## DURHAM BOARD OF COUNTY COMMISSIONERS

## Proclamation

## NATIONAL CASE MANAGEMENT WEEK | 2020

WHEREAS, Duke Regional Hospital, formerly Durham Regional Hospital and Durham

County General Hospital, has proudly served the citizens of Durham and

surrounding counties since opening its doors in 1976; and

WHEREAS, Duke Regional Hospital's mission is to care for their patients and the health

of the community; their vision is to be the best community hospital; and

WHEREAS, Duke Regional Hospital strives to provide equal and outstanding medical care

to Durham's most vulnerable citizens regardless of socioeconomic status; and

WHEREAS, Duke University Hospital has proudly served the citizens of North Carolina

since opening its doors in 1930; and

**WHEREAS,** Duke University Hospital's mission is to put the person who needs our care at

the center of everything we do. Their vision is to discover, develop and deliver a healthier tomorrow. Their core value is caring for our patients, their

loved ones and each other; and

WHEREAS, COVID-19, caused by a coronavirus called SARS-CoV-2, is a global

pandemic that has had a significant impact on the Durham community; and

WHEREAS, Duke University Hospital and Duke Regional Hospital have taken precautions

to keep everyone safe and protected from possible exposure to COVID-19 during appointments, surgeries, and procedures at our hospitals and clinics. The well-being of our patients, visitors, and staff remains the Health System's

top priority; and

WHEREAS, Case Managers and Utilization Managers at Duke Regional Hospital and

Duke University Hospital are a passionate group of Registered Nurses, Licensed and/or Clinical Social Workers dedicated to delivering excellent care to patients and their families. They are committed to helping all patients and families manage stressors related to illness, addressing psychosocial challenges exacerbated by hospitalization and illness, as well as, ensuring

safe post-acute discharge plans; and

WHEREAS, Team members of the Case Management Department at Duke Regional

Hospital and Duke University Hospital have worked tirelessly during the course of the COVID-19 pandemic to ensure that patients returning to the community have the necessary resources to self-isolate and recover. Case Managers at both hospitals have arranged countless housing/hotel accommodations, food provisions, transportation arrangements, medications, home oxygen setups, and much more, often at the expense of the Health

System, in support of the Durham community.

**NOW, THEREFORE, BE IT RESOLVED** I, Wendy Jacobs, Chair of the Durham Board of County Commissioners and on behalf of the Durham Board of County Commissioners, do hereby proclaim October 11-17, 2020 as

## "CASE MANAGEMENT WEEK"

in Durham County, and commend its observance to our citizens.

This the 26<sup>th</sup> day of October 2020.

Wendy Jacobs, Chair

Durham Board of County Commissioners

