



**DURHAM COUNTY**  
Library

Dana Conners, Library Director  
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# Mission and Vision

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## **Mission**

The mission of Durham County Library is to encourage discovery, connect the community, and lead in literacy.

## **Vision**

Inspiring lives, transforming Durham.



# Locations & Service Delivery



# Programming, Outreach, and Engagement

Children, Teen, and Adult Programming

Small Business Services

Maker+STEAM

Community Engagement

Community Partnerships



# Collections and Resources

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Selection, Acquisition, Cataloging, and Processing  
Digital Collections  
Reader's Advisory and Displays  
Special Collections



# Library Operations

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Administration of Library

Facilities

Marketing and Communications

Data Collection and Analysis

Staff Professional Development



# Technology Access

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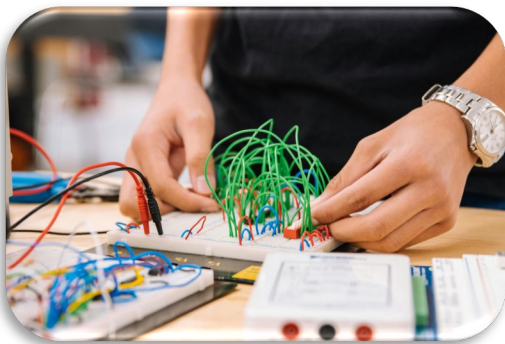
Physical technology access

Online access

WiFi Access and Circulating Hotspots

MakerSpace and STEAM programming

Technology Training



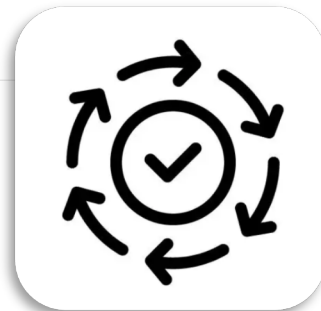
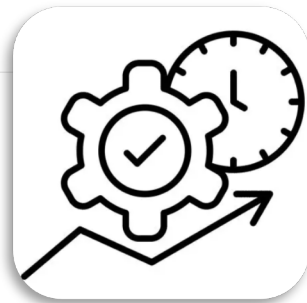
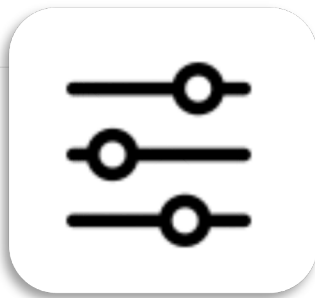
# Looking Ahead: Strategic Planning

- Launching systemwide strategic planning
- Gathering community input
- Understanding what residents want from their public library



# Strengthening Operations

- Reviewing and refining policies, procedures & practices
- Ensuring efficient, consistent services across all locations
- Improving how we measure outcomes and capture stories of impact



# Investing in our Staff

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- Prioritizing professional development
- Building agility to meet a rapidly changing world
- Fostering continuous learning and capacity building



# Building our Organizational Culture

- Focusing on curiosity, intentionality, respect, positivity
- Emphasizing impact, continuous improvement & focus
- Strengthening our ability to tell the library's story



Thank You!

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**Questions?**

