



Legislation Text

File #: 19-0504, **Version:** 1

Item:

Extend Contract with Robert Half International

Date of BOCC Meeting: November 12, 2019

Request for Board Action:

The Board is requested to authorize the County Manager to: enter into a collaborative agreement and pay Robert Half International (RHI) to increase the current contract to \$28,200 for the contracted services for a Technical Support Analyst to work with the IS&T Client Services team and give the County Manager authority to sign subsequent renewals. This contracted position will assist in several capital improvement projects and will also serve to fill a vacancy during the time of scheduled paternity leave. The approved funding for this action is from the fiscal year 2019-2020 operational budget.

The IS&T Client Services team is responsible for all first and second level IT support, and responsible for managing capital improvement projects for all Life Cycle Replacement of client systems (desktop, laptops, phones, tablets) and Audio Video equipment. Monthly the IS&T Client Services team of six Technical Support Analyst receive over 1,000 requests for incident repair or services. Extending this contract will also serve to fill a vacancy due to a paternity leave request by a team member planned that began in August 2019, as well as fill a vacancy as one of the Technical Support Analyst moves into another role.

Alignment with Strategic Plan: Efficient and effective operations of business applications supporting citizens across our County departments aligns with Goal 5 (Accountable, Efficient and Visionary Government) of the Strategic Plan.

Resource Persons: Greg Marrow, Chief Information Officer

County Manager's Recommendation: The County Manager recommends that the Board authorize the County Manager to amend the current contract and for a total of \$72,000 to be paid with fund in the IS&T operational budget.

County Manager: _____