>Housing Assistance: Direct</b>	<b>ONA</b>
Lodging Expense Reimbursement	Multi-Family Lease and Repair	Serious Needs Assistance
Rental Assistance	Transportable Temporary Housing Units	Displacement Assistance
Home Repair Assistance	Direct Lease	Personal Property Assistance
Home Replacement Assistance	Permanent Housing Construction	Transportation Assistance
		Group Flood Insurance Policy
		Funeral Assistance
		Medical and Dental Assistance
		Childcare Assistance
		Assistance for Miscellaneous Items
		Moving and Storage Assistance
		Clean and Sanitize Assistance







# After Action Review

## Strengths

- Mass Care Shelter Plan revisions to allow for scalable and cost-effective operations
- Utilization of Durham One Call
- City of Durham Inclement Weather dashboard
- Durham HEART Team

## Opportunities for Improvement

- Enhanced standardized Situational Reports
- Eno River Alert Durham specific SOP for notification
- Joint City County Crisis Communication Plan (currently in progress)
- Expanding EM capabilities to allow for 24/7 active monitoring







Questions/Comments?