

Legislation Text

File #: 18-0836, Version: 1

Item:

<u>Contract Renewal of Dell SecureWorks with Terms From July 1, 2018 to August 31, 2019 Using Fiscal</u> <u>Year (FY) 2019 Operational Funds.</u>

Date of BOCC Meeting: June 4, 2018

Request for Board Action:

The Board is requested to authorize the County Manager to enter into a \$96,304.08 contract to renew the Advance Threat Protection security services IS&T has contracted with Dell SecureWorks through Fiscal Year (FY) 2019 and give the County Manager authority to sign subsequent renewals. The Information Systems and Technology (IS&T) Department is seeking approval for this contract at the end of FY18 however the terms of this contract will cover FY19 and funding will be processed during FY19.

Dell SecureWorks provides Durham County Government (DCG) with 24-hour x 365-day, around the clock, real -time firewall and server monitoring, log retention and packet inspection to prevent, detect and respond to cyber threats and, Co-managed firewall services from a Dell Security Operations Center (SOC). With visibility into global network traffic Dell SecureWorks assists the IS&T Department with identifying real-time threats and responding quickly to prevent and minimize malicious attacks and data breaches. Security information is correlated across our environment and analyzed by certified security analysts, using global threat intelligence and proven expertise to assess threats. The SOC employ's security experts to provide investigative, remediation and consultative support around the clock. Log retention services aid the County in meeting security and compliance requirements for log collection, storage and reporting through the capture and aggregation logs generated every day. Co-managed firewall services provide DCG 24-hour x 365-day firewall administration, log monitoring, and response to security and device health events. These contracted services are a necessary layer of security that helps prevent and minimize large scale outages and data breaches and also reduces a need for additional County staffing. Staff recommends approval of this renewal contract with Dell SecureWorks and the Board of County Commissioners.

<u>Alignment with Strategic Plan:</u> Efficient and effective operations of business applications supporting citizens across our County departments aligns with Goal 5 (Accountable, Efficient and Visionary Government) of the Strategic Plan.

Resource Persons: Greg Marrow, Chief Information Officer

<u>County Manager's Recommendation</u>: The County Manager recommends that the Board authorize the County Manager to execute a contract renewal and give the County Manager authority to sign subsequent renewals with Dell SecureWorks for a total of \$96,304.08 to be paid for with fund in the IS&T operational budget. The IS&T Department is seeking approval for this contract at the end of FY18 however the terms of this contract will cover FY19 and funding will be processed during FY19.

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County Manager: _