



Legislation Text

File #: 18-0647, Version: 1

Item:

Budget Ordinance Amendment No. 18BCC000031 to Recognize UNC SoG and NC LGISA Award Funds to the Information Services and Technology Department for Demonstrating World-Class IT Effectiveness for the Court Reminder App with CJRC

Date of BOCC Meeting: April 9, 2018

Request for Board Action:

The Board is requested to approve Budget Ordinance Amendment No. 18BCC000031 to recognize \$10,000 for the Government Innovation Grant Award (GIGa) received by Durham County's Information Services and Technology (IS&T) department, late last year for the Court Reminder Application, developed in coordination with the Durham County Criminal Justice Resource Center (CJRC).

At any given time, approximately 10% of inmates in the Durham County Detention Center are there because they failed to appear in court. There are several reasons why individuals miss a court date. Many simply forgot. Failure to appear in court charges often result in jail stays for low-level crimes. Frequently, those jailed cannot afford bond. Job loss and other negative consequences often follow jail time. For an overburdened court system, it means rescheduling the cases and unnecessary delays in adjudication.

The Durham County Court Date Reminder Service allows any individual with an upcoming court date to register on line for reminders as the court date approaches. The reminders can be text, email, voicemail or any combination. Reminders are sent 72 hours and 24 hours in advance of the court date. Registration only takes a few moments. Once the court date has passed, the user will no longer receive notifications of that event. The user may opt out of the notification system any time they choose.

In late 2017, IS&T was awarded first place in the University of North Carolina School of Government & North Carolina Local Government Information Systems Association GIGa program for the county's Court Reminder Application, highlighting the work done with CJRC. This award comes with a \$10,000 grant sponsored by the Local Government Federal Credit Union, which will be shared between the two County departments, \$5,000 each.

Your recognition of these achievements made by the entire staff of IS&T and CJRC is appreciated!

Alignment with Strategic Plan: Goal 5: Accountable, Efficient and Visionary Government by providing collaborative leadership, exceptional customer service, innovation, transparency and fiscal responsibility.

Resource Persons: Greg Marrow, Chief Information Officer

County Manager's Recommendation: The County Manager recommends that the Board approve Budget Ordinance Amendment No. 18BCC000031 to recognize \$10,000 from UNC SoG and NC LGISA for the GIGa award received by Durham County's IS&T department and CJRC for the Court Reminder Application.


County Manager: _____