



Agenda Action Form Overview

The Board is requested to recognize a recent award received by Bert White of Durham County's Information Services and Technology department.

Background/Justification

The Help Desk Institute (HDI) annually awards local IT professionals for outstanding customer service.

In January, Bert White was recognized by the Helpdesk Institute (HDI) with the 2017 Analyst of the Year Award. Mr. White was one of six finalists to interview with a panel of judges who determined based on the interview that Mr. White was worthy of this recognition. This award is in recognition of Bert White's contribution to Durham County's ongoing work which represents a "culture" of excellence through technology governance and practices.

Policy Impact

N/A

Procurement Background

N/A

Fiscal Impact

N/A

Recommendation

That the Board recognize a recent award received by Bert White of Durham County's Information Services and Technology department.