

DURHAM BOARD OF COUNTY COMMISSIONERS

Proclamation

NATIONAL CASE MANAGEMENT WEEK | 2019

- WHEREAS,** Duke Regional Hospital, formerly Durham Regional Hospital and Durham County General Hospital, has proudly served the citizens of Durham and surrounding counties since opening its doors in 1976; and
- WHEREAS,** Duke Regional Hospital's mission is to care for their patients and the health of the community; and their vision is to be the best community hospital. They take this commitment so seriously that they are the only hospital in the Triangle and one of only seven hospitals in North Carolina to achieve a five-star rating from the Centers for Medicare and Medicaid Services; and
- WHEREAS,** Duke Regional Hospital strives to provide equal and outstanding medical care to Durham's most vulnerable citizens regardless of socioeconomic status; and
- WHEREAS,** Duke University Hospital has proudly served the citizens of North Carolina since opening its doors in 1930; and
- WHEREAS,** Duke University Hospital's mission is to put the person who needs care at the center of everything they do. Their vision is to discover, develop and deliver a healthier tomorrow. Their core value is caring for patients, their loved ones and each other. The staff commitment to the mission, vision and values earned Duke University Hospital Grade A rating in the Leapfrog Hospital Safety assessment and the Best Hospital in North Carolina in the US News rankings in 2019; and
- WHEREAS,** Case Managers and Utilization Managers at Duke Regional Hospital and Duke University Hospital are a passionate group of Registered Nurses, Licensed and/or Clinical Social Workers dedicated to delivering excellent care to patients and their families. They are committed to helping all patients and families manage stressors related to illness, addressing psychosocial challenges exacerbated by hospitalization and illness, as well as ensuring safe post-acute discharge plans; and
- WHEREAS,** Team members of the Case Management Department at Duke Regional Hospital and Duke University Hospital understand the complex challenges that patients who visit our hospitals face on their journey to wellness. They work tirelessly to help overcome barriers to maintaining good health and connect patients to the many systems and resources that Durham and surrounding counties make available to them.

NOW, THEREFORE, BE IT RESOLVED I, Wendy Jacobs, Chair of the Durham Board of County Commissioners and on behalf of the Durham Board of County Commissioners, do hereby proclaim October 13-19, 2019 as

"NATIONAL CASE MANAGEMENT WEEK"

in Durham County.

This 14th day of October 2019.

Wendy Jacobs, Chair
Durham Board of County Commissioners

