



Agenda Action Form Overview

The Board is requested to authorize the County Manager to: enter into a collaborative agreement and pay Phoenix Business Incorporated (PBC) the Contract amount: \$ 71,080.00 (original) + \$40,000.00 (increase) for a contract total of \$ 111,080.00 for contracted services for SAP consultants to work with the SAP team and give the County Manager authority to sign subsequent renewals and amendments. This contract assists with several SAP work assignments and will also serve to supplement resources needs that we currently do not have within County. The approved funding for this action is from the fiscal year 2019-2020 operational budget.

Background/Justification

The SAP team is responsible for first, second, and third level support within IS&T for all SAP work requests projects, incidents and is accountable for the overall health of the ERP solution. The SAP team consists of six SAP specialists who are consistently improving the SAP solution by configuring, updating and enhancing the ERP solution. This fiscal year the SAP team has worked to improve features within the SAP solution. The Finance applications have several new and complex modules that require expert resources to assist with resolving some open issues, in particular, Open Text, availability controls, and online W2s which will correct outstanding issues, provide knowledge transfer to internal technical and configuration support resources and enhance Finance operations. Extending this contract will continue to provide support to IS&T personnel dedicated to supporting the technical configuration of the ERP applications and improving collaboration with the Finance, Budget, and HR business teams who rely on the County IS&T personnel to resolve and enhance the ERP solution.

Policy Impact

This contract will not have an impact on policy but will allow Durham County Information Services & Technology to expand and improve technology services supporting business needs and associated processes essential to the efficient and effective operation of the County departments

Procurement Background

This request is to extend a contract originally approved in February of 2019.

Type of purchase

- ☐ Goods
- ☒ Services
- ☐ Construction Work

Did this request for purchase go through a bid process? Yes ☐ No ☒

Goods: Bids required if \geq \$30,000, BOCC approval if \geq \$90,000

Services: Bids required if \geq \$30,000, BOCC approval if $>$ \$40,000

Construction/Repair work: Bids required if \geq \$30,000, BOCC approval if \geq \$500,000

If yes, attach a copy of bid tab and the minority and women business enterprise (MWBE) compliance review form provided by the Purchasing Division.



If no, why?

- ☐ Sole source exemption
- ☐ Cooperative purchasing program exemption
- ☐ State and federal contract exemption
- ☒ Contract is an amendment to an existing contract
- ☐ Other (please explain)

If exempted from bidding, has this request been reviewed and approved by the Purchasing Division in the agenda Legistar system? Yes ☒ No ☐

If no, why?

Fiscal Impact

This contract extensions will be funded out of the IS&T 2019-2020 operational budget.

Recommendation

The County Manager recommends that the Board authorize the County Manager to extend a contract with Phoenix Business, Inc.: \$ 71,080.00 (original) + \$ 40,000.00 (increase) for a contract total of \$ 111,080.00 for the contracted services for expert SAP consultants to work with the IS&T SAP Team from the IS&T 2019-2020 Operational Budget.