



Legislation Details (With Text)

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On agenda: 3/7/2019 **Final action:**
Title: Discussion of 2018 Resident Survey Results (45mins)
Sponsors:
Indexes:
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Attachments: 1. REPORT - 2018 Durham City and County Resident Survey (County) 021919, 2. Durham County 2018 Presentation - Mar 5 2019v2

Date	Ver.	Action By	Action	Result
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Item:
Discussion of 2018 Resident Survey Results (45mins)

Date of BOCC Meeting: March 7th, 2019

Request for Board Action:

The Board is requested to receive the report on the fourth annual City-County Resident Survey and ask any questions they wish.

This is the fourth year that the City and County have partnered on a joint City-County resident survey. The survey has been contracted out to ETC Institute of Olathe, Kansas, and was completed in the latter portion of 2018. In addition to the survey report, some multi-year trendline visualizations will be presented. General Managers and departmental staff with key sections of the report will be available to respond to questions about their data.

Data relating to Durham Public Schools has been shared with the DPS administration. Both they and City and County departments are given the opportunity each year to offer feedback on the questions asked and propose any changes they wish so that City and County and Durham Public Schools can continue to get valuable feedback from a statistically valid sample of the City and County population.

Alignment with Strategic Plan: These survey results and the growing trendline data for multiple County areas create opportunities across all five goal areas, but overall help us work towards accountable, efficient, and visionary government (Goal 5).

Resource Persons: Jason Morado, ETC Institute; Drew Cummings, Chief of Staff; Michael Davis, Strategic Initiatives Manager

County Manager's Recommendation: The County Manager recommends that the Board receive the report on the fourth annual City-County Resident Survey and ask any questions they wish.

County Manager: _____