



## Legislation Text

---

**File #:** 19-0251, **Version:** 1

---

**Item:**

**Contract Amendment with Robert Half International (RHI) in the amount of \$15,040**

**Date of BOCC Meeting:** June 10, 2019

**Request for Board Action:**

The Board is requested to authorize the County Manager to execute a service contract amendment with Robert Half International (RHI) to increase the current contract in the amount of \$15,040 for the contracted services for a Technical Support Analyst to work with the IS&T Client Services team. This contracted position will assist in several capital improvement projects and will also serve to fill a vacancy during the time of scheduled paternity leave. If approved, the amended contract total will be \$51,040.

The IS&T Client Services team is responsible for all first and second level IT support, and responsible for managing capital improvement projects for all Life Cycle Replacement of client systems (desktop, laptops, phones, tablets) and Audio Video equipment. Monthly the IS&T Client Services team of six Technical Support Analyst receive over 1,000 requests for incident repair or services. Between the months of June 2019 and August 2019 the Client Services team will also be responsible to replace over 600 client systems in 16 different County departments. Extending this contract will also serve to fill a vacancy due to a paternity leave request by a team member planned to begin in August 2019.

**Alignment with Strategic Plan:** Goal 5 - Accountable, Efficient, and Visionary Government

**Resource Persons:** Aaron W. Stone, Assistant Director of Information Technology, Greg Marrow, Director of Information Technology & Chief Information Officer

**County Manager's Recommendation:** The County Manager recommends that the Board authorize the County Manager to execute a contract amendment in the amount of \$15,040 for the contracted services for a Technical Support Analyst to work with the IS&T Client Services team, which will increase the total contract amount to \$51,040.

County Manager: \_\_\_\_\_