



## Legislation Text

---

**File #:** 19-0453, **Version:** 1

---

**Item:**

**The Board is requested to approve an amendment of \$30,000 to an existing contract with Wicresoft vendor to include reporting, analysis and user training**

**Date of BOCC Meeting:** October 14, 2019

**Request for Board Action:**

Approval to amend existing contract with Wicresoft vendor to include reporting, analysis and user training. Continuing to work with this vendor, versus in-house or another vendor, will enable strategic and long-term consistency of the Microsoft Project and Portfolio Management solution.

**Justification:**

The IS&T department is responsible for managing technology projects for the department, the County, and individual departments. Now, the department works within a solution and process that the department has outgrown-there is no resource management per project or across projects. Moreover, departments within the organization proceed with their own project management methods that align with their own departmental needs. So, there is no unified project management or high-level portfolio management program to enable consistent data collection, strategic and tactical reporting or community learning.

Durham County Government's IS&T department is working through a methodical pilot of the Microsoft Project and Portfolio Management solution. This solution enables DCo to manage projects, delivers overall management of the portfolio and optimizes Dco's return on investment into Microsoft office productivity tools-particularly those associated with Office 365 cloud.

The initial contract with Wicresoft focused on configuring, installing and implementing the Microsoft Project and Portfolio Management solution. Continuing to work with this vendor for strategic reporting and experienced user training, versus in-house or another vendor, will enable strategic and long-term consistency of the Microsoft PPM solution.

**Alignment with Strategic Plan:** Accountable and Efficient Government Goal 5 (Accountable, Efficient and Visionary Government of the Strategic Plan

**Resource Persons:** Greg Marrow, Chief Information Officer

**County Manager's Recommendation:** The County Manager recommends that the Board approve an amendment of \$30,000 to the existing contract with Wicresoft vendor to include reporting, analysis and user training. Continuing to work with this vendor, versus in-house or another vendor, will enable strategic and long-term consistency of the Microsoft Project and Portfolio Management solution.

County Manager: \_\_\_\_\_