



Legislation Text

File #: 18-1110, **Version:** 1

Item:

Quarterly Management Report

Date Of BOCC Meeting: November 26, 2018

Request For Board Action:

Publication of the Quarterly Management Report (QMR) began nearly four years ago to give the Board of County Commissioners (BOCC) systematic updates on key activities, projects, or issues facing Durham County Government throughout the fiscal year. The document has evolved as our organization began the transition to the Managing for Results (MFR) business model in 2015. The MFR business concept focuses on strategic and operational planning, budgeting for results, managing service delivery, and learning and evaluation. Across the organization, departments have realigned, expanded, or on occasion, discontinued services to meet the strategic plan priorities adopted by the BOCC in June 2017.

This next generation Quarterly Management Report (QMR) has greater emphasis on high priority projects that meet strategic plan goal targets. In upcoming months, expanded performance measurement information, dashboards and other tools will be showcased to inform internal and external customers on critical issues. For example, we have added the ClearPoint Strategy and Microsoft Power BI tools to capture budget and performance measurement information. These enhancements will help us meet desired customer-service goals and more effectively identify areas that need process review, discontinuation or bolstered resources.

Alignment With Strategic Plan: The QMR provides the County Commissioners and the community with regular and measurable updates on outcomes associated with the objectives of the Strategic Plan and the County Manager's workplan. It aligns with Goal 5: Accountable, Efficient and Visionary Government.

Resource Persons: Wendell Davis, County Manager

County Manager's Recommendation: The County Manager recommends that the Board receive the updated Quarterly Management Report.

County Manager: _____