



Legislation Text

File #: 20-0180, **Version:** 1

Item:

Enter into Contract with SAP, Inc. for Cloud Services Support and Staff Augmentation

Date of BOCC Meeting: May 26, 2020

Request for Board Action:

The Board is requested to authorize the County Manager to: enter into a collaborative agreement and pay SAP, Inc. \$88,160 for the SAP Cloud consulting support services to work with the County's internal SAP Support team on the final phase of the Cloud Portal project and any subsequent requests for SAP applications support, such as Success Factors, Analytics Cloud, and the Cloud Platform portal, as well as on-premise that is the result of the SAP, Inc. Online Support Services determination that consulting support is required. The approved funding for this action is from the fiscal year 2019-2020 operational budget.

The County's SAP Support team is responsible for all SAP support. The SAP Cloud Services platforms are expanding rapidly, resulting in an increased need for in-house personnel to develop the required skills to successfully support the SAP cloud platform environments. Creating this contract will provide in-house personnel the support and the resources to gain the required knowledge to support the SAP cloud platform as well resources to resolve incidents that SAP support services has determined require consulting support.

Alignment with Strategic Plan: This item aligns with Strategic Goal 5 - Accountable, Efficient, and Visionary Government

Resource Persons: David Nicolaysen; Greg Marrow

County Manager's Recommendation: The Board is requested to authorize the County Manager to: enter into a collaborative agreement and pay SAP, Inc. \$88,160 for the SAP Cloud consulting support services to work with the County's internal SAP Support team on the final phase of the Cloud Portal project and any subsequent requests for SAP applications support, such as Success Factors, Analytics Cloud, and the Cloud Platform portal, as well as on-premise that is the result of the SAP, Inc.

County Manager: _____