



Agenda Action Form Overview

The Board is requested to authorize the County Manager to enter into an \$96,304.08 contract to extend the Advance Threat Protection security services IS&T has contracted with Dell Secureworks through Fiscal Year 19. The IS&T Department is seeking approval for this contract during in fiscal year 18 however the terms of this contract will cover FY19 and funding will be processed during FY19. In 2015, IS&T with County Manager and Board approval, entered into a contract with Dell SecureWorks for a solution that provides a co-managed firewall management, real-time firewall and server monitoring in a Dell 24x7x365 SOC, log retention (LogVault), and packet inspection to prevent, detect and respond to cyberthreats.

Background/Justification

Dell SecureWorks provides Durham County Government with 24hour x 365day, around the clock, real-time firewall and server monitoring, log retention and packet inspection to prevent, detect and respond to cyberthreats and, Co-managed firewall services from a Dell Security Operations Center (SOC). With visibility into global network traffic Dell SecureWorks assists the IS&T Department with identifying real-time threats and responding quickly to prevent and minimize malicious attacks and data breaches. Security information is correlated across our environment and analyzed by certified security analysts, using global threat intelligence and proven expertise to assess threats. The SOC employ's security experts to provide investigative, remediation and consultative support around the clock. Log retention services aid the County in meeting security and compliance requirements for log collection, storage and reporting through the capture and aggregation logs generated every day. Co-managed firewall services provide DCG 24hour x 365day firewall administration, log monitoring, and response to security and device health events. These contracted services are a necessary layer of security that helps prevent and minimize large scale outages and data breaches and also reduces a need for additional County staffing.

Policy Impact

This will not impact any policy but will to continue to enhance the security stance of the Durham County network and infrastructure.

Procurement Background

Durham County initially purchased the Dell Secureworks services in June of 2015, with County Manager and Board approval. During this process we interviewed three (3) different partners and evaluated two (2) different solutions. All purchasing guidelines were followed and installation was completed in April of 2016.

Type of purchase

- ☐ Goods
- ☒ Services
- ☐ Architect, Engineer or Surveyor Services
- ☐ Construction and Repair

Did this request for purchase go through a bid process? Yes ☐ No ☒



Goods: Bids required if $\geq \$30,000$, BOCC approval if $\geq \$90,000$

Services: Bids required if $\geq \$30,000$, BOCC approval if $> \$40,000$

Construction/Repair work: Bids required if $\geq \$30,000$, BOCC approval if $\geq \$500,000$

If yes, attach a copy of bid tab and the minority and women business enterprise (MWBE) compliance review form provided by the Purchasing Division.

Fiscal Impact

This is a planned expense that was budgeted in the IS&T Operational Fiscal year 19 budget.

Recommendation.

The County Manager recommends that the Board authorize the County Manager to execute a contract renewal with Dell SecureWorks for a total of \$96,304.08 to be paid for with funds in the IS&T operational budget. The IS&T Department is seeking approval for this contract during in fiscal year 18 however the terms of this contract will cover FY19 and funding will be processed during FY19.