



Legislation Text

File #: 20-0496, Version: 1

Item:

Extend Contract Phoenix Business Incorporated

Date of BOCC Meeting: October 12, 2020

Request for Board Action:

The Board is requested to authorize the County Manager to enter into a collaborative agreement and pay Phoenix Business Incorporated (PBC) to Contract amount: \$ 71,080.00 (original) + \$ 39,999.00 (increase) + (134,000) for a contract total of \$ 245,079.00 for the contracted services for SAP expert consultants to work with the IS&T SAP team and give the County Manager authority to sign subsequent renewals and amendments. This contract will assist with the COVID-19 and Cyber Attack Restoration projects and several improvement projects and will also serve to supplement resource needs that we currently do not have within County. The approved funding for this action is from the fiscal year 2019-2020 operational budget.

The IS&T SAP team is responsible for first, second and third level support within IS&T, and accountable for managing the SAP Enterprise Resource solution. The IS&T SAP team consists of six SAP specialists who are consistently improving the SAP ERP solution by deploying ERP improvements and new features. The unexpected disasters that that IS&T incurred has caused unprecedented costs. The intent of this fiscal year was for SAP to continue the focus on improving and correcting features within the Financial Applications such as Open Text, availability controls, as well as implementing online W2s. The funds were diverted from the original intent to address the higher priority items, the COVID-19 and Cyber Attack restoration. Extending this contract will continue to provide SAP expert resources to supplement the dedicated IS&T SAP personnel to improve collaboration with the SAP business teams team who support employees throughout Durham County and ensure the successful completion of the restoration process and implementation of COVID-19 changes.

Alignment with Strategic Plan: Goal 5 - Accountable, efficient, and visionary government

Resource Persons: Barbara Torian; David Nicolaysen; Greg Marrow

County Manager's Recommendation: The County Manager recommends that the Board authorize the County Manager to extend a contract with Phoenix Business Incorporated, for the Contract amount: \$ 71,080.00 (original) + \$ 39,999.00 (increase) + \$134,000.00 (increase) for a contract total of \$ 245,079.00 for the contracted services for expert SAP consultants to work with the IS&T SAP Team from the IS&T 2019-2020 Operational Budget.

County Manager: _____