



Legislation Details (With Text)

**File #:** 20-0225      **Version:** 1      **Name:**

**Type:** Action Item      **Status:** Consent Agenda

**File created:** 5/21/2020      **In control:** Board of County Commissioners

**On agenda:** 5/26/2020      **Final action:**

**Title:** Approval to use current Operating Funds for annual Microsoft Premier Support Agreement additional support hours payment of \$19,500

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. MICROSOFT PROACTIVE CREDITS & SUPPORT SERVICES CONTRACT AMENDMENT, 2. AAF Supplemental Document -Unified Support Add-on

Date	Ver.	Action By	Action	Result
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**Item:**

**Approval to use current Operating Funds for annual Microsoft Premier Support Agreement additional support hours payment of \$19,500**

**Date of BOCC Meeting: May 26, 2020**

**Request for Board Action:**

The Board is requested to authorize the use of existing Operational funds in the amount of \$19,500 for this fiscal year for additional support hours for Microsoft Unified Support Agreement. Support hours and services will be purchased through Microsoft.

The Microsoft Premier Support agreement keeps Durham County in line with the shift to cloud services and best practices across the private and government sectors including the City of Durham, Mecklenburg County, Wake County, Guildford County and many other counties and municipalities in North Carolina.

**Alignment with Strategic Plan:** Efficient and effective operations of business applications supporting citizens across our County departments aligns with Goal 5 (Accountable, Efficient and Visionary Government) of the Strategic Plan

**Resource Persons:** Greg Marrow, Chief Information Officer

**County Manager’s Recommendation:** The County Manager recommends that the Board authorize the use of existing Operational funds in the amount of \$19,500 for this fiscal year for additional support hours for Microsoft Premier Support Agreement.

County Manager: \_\_\_\_\_

