

Item:

..Title

Requesting approval to utilize existing Operational funds in the amount of \$209,908 this 2021 fiscal year to renew contract support with Microsoft Unified Support Agreement. The support contract and services will be maintained through Durham County IS&T and Microsoft. In addition, IS&T is requesting permission to allow the County Manager to sign off on subsequent maintenance renewals and amendments.

..Body

Date of BOCC Meeting: October 5th, 2020

Request for Board Action:

..Agenda Text

The Board is requested to authorize the use of existing Operational funds in the amount of \$209,908 this 2021 fiscal year to renew contract support with Microsoft Unified Support Agreement. The support contract and services will be maintained through Durham County IS&T and Microsoft

The Microsoft Unified Support agreement keeps Durham County in line with the shift to cloud support services and best practices across the private and government sectors including the City of Durham, Mecklenburg County, Wake County, Guilford County and many other counties and municipalities in North Carolina.

Alignment with Strategic Plan: Efficient and effective operations of business applications supporting citizens across our County departments aligns with Goal 5 (Accountable, Efficient and Visionary Government) of the Strategic Plan

Resource Persons: Greg Marrow, Chief Information Officer

County Manager's Recommendation: The County Manager recommends that the Board authorize the use of existing Operational funds in the amount of \$209,908 for this fiscal year for additional support hours for Microsoft Unified Support Agreement.

..Signature

County Manager: _____