



Legislation Details (With Text)

File #: 18-0646 **Version:** 1 **Name:**
Type: Ceremonial Item **Status:** Ceremonial Item
File created: 2/8/2018 **In control:** Board of County Commissioners
On agenda: 3/26/2018 **Final action:**
Title: Recognition that Bert White of Information Services and Technology Department has been recognized as the Help Desk Institutes (HDI) IT Analyst of the Year for the Triangle/Eastern North Carolina Region
Sponsors:
Indexes:
Code sections:
Attachments: 1. Bert White AAF Supplemental Document - Noncontract

Date	Ver.	Action By	Action	Result
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Item:

Recognition that Bert White of Information Services and Technology Department has been recognized as the Help Desk Institutes (HDI) IT Analyst of the Year for the Triangle/Eastern North Carolina Region

Date of BOCC Meeting: March 26, 2018

Request for Board Action:

The Board is requested to recognize a recent award received by Bert White of Durham County’s Information Services and Technology department.

The Help Desk Institute (HDI) annually awards local IT professionals for outstanding customer service.

In January, Bert White was recognized by the Helpdesk Institute (HDI) with the 2017 Analyst of the Year Award. Mr. White was one of six finalists to interview with a panel of judges who determined based on the interview that Mr. White was worthy of this recognition. This award is in recognition of Bert White’s contribution to Durham County’s ongoing work which represents a "culture" of excellence through technology governance and practices.

Your recognition of these achievements made by the entire staff of IS&T, and departmental partners is appreciated!

Alignment with Strategic Plan: Goal 5: Accountable, Efficient and Visionary Government by providing collaborative leadership, exceptional customer service, innovation, transparency and fiscal responsibility.

Resource Persons: Greg Marrow, Chief Information Officer

County Manager’s Recommendation: The County Manager recommends that the Board recognize a recent award received by Bert White of Durham County’s Information Services and Technology department.

County Manager: _____