

## Microsoft Premier Support Services Description Schedule:

### Fee and Named Contacts:

(Microsoft Affiliate to complete)  
**Premier Support Services  
Description Number**  
(Microsoft Affiliate to complete)  
Schedule Number

DORV1811-198732-231044Add
AMDDORV1811-198732-231044-255258 Add On_001501999

This Schedule is made pursuant to the Microsoft Premier Support Services Description identified above (the “**Services Description**”). The terms of the Services Description and applicable Exhibits are incorporated herein by this reference and by accepting Our performance of Services under this Schedule You agree to be bound by these terms. Any terms not otherwise defined herein will assume the meanings set forth in the Agreement and the Services Description.

By signing below the parties acknowledge and agree to be bound to the terms of the Agreement and this Services Description.

Customer	Microsoft Affiliate
Name of Customer (please print) <b>County Of Durham</b>	Name <b>Microsoft Corporation</b>
Signature	Signature
Name of person signing (please print)	Name of person signing (please print)
Title of person signing (please print)	Title of person signing (please print)
Date	Date
Term	
This Schedule will commence on <u>4/2/2019</u> (the “Commencement Date”) and will expire on <u>10/31/2019</u> (the “Expiration Date”).	

**1. PREMIER SUPPORT SERVICES AND FEES.** The quantities listed in the table below represent the amount of Services that You have pre-purchased for use during the term of this Schedule and applicable fees.

#### a. Fee Summary

	Price (US\$)
Country: United States	\$47,128
<b>Total</b>	<b>\$47,128</b>

**b. Services by Support Location**

<b>Country : United States</b> Premier Standard 0
<ul style="list-style-type: none"><li>• Up to 15 hours for Support Account Management</li><li>• Up to 169 hours for Support Assistance*</li><li>• One (3) Onsite Services Resource Site Visits</li></ul>

\* All registration requirements for Workshops and Events must be completed by You no later than 60 days prior to the expiration date of this Fee and Named Contacts Schedule(s).

**2. MICROSOFT CONTACT**

**Microsoft Contact:** Contact for questions and notices about this Schedule and the Services Description:

<b>Microsoft Contact Name: Heather Kliegman</b>
Address: Microsoft Corporation <b>Attn: Heather Kliegman</b>
Phone: (703) 4393760
Email: Heather.Kliegman@microsoft.com
Fax:

**3. CUSTOMER NAMED CONTACTS**

Contacts will be carried over from the previous Term.