

Durham County Facilities Master Plan Update September 2018

OB|A #2017057.00

Live. Grow. Thrive.



INTRODUCTION

O'Brien Atkins Associates was retained by Durham County to prepare an update to the 20-year master space plan update for selected government departments and offices located in facilities throughout the County. The County realizes the need to review and update facility space allocations to adequately house and perform government functions. The groups identified were ones that were not looked at in depth for the 2015 Needs Assessment, are currently moving to new space in the Admin 1 or Admin 2 office buildings, or have had significant enough changes to their operation that a review of their space was warranted.

1. LIST OF DEPARTMENTS

The following departments/functions are included in the space study: General Government

- DSS Child Care
- Sheriff's Department (Narcotics & Training)
- Board of Elections
- Public Health
- Veterans Services
- Probation & Parole Chapel Hill Boulevard

We also are incorporating the findings from the following studies performed by other entities:

- Youth Home Study (OBA)
- Emergency Management/EOC (OBA)
- Admin I build out and changes (DTW)
- EMS (Moseley)



2. SPACE STANDARDS

We utilized the space standards identified in the 2015 study as the standard numbers in order to align with the most current projects which include the Durham County Courthouse, Durham County Admin II renovation, and Durham County Admin I renovation.

Administrative Space Standards				
AREA (NSF)				
288				
240				
140				
120				
96				
64				
12				
80/ Station				
35/ Station				
15/ Station				
10/ Person				
15/ Person				
20/ Person				
25/ Person				
15-20/ Person				

Administrative Space Standards

3. DEPARTMENT PROFILES

To gain substantial information on each Durham County department/office included in the study, space planning surveys were completed. The surveys provided information regarding department function, service area, visitors, location, historical personnel numbers, growth indicators and future staff, equipment and technology needs/implications, types of spaces, space deficiencies, interaction with other departments, and parking. In addition to the survey, the Team conducted personal interviews with key representative(s) from each department to review the contents of the survey(s) and discuss specific concerns. Through these site visits, the Team was able to observe the existing physical conditions of each department and how the space impacted operations.

A profile was prepared for each physical department location (or address). Each profile represents an analytical description of the department and is a culmination of the data gathered through surveys and interviews with key staff. Also included in the profile is the Team's recommended future personnel and space needs.



A description of the main categories presented in each departmental profile:

- Location Provides the department's physical address.
- Mission/Function Documents a clear understanding of the department's purpose and function.
- **Personnel Data** Presents full-time employees or equivalents per year from 2005 to 2015 and identifies any non-department staff (i.e. interns, seasonal help, etc.) requiring space.
- Workload Indicators Lists the factors (i.e. growth in population, funding, case load, etc.) that have the greatest impact on personnel growth (or reduction) in the department over the next 20 years.
- Personnel Projection Presents the results from the personnel forecast models using all or a combination of historic staff numbers for 2005 to 2015, past and projected County population, and data gathered through department surveys. The Team's future personnel recommendations are presented in ten year intervals through 2035 based on a comparison of the model outcomes to the department's historic staff growth and insights revealed in the survey and/or personal interviews. Examples of factors that may impact future personnel growth include constrained historical growth, change in management philosophy, future grant funding, planned department and/or staff changes due to the impact of technologies or change in workflow. Note that a comprehensive staffing analysis was not completed and that the staff projections are for space planning purposes only.
- **Space Deficiencies** Lists specific spaces needed that are not provided at the current location for the department to complete regular tasks. Also, lists general condition problems or needs observed or noted by the Team while touring the space.
- **Space Projection** Presents the existing departmental gross square feet (DGSF) and DGSF per staff and shows future personnel needs applied toward the recommended DGSF per staff to arrive at future space needs in five year intervals through the year 2035.
- **Critical Adjacencies** Identifies the other departments with which the functional area has frequent face-to-face interaction and therefore requires proximity in physical location.
- **Current Visitors** Shows the department's estimate of total daily visitors and the largest number of visitors at one time.
- **Current Parking** Documents the number of staff requiring a parking space and the number of assigned parking spaces.
- **Other/Miscellaneous** Lists any additional information that impacts the department's space needs or ideal location.



4. SUMMARY

Category	pory Department / Division		Space Needs (DGSF)			
Category	Department / Division	Existing	2025	2035	% Chg	
Health and Human Services	Public Health	74,662	85,372	102,067	36.7%	
Health and Human Services	Veteran's Services	600	3,302	4,139	589.9%	
Health and Human Services	Department of Social Services	118,339	148,469	182,969	54.6%	
	Subtotal	193,601	237,143	289,175	49.4%	
		_	_			
Board of Elections	Board of Elections	6,500	4,268	4,592	-29.4%	
	Subtotal	6,500	4,268	4,592	-29.4%	

	Total	241,726	402,102	499,296	106.6%
	Subtotal	41,625	160,690	205,528	393.8%
Public Safety	Youth Home	10,325	32,521	32,521	215.0%
Public Safety	Probation and Parole, Chapel Hill Blvd	10,000	13,922	14,759	47.6%
Public Safety	Sheriff, SACNARC	1,500	5,408	6,245	316.4%
Public Safety	Sheriff, Training	3,000	72,753	73,078	2335.9%
Public Safety	Fire Marshal/ Emergency Management/ EOC	6,000	36,087	36,712	511.9%
Public Safety	EMS	10,800		42,214	



5. RECOMMENDATIONS

PUBLIC SAFETY

Public Safety Service Center

• Build Public Safety Service Center

The previous 2016 facility master plan study and subsequent studies of the Freudenberg Warehouse and Junction Road site study identified the need and feasability for a Public Safety Service Center that could incorporate combined program elements for the Fire Marshal, Emergency Operation Center, Sheriff Training, Emergency Medical Service and possibly a vehicle fleet service center.

The current immediate need is for the large vehicle storage space currently located at the Freudenberg warehouse. This space, while free to use by the County, is not secured with a contract or long term agreement and could be taken away with relatively short notice. Currently there is not a covered storage space for the 25,120 sqft needed.

Emergency Medical Services

EMS was studied by Moseley Architects and the following is an assessment prepared by the interim EMS Director, Kevin Underhill. The Capital needs assessment was prioritized into a 10 year phase one and 10-20 year phase two time lines. Currently there are three stations currently slated for construction/renovation in the next 3 years.

Phase 1

- Centralized Fleet Facility
- MLK & Fayetteville Rd New 4 bay station.
- Duke West- Maureen & 15-501 New 2 bay station
- Far East Durham County, Patterson Rd and Hwy 98 New 2 bay station

Phase 2 - (7 stations)

- Chapel Hill Blvd & Garrett New 2 bay station
- Carver & Hillandale New 4 bay station
- Joyland Junction Rd. New 4 bay station
- Glenn School and Ferrell New 2 bay station



Sheriff Training

- Include in Public Safety Service Center
- Renovate + Addition to existing Fire Station
- Firing range could be standalone building
- Driving Track

The Sheriff's training requirements are new to this study. They require a 6,500 sqft office space and a 50,000 sqft indoor firing range and a driving track. Their training program is an accredited program and just barely meets accreditation requirements currently. They share space in a fire station in Rougemont and work with what they have. This program could be incorporated into a Public Safety Service center with use of some of the shared workout and training rooms and the construction of a firing range at a later date.

SACNARC

• Find lease space in an anonymous area of town, with parking for 50

Sheriffs SACNARC group needs approximately 6,250 sqft of office and conference room. They currently are housed in a leased space in Northgate Shopping Mall. Due to the sensitive and undercover nature of their work, they need to be housed in a secure and remote location.

Probation & Parole - Chapel Hill Boulevard

- Lease 5,000 more sqft in current building
- Purchase existing building in same area
- Purchase land to build a new building in that same area

Probation & Parole are currently in lease space on Chapel Hill Blvd on the Southwest side of Durham. Their projected 20 year growth is approximately 4,800 sqft. This could be accomplished by leasing more space in their current building or finding space in the same area to accommodate 14,760 sqft. The service they provide is best acommodated in the Southwest side of Durham and any new lease or building should be in the same area.

Youth Home

- Build a new 24 Bed facility on existing site
- Build new regional facility on existing site.

The youth home study identified a need for another 22,000 sqft. This could be accomplished by adding onto and renovating the existing Youth Home but by doing so this could impact the Fire Marshal's operation on the same site. There also have been discussions of building a regional facility on the current site and that would require further study.



HEALTH AND HUMAN SERVICES

- Build an Addition/Annex
- Renovate DSS Main
- Lease space near DHHS for office space.

Public Health and DSS are projected to outgrow their space within the 20 year horizon. By 2035, Public Health is expected to need 27,405 sqft and DSS is expected to need 64,045 sqft.

Public Health has two functional components: Office space and Lab/Clinic space. The growth is expected to be in the office component with a staff increase of 53 people by 2035.

The recommendation for DHHS is to build an annex building to accommodate the growth needs of both Public Health and DSS. One option as described in the 2015-16 MP update was to build a wrapper on the proposed parking deck for the DHHS Parking lot.

Depending on the possibility of distribution in the existing building, the use of the existing DSS building on Main street could be utilized for swing space if certain building modifications were made. The issue with DSS main is the small floor plate and limited usable sqft. Most departments would not fit cleanly on one floor and depending on layouts service to the public would not be ideal.

Social services mainly needs expansion office space. One option would be if the administration of Public Health moves to an annex building, social services could take over the third floor of the DHHS

DSS Child Care - Leased

- Move into space vacated by Mental Health or Environmental Health.
- Move with rest of child support groups to DSS Main Street.

Child Care & Medicare Transportation would like to move back to the vicinity of the DHHS building. From our previous 2015 study, Child Care currently occupies approximately 5000 sqft. Space in the DHHS Building would not be available until another department moved out. During our interviews it was noted that the Child Care and Child Support departments could move out of DHHS to the DSS Main Street building.

Veterans Services

- Renovate DHHS Space
- Build out space in DSS Main

Veterans Services needs approximately 3,000-3700 sqft for their 2025 and 2035 projections respectively. Currently they are in the DHHS building and need to be in proximity to those services as well. The recommendation is to build out the area vacated by Mental Health as it already has much of the required elements and only slight modifications will need to be performed to accommodate Veterans services.





BOARD OF ELECTIONS

• Renovate existing space to address inefficiencies.

The Board of Elections is currently housed on the first floor of the Annex. Their growth projections showed that they would actually need about 1,900 sqft less than what they have. However, they have some space inefficiencies that should be addressed through renovation or space in another location.



DHHS UPDATE FOR IMMEDIATE NEEDS

At the end of May 2018 we were asked to look at some immediate needs in the DHHS building regarding the following departments:

Social Services

- Veterans Services
- Child Care (Briggs Rd.)
- Child Support
- LIEAP
- Assorted specialty rooms

As with many departments in Social Services and Public Health, changes in the legislation can cause mandated changes in staffing and programs.

We met with representatives from Social Services, Veterans Services, and Public Health. There were three critical departments that we were asked to prioritize: Veterans Services, Child Care and the growth of Social Services. In this meeting it was identified that Child Support and Environmental Health could move to another location in close proximity to the DHHS building. We were asked to see how the vacancy of Allied Health from the second floor would help accommodate some of these needs.

Currently Allied Health occupies approximately 14,000 sqft on the second floor of DHHS. It is mainly comprised of 12 closed offices, 54 workstations, a break room, waiting area for 34, reception support, a call center, and 4 conference rooms accommodating from 22, 12, 19, and 6 respectively.

Environmental Health has approximately 4,666 sqft with a waiting area, reception, 3 offices, 16 cubicles, 2 conference rooms and a couple of storage rooms.

With this study we were also asked to see how DSS Main would be able to accommodate some of the expected growth and needs. We looked at the space and location of DSS main to facilitate the needs, however there are renovation, cost and time constraints that need to be investigated further to validate the use of this building.

DSS Main is a 6-story office building with a large plinth basement and a small mechanical penthouse. Each floor currently has approximately 7500 sqft of usable space. However currently there is only one bathroom per floor. We would recommend that during the renovation the rest rooms be demolished and two bathrooms be constructed per floor. This would reduce the usable square footage to approximately 7000 sqft. There are also some mechanical and code required changes to the building that have been studied in the past requiring some cost and time to complete. The floor plate layout does not work well for efficient workstation layout as it was designed for closed offices on the perimeter.

We looked at the DSS main building mainly as a square footage placeholder for the anticipated growth of the departments studied above in the DHHS building.





A comparison between the 2017 and 2018 shows the departmental growth of Public Health and Social Services:

PUBLIC HEALTH	2015-2017	2025	2035
57-87 growth	208-234	237-268	265-321
SOCIAL SERVICES			
332-281 growth	515-469	653-600	847-750

VETERAN SERVICES

Veterans Services is currently located on the first floor of the DHHS building in approximately 580 sqft. They were studied in the 2015 MP but action on their needs did not happen at that time. The current study identifies projects the 2035 growth as needing approximately 4,139 sqft. Currently their staff is at 4 people: 1 director, 2 staff and 1 clerical. Projections show growth to 12 people: 1 director, 2 managers, 8 professionals, and 1 clerical. This translates to 3 offices and 8 workstations and a reception desk. Veterans Services would like to stay near other DHHS services in order to provide the best service to its clients.

Options:

- 1. Renovate existing space taking over vending and possibly the aerobics room. This would alleviate immediate need for space and not disrupt other groups, only eliminating some amenity spaces in the DHHS Building.
- 2. Veterans Services could move into the vacated Allied Health space on the second floor. With some reconfiguration this would house the projected needs through 2035.

DSS CHILD CARE/MEDICARE TRANSPORT

DSS Child Care currently is housed at 1201 Briggs in approximately 5000 sqft. This allows for space for waiting, reception, 25 cubicles and 3 closed offices. Medicare Transportation is also included in that number. This is leased space and the intention is that this group be relocated closer to the Main Social Service groups.

Options:

- 1. First study looked at putting DSS Child care in the Environmental Health space. This seems to work space wise however, it does not rectify the issue they are having currently with noise reduction and HIPPA requirements.
- 2. Move to DSS Main based on the floor plate, this would be more than enough space for Child Care and Medicaid Transport.
- 3. If Child Support also moved then the two groups could be adjacent to each other.

CHILD SUPPORT

Child Support was identified as a group that could move out of DHHS to DSS Main. We did not do an in depth study of this department and their requirements but looking at the existing space it could be accommodated on two floors of DSS Main. They currently have reception/waiting room, 36 workstations, 6 offices, and 1 conference room. They currently have approximately 7623 sqft. This would require 2 floors of the DSS Building to accommodate the move.



Environmental Health ~5000 sqft Child Care ~5000 sqft Child Support ~7623 sqft

--> DSS Main --> DSS Main --> 2 Floors DSS Main

SOCIAL SERVICES GROWTH

With Alliance Health moving out and the previous discussion of possible moves there is approximately 18,609 sqft in the DHHS on the second floor that can open up if all groups described above move to the Old DSS Main building. The proposed staff growth for 2035 for Social Service is 150 or 14,752 sqft.

SOME SPECIFICS

In the discussion we had there was a request for an Aging/Adult Service Center which includes a Decontamination area and some Computer Kiosks. If Veterans Services were to move out this would allow for an area near plumbing and central to the entrance/building where this could occur. A second option would re purpose the current security rooms near the entrance into the building. The current security equipment could move to Administration II.

LIEAP

This program runs part of the year (November-December thru March) but requires approximately 6000 sqft. It currently occupies the first floor of the DSS Main building. A purpose built space could be utilized for this program.

PUBLIC HEALTH

Growth in Public Health will need to be studied based on their specific needs and special space requirements. Staff growth is shown to be 53 by 2035 with the majority of the spaces assigned to workstations. If Child Support (7623 sqft) moves out of the first floor there could be space for expansion of Public Health. Public Health needs specific expansion in their current spaces.

SCHEDULE

Of all the groups we discussed Veteran Affairs seemed to need the most urgent renovation, and DSS Child Care's lease is running out in December of 2018. Much of what was discussed relies on the renovation of DSS Main which could be a 2-3 year process.

Social Services has been able to cushion their growth with remote work opportunities and will continue to evaluate how those are working.

CONCLUSION

The renovation of DSS Main street offers the possibility of some long term space needs for many of the identified groups. The floors were originally designed for closed offices around the perimeter, with punched windows in the facade. It has been designated as a contributing building to the downtown historic district so exterior modifications are not allowed. Each floor is approximately 7,000 sqft which fulfills the need for many of the groups studied. LIEAP, Environmental Health, DSS Child Care, and Child support all could take advantage of the space in DSS Main.





Since the building is currently owned by the county and is now vacant for the most part, the renovation cost and time frame for renovation is the only limiting factors.

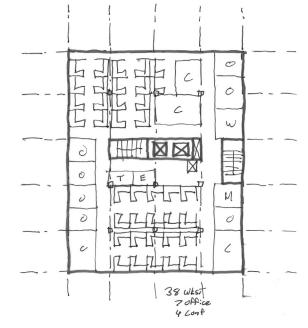
Renovation issue have been identified in past studies but include some core building updates like, elevator & stair updates, rest room updates, as well as some code related modifications.

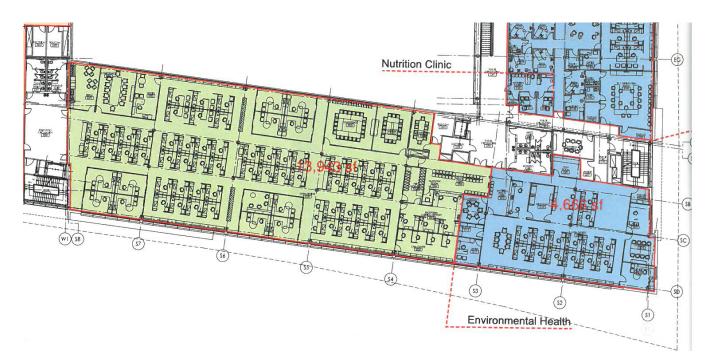
The building is central to downtown and to the other county administration buildings and certainly would enhance the services provided to the citizens of Durham County.



DSS MAIN TEST FIT FLOOR PLAN

- Floor is approx 7500 sqft
- Restrooms need to be redone
- Floor can support approx 32 workstations per side
- Building requires mechanical renovation and utility reconfiguration





DHHS 2ND FLOOR POSSIBLE EXPANSION SPACE

- Approx 18,609 sqft available
- Could be split into 3 groups



Department of Social Services

None

Existing Location: Adjacencies:

Department Function:

STAFF

2017 STAFF

1		Area	
Staff Position:	Headcount	Area Assignment	NET Area
Elected		288	0
Director	1	240	240
Manager	24	140	3,360
Supervisor/ Professional	157	96	15,072
Technical		96	0
Clerical		64	0
Line Staff	287	96	27,552
2017 Staff TOTAL	469		46,224

2025 STAFF

Staff Position:	Headcount	Area Assignment	NET Area
Elected		288	0
Director		240	0
Manager	6	140	840
Supervisor/ Professional	44	96	4,224
Technical		96	0
Clerical		64	0
Intern/Seasonal	81	96	7,776
2025 Staff GROWTH	131		12,840
2025 Staff TOTAL	600		59,064

2035 STAFF

Staff Position:	Headcount	Area Assignment	NET Area		
Elected		288	0		
Director		240	0		
Manager	8	140	1,120		
Supervisor/ Professional	50	96	4,800		
Technical		96	0		
Clerical		64	0		
Intern/Seasonal	92	96	8,832		
				Staff Growth	
2035 Staff GROWTH 2035 Staff TOTAL	150 750		14,752 73,816	25% 60%	10 - 20 Year Overall

Staff Growth 28%

0 - 10 Year

Final Draft



7,441

SUPPORT

Conference Space

	Count	Area Assignment	NET Area
Small Conference (4-6)	25	140	3,500
Medium Conference (8-12)	18	224	4,032
Large Conference (15-20)	12	375	4,500
Class Room Training (20-24)		725	0
Training Room (20-40)		1500	0
Phone Room		100	0
Conference TOTAL	55		12,032
Storage			
		Area	
	Count	Assignment	NET Area
File Storage	750	5	3,750
General Storage	73,816	5%	3,691

Storage TOTAL

Other

		Area		
	Count	Assignment	NET Area	
Workroom	8	250	2,000	1 per division
Reception	100	15	1,500	Main lobby for all divisions
Break Room	250	20	5,000	Seating for 1/3 of staff. Multiple break rooms
Drug Testing	2	80	160	
Paternity Testing	1	100	100	
Adoption Record Storage	1	100	100	
Child Welfare				
Visitation Rooms	3	300	900	3 rooms, family room
Observation Rooms	3	150	450	· · · · , · · ·
Apartment	1	400	400	
Foster Clothing/ Supplies	1	300	300	
Adoption Record Storage	1	300	300	box storage
Family Economic Services				
Application Lobby	60	15	900	double in size,
Redetermination Lobby	60	15	900	double in size
Customer Service Counter	4	35	140	with quick response, confidentaility
NC Works room?	10	48	480	computers 3 existing,
Child Care				
Waiting	10	15	150	
Play area	1	300	300	
Aging/Adult Services				
Decon Area	1	300	300	Showers/ Laundry
Computer kiosks	12	12	144	expanding existing application room
DSS Seasonal Program		•	6,000	
Other TOTAL			20,524	
Support TOTAL		Net Area	39,997	
		Gross Factor	25%	
		Total Area	49,996	



7,441

SUPPORT

Conference Space

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Small Conference (4-6)	25	140	3,500
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Phone Room		100	0
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			·

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Apartment	1	400	400	
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DSS Seasonal Program			6,000	
Other TOTAL			20,524	
Support TOTAL		Net Area	39,997	
16		Gross Factor	25%	
		Total Area	49,996	



Sheriff, Training

Existing Location: Adjacencies:

Department Function:

STAFF

2017 STAFF

		A	
Staff Position:	Headcount	Area Assignment	Area
Elected		288	0
Director		240	0
Manager/ Supervisor	2	140	280
Professional	5	120	600
Technical	3	96	288
Clerical		64	0
Intern/ Seasonal		12	0
2017 Staff TOTAL	10		1,168

4 Training, and 1 Admin Office Light Duty staff, shared office

Growth Rate 30%

0 - 10 Year

2025 STAFF

		•	
		Area	
Staff Position:	Headcount	Assignment	Area
Elected		288	0
Director		240	0
Manager/ Supervisor		140	0
Professional	2	120	240
Technical	1	96	96
Clerical		64	0
Intern/ Seasonal		12	0
2025 Staff GROWTH	3		336
2025 Staff TOTAL	13		1,504

2035 STAFF

		Area	
Staff Position:	Headcount	Assignment	Area
Elected		288	0
Director		240	0
Manager/ Supervisor	1	140	140
Professional	1	120	120
Technical		96	0
Clerical		64	0
Intern/ Seasonal		12	0
2035 Staff GROWTH	2		260
2035 Staff TOTAL	15		1,764



SUPPORT

Support TOTAL

Conference Space				
		Area		
	Count	Assignment	Area	
Small Conference (4-6)	1	120	120	
Medium Conference (8-10)	1	240	240	
Large Conference (15-20)		400	0	
Training Room (20-24)	3	750	2,250	20 Students
Multipurpose Room	1	3000	3,000	Physical training/ POPAT Course
Conference TOTAL	6		5,610	
Storage				
	Count	Area Assignment	Area	
File Storage	15	10	150	per person
Storage Room	1,764	5%	88	% of Staff Area
Training Storage	3	300	900	
Storage TOTAL			1,138	
Other				
		Area		
	Count	Assignment	Area	
Workroom	1	250	250	
Reception	20	15	300	
Break Room	1	300	300	
Showers/ Locker Room	2	1100	2,200	Male/ Female; 80 Lockers
BLET Lounge	20	25	500	with library
Weight Room	1	1400	1,400	
Firing Range	1	45000	45,000	30 lanes, 166 feet/ 344 feet; Classrooms, Offices
Driving Course				`195K SF paved area
Other TOTAL			49,950	

Net Area

56,698



Department Summary

2025 TOTAL	Headcount	Area Assignment		Area
Elected	0	288		0
Director	0	240		0
Manager/ Supervisor	2	140		280
Professional	7	120		840
Technical	4	96		384
Clerical	0	64		0
Intern/ Seasonal	0	12		0
Staff TOTAL	13			1,504
Support TOTAL				56,698
		Subtotal	_	58,202
	De	epartment Gross	25%	14,551
2025 Department TOTAL				72,753
2035 TOTAL	Headcount	Area Assignment		Area

2035 TOTAL	Headcour	nt Assignment		Area
Elected	0	288		0
Director	0	240		0
Manager/ Supervisor	3	140		420
Professional	8	120		960
Technical	4	96		384
Clerical	0	64		0
Intern/ Seasonal	0	12		0
Staff TOTAL Support TOTAL	15			1,764 56,698
Support TOTAL			-	,
		Subtotal		58,462
		Department Gross	25%	14,616
2025 Department TOTAL				73,078

Gross % decrease due to proportion of lage spaces

Gross % decrease due to proportion of lage spaces







Sheriff, SACNARC

Final Draft

Existing Location: Adjacencies:

Department Function:

STAFF

2017 STAFF

		Area		
Staff Position:	Headcount	Assignment	Area	
Elected		288	0	
Director		240	0	
Manager/ Supervisor	2	140	280	Narcoticis
Professional	7	120	840	Training
Technical		96	0	
Clerical	1	64	64	Admin
Intern/ Seasonal		12	0	
2017 Staff TOTAL	10		1,184	

2025 STAFF

		Area	
Staff Position:	Headcount	Assignment	Area
Elected		288	0
Director		240	0
Manager/ Supervisor		140	0
Professional	2	120	240
Technical		96	0
Clerical		64	0
Intern/ Seasonal		12	0
2025 Staff GROWTH	2		240
2025 Staff TOTAL	12		1,424

2035 STAFF

		Area		
Staff Position:	Headcount	Assignment	Area	
Elected		288	0	
Director		240	0	
Manager/ Supervisor	1	140	140	
Professional	4	120	480	
Technical		96	0	
Clerical		64	0	
Intern/ Seasonal		12	0	
2035 Staff GROWTH	5		620	
2035 Staff TOTAL	17		2,044	
			,	

Growth Rate 20%

0 - 10 Year



SUPPORT

		Area		
	Count	Assignment	Area	
Small Conference (4-6)	1	120	120	
Medium Conference (8-10)	1	240	240	
Large Conference (15-20)		400	0	
Training Room (20-24)		600	0	
Multipurpose Room (40-50)	20	50	1,000	Warrant Briefing Room
Conference TOTAL			1,360	
Storage				
		Area		
	Count	Assignment	Area	
File Storage	17	10	170	per person
Storage Room	2,044	5%	102	% of Staff Area
Records Storage	1	250	250	
Storage TOTAL			522	
Other				
	Count	Area Assignment	A	
Workroom	1	250	Area 250	
Reception	10	250 15	250 150	
•				
Break Room	1	300	300	
Other TOTAL			700	
Support TOTAL		Net Area	2,582	



Department Summary

		Area		
2025 TOTAL	Headcour	nt Assignment		Area
Elected	0	288		0
Director	0	240		0
Manager/ Supervisor	2	140		280
Professional	9	120		1,080
Technical	0	96		0
Clerical	1	64		64
Intern/ Seasonal	0	12		0
Staff TOTAL	12			1,424
Support TOTAL				2,582
		Subtotal		4,006
		Department Gross	35%	1,402
2025 Department TOTAL				5,408

		Area		
2035 TOTAL	Headcour	nt Assignment		Area
Elected	0	288		0
Director	0	240		0
Manager/ Supervisor	3	140		420
Professional	13	120		1,560
Technical	0	96		0
Clerical	1	64		64
Intern/ Seasonal	0	12		0
Staff TOTAL	17			2,044
Support TOTAL			_	2,582
		Subtotal		4,626
		Department Gross	35%	1,619
2025 Department TOTAL				6,245

.





Final Draft

Board of Elections

Existing Location:	201 N. Roxboro St.
Adjacencies:	None
-	We conduct all fede

None We conduct all federal, state and local elections. Early voting is held prior to each election with the BOE office always being a location. We also manitain the county voter registration and Geocode databases, couduct candidate filing and manage the campaign finance process.

Department Function:

STAFF

2017 STAFF				
		Area		
Staff Position:	Headcount	Assignment	Area	
Elected		288	0	
Director	1	240	240	
Manager/ Supervisor	4	140	560	
Professional	1	120	120	
Technical	2	96	192	
Clerical	2	64	128	
Intern/ Seasonal	6	12	72	Seasonal S
2017 Staff TOTAL	16		1,312	

2025 STAFF

		Area	
Staff Position:	Headcount	Assignment	Area
Elected		288	0
Director		240	0
Manager/ Supervisor		140	0
Professional	2	120	240
Technical		96	0
Clerical		64	0
Intern/ Seasonal		12	0
2025 Staff GROWTH	2		240
2025 Staff TOTAL	18		1,552

2035 STAFF

		Area		
Staff Position:	Headcount	Assignment	Area	
Elected		288	0	
Director		240	0	No growth anticipated.
Manager/ Supervisor		140	0	
Professional	2	120	240	
Technical		96	0	
Clerical		64	0	
Intern/ Seasonal		12	0	
				Staff Growth
2035 Staff GROWTH	2		240	11% 10 Year
2035 Staff TOTAL	20		1,792	25% 20 Year



SUPPORT

	Area		
Count	-	Area	
	120	0	
1	240	240	
	400	0	
	600	0	
	1000	0	Quarterly/ Monthly trainings
	100	0	
1		0	
	Area		
Count	Assignment	Area	
20	10	200	per staff position
1,792	5%	90	% of Staff Area
1	200	200	
1	200	200	
3	200	600	Includes equipment testing
		1,290	
Count	Area Assignment	Area	
1	250	250	
2	35	70	
30	10	300	
1	300	300	
		320	
	Net Area	1,610	
	1 <u>Count</u> 20 1,792 1 1 3 <u>Count</u> 1 2 30	Count Assignment 120 1 1 240 400 600 1000 100 100 100 1 400 600 1000 100 100 1 20 1 200 1 200 3 200 3 200 1 200 3 200 1 200 3 200 1 300	Count Assignment Area 120 0 1 240 240 400 0 600 600 0 1000 1000 0 0 1000 0 0 1000 0 0 1000 0 0 1000 0 0 1000 0 0 1000 0 0 100 0 0 100 200 1 20 10 200 1,792 5% 90 1 200 200 3 200 600 1 200 200 3 200 600 1 250 250 2 35 70 30 10 300 1 300 300 1 300 300



Department Summary

1					
2025 TOTAL	Headcount	Area Assignment		Area	
Elected	0	288		0	=
Director	1	240		240	
Manager/ Supervisor	4	140		560	
Professional	3	120		360	
Technical	2	96		192	
Clerical	2	64		128	
Intern/ Seasonal	6	12		72	Seasonal Staff
Staff TOTAL	18			1,552	-
Support TOTAL				1,610	
		Subtotal		3,162	•
	D	epartment Gross	35%	1,107	
2025 Department TOTAL				4,268	
2025 TOTAL	Hoodoount	Area		Aree	
2035 TOTAL	Headcount	Assignment		Area	:
Elected	0	Assignment 288		0	-
Elected Director	0 1	Assignment 288 240		0 240	-
Elected Director Manager/ Supervisor	0 1 4	Assignment 288 240 140		0 240 560	
Elected Director Manager/ Supervisor Professional	0 1 4 5	Assignment 288 240 140 120		0 240 560 600	-
Elected Director Manager/ Supervisor Professional Technical	0 1 4 5 2	Assignment 288 240 140 120 96		0 240 560 600 192	
Elected Director Manager/ Supervisor Professional Technical Clerical	0 1 4 5 2 2	Assignment 288 240 140 120 96 64		0 240 560 600 192 128	- Sassanal Staff
Elected Director Manager/ Supervisor Professional Technical	0 1 4 5 2	Assignment 288 240 140 120 96		0 240 560 600 192	= Seasonal Staff
Elected Director Manager/ Supervisor Professional Technical Clerical	0 1 4 5 2 2	Assignment 288 240 140 120 96 64		0 240 560 600 192 128 72	- Seasonal Staff
Elected Director Manager/ Supervisor Professional Technical Clerical Intern/ Seasonal	0 1 4 5 2 2 6	Assignment 288 240 140 120 96 64		0 240 560 600 192 128	- Seasonal Staff
Elected Director Manager/ Supervisor Professional Technical Clerical Intern/ Seasonal Staff TOTAL	0 1 4 5 2 2 6	Assignment 288 240 140 120 96 64 12		0 240 560 600 192 128 72 1,792 1,610	= Seasonal Staff
Elected Director Manager/ Supervisor Professional Technical Clerical Intern/ Seasonal Staff TOTAL	0 1 4 5 2 2 6 20	Assignment 288 240 140 120 96 64 12 Subtotal	35%	0 240 560 600 192 128 72 1,792 1,610 3,402	- Seasonal Staff -
Elected Director Manager/ Supervisor Professional Technical Clerical Intern/ Seasonal Staff TOTAL	0 1 4 5 2 2 6 20	Assignment 288 240 140 120 96 64 12	35%	0 240 560 600 192 128 72 1,792 1,610	Seasonal Staff





Public Health

Existing Location: Adjacencies: 414 Main Street None

Department Function:

STAFF

2017 STAFF

		Area	
Staff Position:	Headcount	Assignment	NET Area
Elected		288	0
Director	1	240	240
Manager/ Supervisor	42	140	5,880
Professional	104	96	9,984
Technical	16	96	1,536
Clerical	39	64	2,496
Line/ Field	32	64	2,048
2017 Staff TOTAL	234		22,184

2025 STAFF

		Area	
Staff Position:	Headcount	Assignment	NET Area
Elected	0	288	0
Director	0	240	0
Manager/ Supervisor	6	140	840
Professional	15	96	1,440
Technical	2	96	192
Clerical	6	64	384
Intern/ Seasonal	5	12	60
2025 Staff GROWTH	34		2,916
2025 Staff TOTAL	268		25,100

Staff Growth 15% 0 - 10 Year

2035 STAFF

		Area	
Staff Position:	Headcount	Assignment	NET Area
Elected	0	288	0
Director	0	240	0
Manager/ Supervisor	10	140	1,400
Professional	24	120	2,880
Technical	4	96	384
Clerical	8	64	512
Intern/ Seasonal	7	12	84
2035 Staff GROWTH	53		5,260
2035 Staff TOTAL	321		30,360

Final Draft



SUPPORT

Conference Space

	Count	Area Assignment	NET Area
Small Conference (4-6)	11	120	1,320
Medium Conference (8-12)	8	240	1,920
Large Conference (15-20)	5	400	2,000
Class Room Training (20-24)	1	720	720
Training Room (20-40)	2	1000	2,000
Public Conference (8-12)	2	240	480
Public Conference (15-20)	1	400	400
Conference TOTAL	29		8,840

Storage			
	Count	Area Assignment	NET Area
File Storage	-	5	1,605
General Storage	30360	5%	1,518

Storage TOTAL

3,123	

Distributed across 8 divisions Distributed across 8 divisions Distributed across 8 divisions Shared; Health Education, Nutrition Shared; Public and Staff

Distributed across 8 divisions Distributed across 8 divisions

Oth	her					
			Area			
		Count	Assignment	NET Area		
	Workroom	8	250	2,000	1 per division	
	Central Reception	50	15	750	Main lobby for	r all divisions
	Break Room	107	20	2,140	Seating for 1/3	3 of staff. Multiple break rooms
	Allied Health Pharmacy	1	1500	1,500	5 pharmacist,	
	Customer service	3	35	105		
	Allied Health Phlebotomist	5	80	400		
	Allied Health Lab	1	3000	3,000		26,000 test; plenty of room
F	Allied Health Pharmacy Que	15	10	150	per visitor	reduce
	Allied Health Lab Waiting	16	15	240	per visitor	
	Allied Health Records	2	200	400	Pharmacy and	Lab Records
	Allied Health Supplies	2	120	240	Pharmacy and	l Lab
	Community Health Waiting	60	15	900	per visitor	
	Community Health Records Community Health CHD	2	200	400	,	
	Storage	1	200	200		
	Womens Exam rooms	17	100	1,700		
	Women's Health Lobby	40	15	600		
	Counseling	4				adequate
	Asssement	2				
	Nursing Stations	2				
	TB Clinic Exam	3				Negative pressure
	STI Exams	6				School health could move off
	Exam Rooms					
	Lincoln Community health cernter					
	Dental Clinic	6	100	600	Per chair	
	Dental X-ray	1	120	120		
	Dental Sterilization	1	120	120		
	Dental Lab	1	250	250		
-	Dental Storage	1	120	120		
0	Dental Waiting	20	15	300		



Dental Records Dental Supplies	1 1	200 250	200 250	
Environmental Health Supplies	1	120	120	Not required to be collocated, group undersized
Environmental Health Records	1	200	200	
Environmental Health Waiting	10	15	150	per visitor
Map Room	1	200	200	
Finance Records	1	200	200	ff



Health Education Supplies	1	120	120		
Health Education Records	1	150	150		
Health Education Waiting	10	15	150	per visitor	200 for events
IT Staging	1	200	200		
IT Waiting	4	15	60	per visitor	
Nutrition Records	1	200	200		
Nutrition Counseling	3	120	360	For Diabetes (Coalition/ Chronic Care Initiative
Nutrition Kitchen	1	264	264		
Nutrition Food Storage	1	100	100		
Nutition Waiting	15	15	225	per visitor	
Other TOTAL			19,159		
Support TOTAL		Net Area	31,122		

Department Summary

		Area		
2025 TOTAL	Headcour	nt Assignment		Area
Elected		288		0
Director	1	240		240
Manager/ Supervisor	48	140		6,720
Professional	119	96		11,424
Technical	18	96		1,728
Clerical	45	64		2,880
Intern/ Seasonal	37	12		444
Staff TOTAL	268			23,436
Support TOTAL				31,122
		Subtotal		54,558
		Department Gross	35%	19,095
2025 Department TOTAL				73,653

Area 2035 TOTAL Headcount Assignment Area Elected 288 0 Director 1 240 240 58 140 8,120 Manager/ Supervisor 143 96 13,728 Professional 22 96 2,112 Technical 53 64 3,392 Clerical 528 44 12 Intern/ Seasonal Staff TOTAL 321 28,120 Support TOTAL 31,122 59,242 Subtotal Department Gross 35% 20,735 2035 Department TOTAL 79,977



Veteran's Services

Final DRAFT

0 - 10 Year

Existing Location: Adjacencies:	Human Service Building Suite 1035, 414 East Main Street Durham, North Carolina DSS
Department Function:	The mission of the Veteran Services Office (VSO) is to make a positive difference in the lives of our veterans and their familes by providing professional quality services in advising and counseling local military veterans and their dependents of their rights and entitlement to federal benefits under the laws and regulations administered by the U. S. Department of Veterans Affairs (VA) and other various federal, state and local agencies, and to actively assist them with the application preparation and presentation of their claims for benefits before the U. S. Department of Veteran Affairs and other agencies.
Priorities	(A) Accessible Location. (B) Adjacent to Human Services is beneficial to Veterans. (C) Requires a reception space suitable for collectin confiential information.

STAFF

2017 STAFF

		Area	
Staff Position:	Headcount	Assignment	NET Area
Elected		288	0
Director	1	240	240
Manager/ Supervisor		140	0
Professional	2	120	240
Technical		96	0
Clerical	1	64	64
Line/ Field		12	0
2017 Staff TOTAL	4		544

2025 STAFF

	11	Area	
Staff Position:	Headcount	Assignment	NET Area
Elected		288	0
Director		240	0
Manager/ Supervisor	1	140	140
Professional	2	120	240
Technical		96	0
Clerical		64	0
Intern/ Seasonal		12	0
2025 Staff GROWTH	3		380
2025 Staff TOTAL	7		924

2035 STAFF

Staff Position:	Headcount	Area Assignment	NET Area		
Elected	Tieadcount	288	0		
Director		240	0		
Manager/ Supervisor	1	140	140		
Professional	4	120	480		
Technical		96	0		
Clerical		64	0		
Intern/ Seasonal		12	0		
				Staff Growth	
2035 Staff GROWTH	5		620	71%	10 - 20 Yea
2035 Staff TOTAL	12		1,544	200%	Overall



SUPPORT

Conference Space				
	Count	Area Assignment	NET Area	
Small Conference (4-6)		120	0	
Medium Conference (8-12)		240	0	For staff and customer meetings
Large Conference (15-20)	1	400	400	
Class Room Training (20-24)		600	0	
Training Room (20-40)		1000	0	
Conference TOTAL	1		400	
Storage				
		Area		
	Count	Assignment	NET Area	
File Storage	12	10	120	per staff
General Storage	1544	5%	77	per staff area
Records Storage	1	200	200	5-6 lateral file cabinets
Storage TOTAL			397	
Other				
		Area		
	Count	Assignment	NET Area	
Workroom	1	150	150	
Reception	10	20	200	Per visitor
Customer Service	5	35	175	Privacy required
Break Room	1	200	200	
Other TOTAL			725	
Support TOTAL		Net Area	1,522	



Department Summary

		Area		
2025 TOTAL	Headcount	Assignment		Area
Elected	0	288		0
Director	1	240		240
Manager/ Supervisor	1	140		140
Professional	4	120		480
Technical	0	96		0
Clerical	1	64		64
Intern/ Seasonal	0	12		0
Staff NET	7			924
Support NET				1,522
	_	Subtotal		2,446
	Department Gross 35%		35%	856
2025 Department TOTAL				3,302
		Area		
2035 TOTAL	Headcount	Area Assignment		Area
2035 TOTAL Elected	Headcount 0			Area 0
		Assignment		
Elected	0	Assignment 288		0
Elected	0 1	Assignment 288 240		0 240
Elected Director Manager/ Supervisor	0 1 2	Assignment 288 240 140		0 240 280
Elected Director Manager/ Supervisor Professional	0 1 2 8	Assignment 288 240 140 120		0 240 280 960
Elected Director Manager/ Supervisor Professional Technical	0 1 2 8 0	Assignment 288 240 140 120 96		0 240 280 960 0
Elected Director Manager/ Supervisor Professional Technical Clerical Intern/ Seasonal	0 1 2 8 0 1 0	Assignment 288 240 140 120 96 64		0 240 280 960 0 64 0
Elected Director Manager/ Supervisor Professional Technical Clerical Intern/ Seasonal Staff NET	0 1 2 8 0 1	Assignment 288 240 140 120 96 64		0 240 280 960 0 64 0 1,544
Elected Director Manager/ Supervisor Professional Technical Clerical Intern/ Seasonal	0 1 2 8 0 1 0	Assignment 288 240 140 120 96 64 12		0 240 280 960 0 64 0 1,544 1,522
Elected Director Manager/ Supervisor Professional Technical Clerical Intern/ Seasonal Staff NET	0 1 2 8 0 1 0	Assignment 288 240 140 120 96 64 12 Subtotal		0 240 280 960 0 64 0 1,544 1,522 3,066
Elected Director Manager/ Supervisor Professional Technical Clerical Intern/ Seasonal Staff NET	0 1 2 8 0 1 0 12	Assignment 288 240 140 120 96 64 12	35%	0 240 280 960 0 64 0 1,544 1,522





Public Health

Existing Location: Adjacencies: None

Department Function:

STAFF

2017 STAFF

		Area	
Staff Position:	Headcount	Assignment	NET Area
Elected		288	0
Director	1	240	240
Manager/ Supervisor	4	140	560
Professional	17	120	2,040
Technical		96	0
Clerical	2	64	128
Line/ Field		64	0
2017 Staff TOTAL	24		2,968

2025 STAFF

=

		Area	
Staff Position:	Headcount	Assignment	NET Area
Elected		288	0
Director		240	0
Manager/ Supervisor		140	0
Professional	2	120	240
Technical		96	0
Clerical		64	0
Intern/ Seasonal		64	0
2025 Staff GROWTH	2		240
2025 Staff TOTAL	26		3,208

Staff Growth **8%** 0 - 10 Year

2035 STAFF

		Area	
Staff Position:	Headcount	Assignment	NET Area
Elected		288	0
Director		240	0
Manager/ Supervisor		140	0
Professional	2	120	240
Technical		96	0
Clerical		64	0
Intern/ Seasonal		64	0
2035 Staff GROWTH	2		240
2035 Staff TOTAL	28		3,448



SUPPORT

Conference Space			
		Area	
	Count	Assignment	NET Area
Small Conference (4-6)	1	120	120
Medium Conference (8-12)		240	0
Large Conference (15-20)	1	400	400
Class Room Training (20-24)		720	0
Training Room (20-40)		1000	0
Conference TOTAL	2		520
Storage			
		Area	
	Count	Assignment	NET Area
File Storage	28	10	280
General Storage	3448	5%	172
0			450
Storage TOTAL			452
Other			
		Area	
	Count	Assignment	NET Area
Workroom	1	250	250
Break Room	1	300	300
Environmental Health Supplies	1	120	120
Environmental Health Records	1	200	200
Environmental Health Waiting	10	15	150
Map Room	1	200	200
Other TOTAL			1,220

Department Summary

		Area		
2025 TOTAL	Headcour	nt Assignment		Area
Elected		288		0
Director	1	240		240
Manager/ Supervisor	4	140		560
Professional	19	96		1,824
Technical	0	96		0
Clerical	2	64		128
Intern/ Seasonal	0	12		0
Staff TOTAL	26			2,752
Support TOTAL			_	2,192
		Subtotal		4,944
		Department Gross	35%	1,731
2025 Department TOTAL				6,675

_	2035 TOTAL	Headcount	Area Assignment	Area
-	Elected		288	0
	Director	11	240	240
38	Manager/ Supervisor	4	140	560
50	Professional	21	96	2,016



Technical	0	96		0
Clerical	2	64		128
Intern/ Seasonal	0	12		0
Staff TOTAL	28			2,944
Support TOTAL				2,192
		Subtotal	-	5,136
		Department Gross	35%	1,798
2035 Department TOTAL				6,934







0 - 10 Year

Probation and Parole, Chapel Hill Blvd

Final Draft

Existing Location:	3325 Chapel Hill Blvd., Suite 100B	119 Orange Street
Adjacencies:	None	
Department Function:	Supervision of offenders placed on pr	obation and post-release supervision

STAFF

2017 STAFF 3325 Chapel Hill Blvd Office

Staff Position:	Headcount	Area Assignment	Area			
Elected		288	0			
Director		240	0			
Manager/ Supervisor	5	140	700			
Professional	37	120	4,440			
Technical		96	0			
Clerical	2	64	128			
Intern/ Seasonal		12	0			
2017 Staff TOTAL	44		5,268			

2025 STAFF 3325 Chapel Hill Blvd Office

		Area		
Staff Position:	Headcount	Assignment	Area	
Elected		288	0	
Director		240	0	
Manager/ Supervisor	1	140	140	
Professional	6	120	720	
Technical		96	0	
Clerical		64	0	
Intern/ Seasonal		12	0	
				Staff Growth
2025 Staff GROWTH	7		860	14%
2025 Staff TOTAL	51		6,128	

2035 STAFF 3325 Chapel Hill Blvd Office

100				
Headcount	Area Assignment	Area		
	288	0		
	240	0		
1	140	140		
4	120	480		
	96	0		
	64	0		
	12	0		
			Staff Growth	
5 56		620 6,748	10% 21%	10 - 20 Yeai Overall
	Headcount 1 4 5	Area Assignment 288 240 1 4 96 64 12	Area Assignment Area 288 0 240 0 1 140 140 4 120 480 96 0 64 12 0 620	Area Assignment Area Headcount Assignment Area 288 0 1 240 0 1 1 140 140 4 120 480 96 0 1 64 0 12 0 5 Estaff Growth 10% 10%



SUPPORT

Conference Space

		Area		
	Count	Assignment	Area	
Small Conference (4-6)		140	0	
Medium Conference (8-12)		224	0	
Large Conference (15-20)	2	375	750	
Training Room (20-24)		725	0	
Multipurpose Room (20-40)		1500	0	
Phone Room		100	0	
Conference TOTAL	2		750	
Storage				
		Area		
	Count	Assignment	Area	
File Storage	1	350	350	Closed File Storage
General Storage	6,748	5%	337	
Storers TOTAL			687	
Storage TOTAL			007	
Other				
	Count	Area Assignment		

•				
		Area		
	Count	Assignment	NET Area	
Workroom	1	250	250	Includes mail boxes
Drug Test Room	2	80	160	
Locker Room	2	500	1,000	
Reception	1	200	200	
Waiting	20	15	300	
Other TOTAL			1,910	
Support TOTAL		Net Area	3,347	
		Gross Factor	25%	
=		Total Area	4,184	



Department Summary

		Area		
2025 TOTAL	Headcour	nt Assignment		Area
Elected	0	288		0
Director	0	240		0
Manager/ Supervisor	6	140		840
Professional	43	120		5,160
Technical	0	96		0
Clerical	2	64		128
Intern/ Seasonal	0	12		0
Staff TOTAL	51			6,128
Support TOTAL				4,184
		Subtotal	-	10,312
		Department Gross	35%	3,609
2025 Department TOTAL				13,922

2035 TOTAL	Headcour	Area nt Assignment		Area
Elected	0			0
Director	0	224		0
Manager/ Supervisor	7	140		980
Professional	47	120		5,640
Technical	0	96		0
Clerical	2	64		128
Intern/ Seasonal	0	12		0
Staff TOTAL	56			6,748
Support TOTAL			_	4,184
		Subtotal	-	10,932
		Department Gross	35%	3,826
2035 Department TOTAL				14,759





O'Brien Atkins Associates, PA PO Box 12037 Research Triangle Park, NC 27709 OB | A #2017057.00

Durham County Government Facility Master Plan Update 2018