



Legislation Text

File #: 19-0210, **Version:** 1

Item:

Contract Amendment to annual Microsoft Premier Support Agreement for additional support hours in the amount of \$47,125

Date of BOCC Meeting: June 10, 2019

Request for Board Action:

The Board is requested to authorize the County Manager to execute a service contract amendment with Microsoft Premier Support Services in the amount of \$47,125 to increase the existing service contract. If approved, the revised contract total will increase to a total amount of \$86,153.

The Microsoft Premier Support agreement keeps Durham County in line with the shift to cloud services and best practices across the private and government sectors including the City of Durham, Mecklenburg County, Wake County, Guilford County and many other counties and municipalities in North Carolina.

Alignment with Strategic Plan: Efficient and effective operations of business applications supporting citizens across our County departments aligns with Goal 5 (Accountable, Efficient and Visionary Government) of the Strategic Plan

Resource Persons: Greg Marrow, Chief Information Officer

County Manager's Recommendation: The County Manager recommends that the Board authorize the County Manager to execute a service contract amendment with Microsoft Premier Support Services in the amount of \$47,125, which will increase the total contract amount to \$86,153.

County Manager: _____