



Agenda Action Form Overview

The Board is requested to recognize the Government Innovation Grant Award (GIGa) received by Durham County's Information Services and Technology (IS&T) department, late last year for the Court Reminder Application, developed in coordination with the Durham County Criminal Justice Resource Center (CJRC).

Background/Justification

Durham County received a state award that demonstrates world-class IT effectiveness: customer service; innovative business transformation and business process improvements.

In late 2017, IS&T was awarded first place in the University of North Carolina School of Government & North Carolina Local Government Information Systems Association GIGa program for the county's Court Reminder Application, highlighting the work done with CJRC. This award comes with a \$10,000 grant sponsored by the Local Government Federal Credit Union, which will be shared between the two County departments, \$5,000 each.

Policy Impact

N/A

Procurement Background

N/A

Fiscal Impact

N/A

Recommendation

That the Board recognize the GIGa award received by Durham County's IS&T department and CJRC for the Court Reminder Application.