



# Presentation to the Durham County BOCC

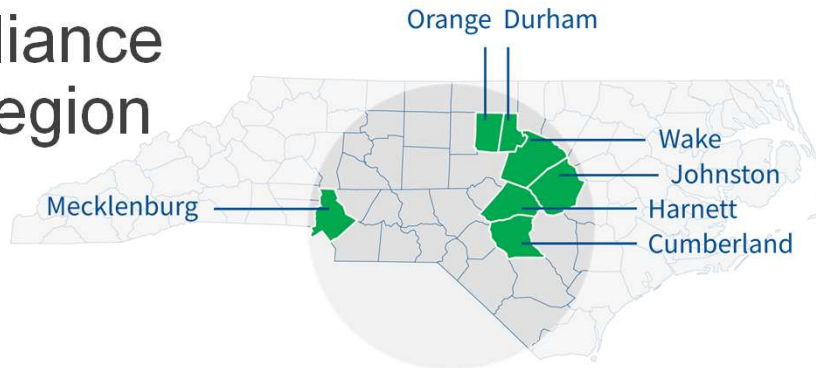
August 4, 2025

# Notable Timeline for Alliance

July 1, 2012	<ul style="list-style-type: none"><li>• Alliance Behavioral Healthcare began operating as a Local Management Entity/Managed Care Organization (LME/MCO) after the merger between The Durham Center and Wake County.</li><li>• The focus at the time was covering behavioral health services for individuals covered by the LME/MCO.</li></ul>
January 15, 2019	<ul style="list-style-type: none"><li>• Alliance Behavioral Healthcare became Alliance Health in preparation for the launch of the BH I/DD Tailored Plan, an integrated managed care health plan providing physical health, behavioral health, long-term services and supports, and pharmacy benefits</li></ul>
July 1, 2024	<ul style="list-style-type: none"><li>• Alliance Health launched the Tailored Plan, a fully integrated health plan, covering BH, PH, pharmacy and SDOH for our members.</li><li>• Individuals in the Tailored Plan also receive Tailored Care Management support, which began in December 2023</li></ul>

# Alliance At-a-Glance

## Alliance Region



**1,300+**  
Total Staff



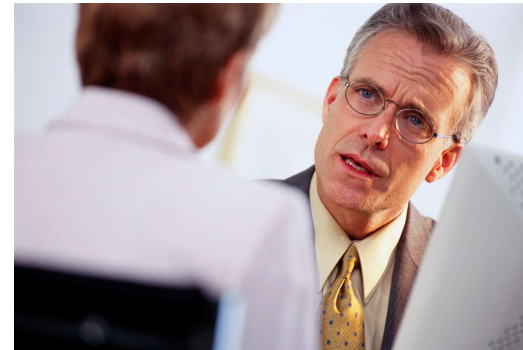
## Covered Populations



Tailored Plan  
~68K

Medicaid Direct  
~79K

Non-Medicaid  
(State-funded)  
~317K



**4,000+**  
Provider  
contracts



# Budget Overview



# FY25 Durham County Program Spending

*Unaudited*

Program	FY25 Contract	Spend as of 7/29/25	FY25 Under Spend
Recovery Response Center (Crisis)	\$ 5,585,656	\$ 84,605	\$ 5,501,051
System of Care	259,670	259,670	-
Supportive Housing Program	214,652	155,041	59,611
Pharmacy Services	177,800	175,953	1,847
Community Health Network/Integrated Health	80,000	-	80,000
Support for El Futuro	46,000	46,000	-
Threshold County Grant	12,500	12,500	-
Administrative Support	127,525	15,696	111,829
<b>Total Annual Contract</b>	<b>\$ 6,503,803</b>	<b>\$ 749,465</b>	<b>\$ 5,754,338</b>

# Historical Spending – Durham County

Fiscal Year	Total Contracts [1]		Spent	Funds Not Spent			
2018	\$	6,165,940	\$	6,165,940	\$	-	
2019	\$	6,280,859	\$	6,280,859	\$	-	
2020	\$	6,372,097	\$	6,372,097	\$	-	
2021	\$	6,367,021	\$	5,595,804	\$	771,217	[2]
2022	\$	6,386,178	\$	4,616,302	\$	1,769,876	[2]
2023	\$	6,349,700	\$	6,092,905	\$	256,795	
2024	\$	6,503,803	\$	1,995,822	\$	4,507,981	[3]
2025	\$	6,503,803	\$	749,465	\$	5,754,338	[4]

[1] Includes Care Coordinator

[2] \$400,000 was carried over to FY23 and the remaining \$2,141,093 was returned

[3] Payment returned on 9/13/24

[4] Durham contract converted to a reimbursement basis (instead of prepayment)

# FY26 Budget – Durham County

Program/Service	FY26 Funding Agreement
Recovery Response Center (RRC - Crisis)	\$ 3,266,397
System of Care	188,370
Pharmacy Services	183,134
Community Health Network/Integrated Health	80,000
Threshold Support	172,500
Support for El Futuro	46,000
Supportive Housing Program	221,092
<b>Subtotal</b>	<b>\$ 4,415,492</b>
Administrative Support	\$ 88,310
<b>Grand Total</b>	<b>\$ 4,503,802</b>

# Status of Expansion Services in Durham County

Programs	One Time County Funding	FY26 County Funds	Ongoing County	Ongoing Alliance Funding
Virtual Teen Peer Support	\$ 160,000	\$ 40,000		\$ 200,000
El Futuro Support		769,000	769,000	500,000
Integrated Care at RRC	250,000	100,000		250,000
School Based Mental Health Team	1,500,000	700,000	1,500,000	
SOAR Workers	56,000	28,000		56,000
Threshold support*		160,000	160,000	
<b>Total</b>	<b>\$ 1,966,000</b>	<b>\$ 1,797,000</b>	<b>\$ 2,429,000</b>	<b>\$ 1,006,000</b>

*\*Funded under FY26 annual funding agreement*





Alliance in the Community

# Durham School-Based Team (SBT)

- Partnership between DPS and Alliance Health
  - Replicating two award winning programs based on Wake SBT model and PULSE: Prioritizing and Uplifting Learners through Social-Emotional Empowerment
- SBT goals
  - Link students to behavioral health services/supports as quickly as possible
  - Address unmet social care needs

# Durham School-Based Team

- Key program components
  - Support for students transitioning in and out of psychiatric residential facilities
  - Crisis Navigation (known as SYNC)
  - Cases of concern for vulnerable students
  - Bridges to Care
- Exploring the addition of Virtual Teen Peer Support
  - Provides unlimited text and virtual peer support by Certified young adult Peer Support Specialists

# Current Status of Partnership Progress

- MOA approved in both systems with Legal and Compliance
- All Durham positions posted, in process of hiring six positions:
  - 1 Supervisor
  - 1 Bilingual Care Coordinator
  - 3 Clinically Licensed Liaisons
  - 1 Long Term Services Liaison
- Launching program in Southwest Region, 12 schools as selected by DPS
- Plan is to have a soft launch beginning of school year





# Provider Network

# Durham Network Highlights

- Lincoln Community Health Center
  - Serves as the primary care provider for 1914 Alliance Tailored Plan members
  - Rebuilding onsite services at the Durham Recovery Response Center to support integrated care
- Supporting service expansion with El Futuro
  - Direct, culturally and linguistically competent treatment services and related expenses for un and under-insured adults, young adults and adolescents
  - Case management, wrap-around and community engagement

# Durham Network Highlights

- Expansion of Strong Minds program through El Futuro serving Durham residents
  - Specially trained Community Health Workers provide community mental health interventions to Hispanic population

# Durham Network Highlights

- Carolina Outreach awarded contract to provide Forensic Assertive Community Treatment Team services
  - Team-based care for individuals with serious mental illness, substance use disorders and risks factors for return to criminal type behaviors
  - Strong focus on employment, housing, behavioral health and medical care
  - Launching late fall 2025



# Durham Recovery Response Center

- Accepts individuals on involuntary commitment, individuals dropped off by law enforcement and people walking in for care
- Provides crisis evaluations, behavioral health urgent care, 23-hour observation and facility-based crisis beds
- Embedded benefits navigator to assist with Medicaid enrollment

# Durham Recovery Response Center

- Provided a mix of behavioral health urgent care services to 1215 Alliance Medicaid members and uninsured residents in FY24 and facility-based crisis to 925 Alliance Medicaid and uninsured residents during this time

# Threshold Psychosocial Rehabilitation

- Long standing Durham provider that serves individuals with serious and persistent mental illness
  - Extended member crisis support
  - Wrap-around and therapeutic support to program graduates and excluded services
  - Employment and job skill development
  - Administrative cost offset

# How to Reach Us

Member and Recipient Services  
Monday-Saturday, 6am to 7pm

**800-510-9132**

Behavioral Health Crisis Line  
24 hours a day, 365 days a year

**877-223-4617**

