



**STATE OF NORTH CAROLINA  
DEPARTMENT OF INFORMATION TECHNOLOGY (DIT)  
STATEWIDE IT PROCUREMENT OFFICE**

Statewide IT Contract Number **208C – Reseller for Microsoft Enterprise Agreement**

Bid / Solicitation Number ITS-400175

Contract Award Type MANDATORY

Current Effective Dates May 1, 2017 through April 30, 2021  
One 1-year renewal options

Contract Administrator Kristen Burnette  
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Tel: 919-754-6678

### **Scope**

This contract is for the use of Executive Branch Agencies.

This is a **MANDATORY Statewide Term Contract** for the use of **State Governmental Agencies** and is a **Convenience** Contract, not mandatory, for the use of **non-Educational Entities and Local** (Municipal and County) **Governments**.

This contract does **NOT INCLUDE** the **North Carolina University System** and its member campuses, **Instructional components of the Department of Public Instruction, Instructional components of the Department of Community Colleges**.

State Agencies with the need to acquire Microsoft Software not covered by this contract are required to comply with IT Procurement Rules, Policies and Procedures.

### **Manufacturer Pricing**

To obtain pricing, contact the Vendor(s) listed in the Ordering and Vendor Contact Information section.

### **Ordering and Vendor Contact Information**

Vendor	
<b>SHI International Corp.</b>	<p><u>Send Orders To:</u>  <b>SHI International Corp.</b>  (State Contract 208C)  290 Davidson Ave.  Somerset, NJ 08873  Fed ID: 22-30099648  Fax: 800-211-7954</p> <p><u>Local Primary Representatives</u>  Carolina Team (Inside Sales)  <a href="mailto:CarolinaTeam@shi.com">CarolinaTeam@shi.com</a>  Phone: 800-211-0831  Fax: 800-211-7954</p> <p>Carly Higginbotham (Outside Software Sales)  <a href="mailto:Carly_higginbotham@shi.com">Carly_higginbotham@shi.com</a>  Phone: 919-219-7355</p>

### **Abnormal Quantity**

There is no Abnormal Quantity provision for this contract.

### **Transportation Charges**

FOB – Destination

Freight, handling and distribution charges shall be included in the total price of each item listed.

### **Delivery**

The Vendor(s) will complete physical delivery within five (5) business days after receipt of a Purchase Order. As an alternative, if the end user wants the product delivered online, the Vendor(s) will complete online delivery within two (2) consecutive calendar days after receipt of a Purchase Order.

### **Return of Merchandise**

Merchandise may be returned within thirty (30) days from date of delivery without penalty.

After thirty (30) days from date of delivery no returns are allowed.

### **Warranty**

The Warranty provisions of the State of North Carolina and the Microsoft Enterprise Agreement apply.

### **Taxes**

Prices do not include North Carolina sales or use taxes.

### **Value-Added Services**

Contract related value-added services may be provided by the Vendor(s). These additional services will be negotiated by the Agency with the contract holder in accordance with IT Policies and Procedures. The Agency

is responsible for reviewing and amending if necessary the scope of work, lease agreement, etc. prior to order placement.

**History:**

September 6, 2006 – Changed Contract Administrator.

May 8, 2009 – Updated the contract term

May 11, 2010 – Updated the contract term and Dell Contact Information

October 22, 2010 – Changed Contract Administrator

June 1, 2011 – Updated the contract term

April 25, 2013 – Updated Dell Contact Information

August 7, 2013 – Updated Dell Contract Information

February 24, 2014 - Updated Dell Contract Information

May 16, 2014 – Extended expiration date to May 31, 2015

June 26, 2014 – Updated Dell Contact Information

August 12, 2014 – Updated Dell Contact Information

May 28, 2015 – Extended expiration date to May 31, 2016

May 31, 2016 – Extended expiration date to December 31, 2016 and changed outside software sales rep.

May 1, 2017 – Change of Reseller to SHI International Corp.

April 21, 2020 – Extended expiration date to April 30, 2021

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