



Legislation Text

File #: 19-0573, **Version:** 1

Item:

Extend Contract with Robert Half International

Date of BOCC Meeting: December 9, 2019

Request for Board Action:

The Board is requested to authorize the County Manager to: enter into a collaborative agreement and pay Robert Half International (RHI) to increase the current contract an additional \$36,000 for the contracted services for a Technical Support Analyst to work with the IS&T Client Services team and give the County Manager authority to sign subsequent renewals. This contracted position will assist in several capital improvement projects. The approved funding for this action is from the fiscal year 2019-2020 operational budget.

The IS&T Client Services team is responsible for all first and second level IT support, and responsible for managing capital improvement projects for all Life Cycle Replacement of client systems (desktop, laptops, phones, tablets) and Audio Video equipment. Monthly the IS&T Client Services team of six Technical Support Analyst receive over 1,000 requests for incident repair or services. Extending this contract will also serve to fill a vacancy as one of the Technical Support Analyst moves into another role.

Alignment with Strategic Plan: This item aligns with Goal 5 - Accountable, efficient, and visionary government

Resource Persons: Greg Marrow, Chief Information Officer; Aaron Stone, Assistant Director of Information Technology

County Manager's Recommendation: The County Manager recommends approval amending Robert Half International contract and increase in the amount of \$36,000.

County Manager: _____